



SERVICE DESK GROUP
SIMPLY A BETTER WAY OF SUPPORTING YOUR BUSINESS

Get Connected with SDG

Procurement

All Major Brands
Equipment procurement

Security/Network

SOC / NOC Services
Let us watch your environment

Service Desk

24/7/365 Global
We can support your business

Cloud

Management
Deployment and
support for your
infrastructure

Finance

Lease
Fund your hardware
/ software or staffing
through financing

Projects

IT Engineering engagements
Active Directory
Server, Networking
Cloud Projects

Application Development

Multi language
Web
Desktop
API

Professional
IT
Services

Why us?

SDG was created to serve you in overcoming some of the current support, financial, technical and security challenges. We have continuously delivered IT services to a high standard globally in challenging and varied environments and through SDG we can offer excellent capabilities and more for project and ongoing support opportunities.

Service Desk Group

Service Desk Group (SDG) is here to partner with you in the delivery of IT Projects from an Implementation, procurement, financial and support capacity for your organization and your customers



info@servicedeskgroup.com

US +1

347 352
7128

UK +44

203 443
8872



Network Management Services from SDG

Equipment Provisioning

Health Monitoring

Data Center Moves

Network as a Service

Firmware Patching

Firmware Patching

Network Changes

Cloud Firewalls

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Secure your company with SDG SOC Services

Cloud Monitoring

We protect your cloud services from threats

On Prem Monitoring

live detection of threats on your network

Dark Web Monitoring

We monitor for leaked credentials

Other Services

Incident response
System Hardening

Cyber Insurance

NAC (Network Access Control)

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Device and Support as a Service from SDG

Leased laptops from Dell and desktop security and IT services backed by Microsoft in one monthly payment

The best user experience

Harness the combined value of Windows 10 and Office 365 ProPlus in Microsoft 365 to empower your people to focus on growing your business



Full Device Management

Always up to date with the latest technology

Enjoy all the current features of Microsoft 365 with automatic software updates that protect and maintain your desktop performance.



Regular Equipment Refreshes

Managed Device Security

Managed Regular Patching

Laptop / Desktop O365 Microsoft MMD

Low monthly payments



Support services

Through our state of the art AI technology we provide Service Desk Support through Microsoft Teams.

Via this technology we can also enable as a further project automation to other business tools such as Workday, Concur, Salesforce and other platforms.

Contact us to find out what is possible.



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Managed Service Desk from SDG

Fully Managed or Co-Managed we can build a bespoke model to fulfil your exact requirements

We assign personnel to dedicate their time to improve service delivery, drive efficiencies and help support your staff.

Standard laptop / desktop builds for compliance

Remote or deskside support

VIP level support for your organisation

**Onsite / Virtual
Or hybrid**

**24/7/365
Support**

**Manage all
Your
infrastructure**

**Managed
Regular
Patching**

**Windows
&
Mac OS**

**Cloud &
On premesis**



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Procure your Software and Hardware from SDG

Buying through SDG can save your company money

We Partner with:

Microsoft

Cisco

Juniper

Adobe

Avanan

Wasabi

AWS

Proofpoint

DELL

Samsung

And many more

AT&T

T Mobile

Vodafone

GTT

Sprint

Webroot

Meraki

F5

Lenovo



Desktops
Laptops
Servers

Datacenter

Wifi
Routers
Switches
Firewalls

Software

Security
Applications

Telecoms

DELL Technologies
AUTHORIZED PARTNER

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