



Feeling sick but don't want to spend hours at the doctor or urgent care?

How to utilize your Telemedicine service!

With Telemedicine, you can get treated from the comfort of home, work, or on-the-go! This employer-sponsored benefit gives you access to a national network of U.S. Board-Certified doctors who are available 24/7 to treat many of your medical issues.



CONNECT

Create your patient profile by visiting telemed247.com. Call your dedicated toll-free number to schedule a consultation with a physician licensed in your state. Following Triage (below), a physician typically calls back in under 30 minutes.



TRIAGE

You'll speak to a Care Coordinator who will triage and update your Electronic Health Record (EHR) with all symptoms (*just like the "clipboard experience" at the doctor*).

The Care Coordinator may mention an email to activate your account (*please indicate that you want to proceed with registration over the phone to expedite the consult*).



CONSULT

You will consult with a Physician who will recommend a treatment plan. If a prescription is necessary, it's sent to the pharmacy of your choice.

Get treated for common symptoms such as:

- Cold or flu
- Sinus Infection
- Allergies
- Respiratory Infection
- Bronchitis
- Pink Eye
- Urinary Tract Infections
- Poison Ivy
- And much more!

Access from ANY device:

Call:

1-866-618-8243

Online:

www.thebenefitsapp.com/upperedge

Download:

Google Play or App Store

thebenefitsapp

1. Enter your email
2. Enter Access Code:

upperedge

3. Create your password

Call anytime at 1-866-618-8243