

# Long-Term Care Services



*Qualidigm is a trusted resource for nursing homes in a challenging era of limited resources for an exploding population. We are known for our experienced leadership to facilitate quality improvement and change by providing excellent resources, education, and consultation.*

The long term care industry is rapidly changing as baby boomers age and quality of care becomes a national priority. Nursing homes now have increased incentives to not only improve the care provided to residents, but to form collaborative partnerships with acute care hospitals and other providers to move toward a patient-centered model of care.

Qualidigm's experienced long-term care consultants have years of leadership experience as change agents to help nursing homes keep up with the healthcare revolution. Focusing on areas such as patient safety, quality improvement, culture change, preventing pressure ulcers, improving pain management, reducing antipsychotic medications, and reducing physical restraints, we partner directly with facilities, providing opportunities to help them improve resident care.

Qualidigm also provides assistance with data analysis and the use of the INTERACT tracking tools for acute care, with the goal of reducing the number of patients who are readmitted to the hospital within a 30-day period.

Other services include:

- Developing and implementing plans of correction
- TeamSTEPPS® for Long-Term Care
- Training on INTERACT tools
- Assistance in implementing consistent assignments
- Bringing professional services and solutions
- Organizational assessment and culture change recommendations
- Developing and /or evaluating your dementia care unit

## Who We Are

Qualidigm is a mission-driven healthcare consulting company that provides innovative and scientifically-based solutions to transform care and improve care delivery and patient outcomes. With nearly 200 peer-reviewed articles published, Qualidigm is recognized among the healthcare provider network as a facilitator and leader in performing peer-reviewed research, providing evidence-based education, and implementing learning sessions that foster collaboration and accelerate change.

Our professional staff has expertise in clinical medicine, quality improvement, patient safety, public health, patient-centered medical home (PCMH), care coordination, utilization review, data evaluation and analysis and patient/provider education. The staff includes Registered Nurses, Physicians, Social Workers, and many other staff with advanced degrees, e.g., PhDs, MAs, and MBAs.

Qualidigm is part of a team that is serving as the Medicare Quality Innovation-Network Quality Improvement Organization (QIN-QIO) under contract with the Centers for Medicare & Medicaid Services for New England. Previously, Qualidigm served as the Medicare QIO for the State of Connecticut charged with protecting the rights of Medicare beneficiaries and improving the safety and quality of care they receive.

We serve a diverse group of healthcare stakeholders in government, industry, and clinical practice including academic institutions, national and international healthcare consulting firms, local and national foundations, healthcare providers in all settings, payers and purchasers.

## Learn More About Qualidigm's Long-Term Care Services

Our professional long-term care consultants specialize in helping nursing homes identify areas of focus and bringing knowledge and expertise to make strides to improve patient safety and care for all residents.

For more information, please contact:

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## Our Mission

***Improving the quality, safety and cost-effectiveness of healthcare through transformational change.***