

If Hospitalization is Necessary

GJB Health Services does not provide hospital-based treatment. If hospitalization is necessary, treatment can be provided by each client's psychiatrist or primary care physician. GJB Health Services routinely collaborates with treating medical staff, provided the client has signed the proper release forms, of course. Dr. Bannasch does not follow clients when they are hospitalized, however, he will consult with the treating physician, upon request.

Emergency and After Hour Needs

During office hours, if there is an urgent **non – medical** emergency, please call the office at 920-560-4525. Either staff, or the 24-hour answering service, will answer. Convey that it is an emergency and ask to be transferred to Gloria or Dr. Gerald Bannasch. If the call is not answered promptly, hang up and call the Crisis Intervention Center at 920-832-4646.

Clients or their loved ones who are thinking of self-harming should go immediately to the nearest emergency room. If treatment is refused, call 911.

If there is a **medical emergency at any time**, please call 911 or the primary care doctor. All primary care needs should be directed to your primary care provider.

Inactive Status

If 6 months or more pass without a session, clients are notified by mail that they are being placed on **inactive status**. If another session is subsequently scheduled, the status is converted back to active status.