

# TeamSTEPPS® for Long-Term Care



*"Teamwork is one of the key initiatives influencing patient safety that can transform the culture within health care facilities to one in which patient safety is shared by all. Creating a culture of safety is everyone's responsibility and the TeamSTEPPS® program is one of our foundations for creating a high reliability organization,"*  
- Kathleen Martin, RN

In 2012, Qualidigm completed the adaptation of the TeamSTEPPS® curriculum for the long-term care setting. TeamSTEPPS® has been widely accepted and used to train hospital staff in teamwork to ensure patient safety, however, this is the first time the training has been available specifically designed for long-term care personnel.

Qualidigm worked with the Agency for Healthcare and Research (AHRQ) and Abt Associates to launch this evidence-based curriculum for nursing homes.

The new version of TeamSTEPPS® for Long-Term Care provides evidence-based teamwork and communication training about patient safety. The training follows a system that creates and defines teams composed of clinical and non-clinical staff; improves interaction and communication; uses information-driven decision making, and careful planning before acting.

The overall goal of the training program is to reduce patient risks and mitigate medical errors for residents in nursing homes and other long-term care settings.

The dynamic TeamSTEPPS® for Long-Term Care curriculum includes numerous real-world examples, case studies, discussions, video presentations and graphics to illustrate both potentials and pitfalls of teamwork in nursing homes.

TeamSTEPPS® Master Trainers are also available to meet on-site with nursing home staff to teach and implement the training program.

Learning the teamwork concepts inherent in the TeamSTEPPS® for Long-Term Care training program significantly benefit nursing homes seeking to improve patient safety in their facilities.

## Who We Are

Qualidigm is a mission-driven healthcare consulting company that provides innovative and scientifically-based solutions to transform care and improve care delivery and patient outcomes. With nearly 200 peer-reviewed articles published, Qualidigm is recognized among the healthcare provider network as a facilitator and leader in performing peer-reviewed research, providing evidence-based education, and implementing learning sessions that foster collaboration and accelerate change.

Our professional staff has expertise in clinical medicine, quality improvement, patient safety, public health, patient-centered medical home (PCMH), care coordination, utilization review, data evaluation and analysis and patient/provider education. The staff includes Registered Nurses, Physicians, Social Workers, and many other staff with advanced degrees, e.g., PhDs, MAs, and MBAs.

Qualidigm is part of a team that is serving as the Medicare Quality Innovation-Network Quality Improvement Organization (QIN-QIO) under contract with the Centers for Medicare & Medicaid Services for New England. Previously, Qualidigm served as the Medicare QIO for the State of Connecticut charged with protecting the rights of Medicare beneficiaries and improving the safety and quality of care they receive.

We serve a diverse group of healthcare stakeholders in government, industry, and clinical practice including academic institutions, national and international healthcare consulting firms, local and national foundations, healthcare providers in all settings, payers and purchasers.

## Learn More About TeamSTEPPS® for Long-Term Care

TeamSTEPPS® for Long-Term Care is a free resource available in CD form and includes PowerPoint presentations, teaching modules, exercises and video vignettes. To order the CD, contact the AHRQ Publications Clearinghouse at [AHRQPubs@ahrq.hhs.gov](mailto:AHRQPubs@ahrq.hhs.gov).

For more information on TeamSTEPPS® for Long-term Care training in your facility, contact:

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## Our Mission

***Improving the quality, safety and cost-effectiveness of healthcare through transformational change.***