2-1-1 Arizona is a trusted and essential resource for Arizona residents.

Since 2011, 2-1-1 Arizona has been the state-recognized human services information referral resource. 2-1-1 is the most common-sense partner to put Arizonans on the path to self-sufficiency, promote evidence-based and cost-effective services, bolster Arizona philanthropy and analyze trends in critical community needs.

While an average 2-1-1 calls last only minutes, the return on investment is high: 85% of people contacting 2-1-1 were provided referrals and 78% reported improvement on their path to self-sufficiency.

The benefits of 2-1-1 Arizona:

- Disaster relief assistance
- Opioid resources
- Better coordination for Veterans seeking services
- Utility and rental assistance programs
- Homeless services
- Medical and mental health services
- Better use of community, government and faith-based services
- Volunteering and donating

www.211Arizona.org
Total calls handled 35,001
Total requests via phone 45,348
Total website visitors 434,464
Total searches for help via website 850,473

TOP 10 NEED REQUESTS

<table>
<thead>
<tr>
<th>Service</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Housing &amp; Shelter</td>
<td>26.6%</td>
</tr>
<tr>
<td>Utilities</td>
<td>18.8%</td>
</tr>
<tr>
<td>Food</td>
<td>9.5%</td>
</tr>
<tr>
<td>Healthcare</td>
<td>8.1%</td>
</tr>
<tr>
<td>Government &amp; Legal</td>
<td>6.2%</td>
</tr>
<tr>
<td>Clothing &amp; Household</td>
<td>4.9%</td>
</tr>
<tr>
<td>Mental Health &amp; Addictions</td>
<td>4.9%</td>
</tr>
<tr>
<td>Employment &amp; Income</td>
<td>3.0%</td>
</tr>
<tr>
<td>Transportation Assistance</td>
<td>2.3%</td>
</tr>
<tr>
<td>Child Care &amp; Parenting</td>
<td>1.1%</td>
</tr>
</tbody>
</table>

TOP 10 AGENCIES REFERRED TO

1. Society of St. Vincent de Paul of Phoenix 7,700
2. The Salvation Army Phoenix Services Emergency Assistance 3,758
3. Friendly House Emergency Support Services 2,233
4. Sunnyslope Family Services Center 1,476
5. Society of St. Vincent de Paul - Tucson 1,296
6. John F. Long Family Services Center 1,135
7. Social Serve Affordable Housing Information 1,110
8. Glendale Community Action Program 822
9. A New Leaf’s MesaCAN 818
10. Pima County Community Action Agency 747

Interested in Getting Listed?
Please go to www.211Arizona.org/GetListed for more information. All for-profit agencies pay a fee of $400 annually to join the 2-1-1 Arizona database.