

# BEHR BRAS

## PRINTABLE RETURN & EXCHANGE FORM

**ABOUT RETURNS & EXCHANGES**

Thank you for shopping with Behr Bras. More information on returns & exchanges can be found at [www.behrbras.com](http://www.behrbras.com). Search Returns.

STEP 1: PLEASE FILL OUT THE BILLING INFORMATION BELOW		
NAME:	CUSTOMER NUMBER:	ORDER NUMBER:
ADDRESS:	APARTMENT/SUITE NUMBER:	
CITY:	STATE/PROV:	ZIP/POSTAL CODE:
PHONE NUMBER:	EMAIL ADDRESS:	
STEP 2: PROVIDE A SHIPPING ADDRESS IF DIFFERENT THAN THE BILLING ADDRESS		
ADDRESS:	APARTMENT/SUITE NUMBER:	
CITY:	STATE/PROV:	ZIP/POSTAL CODE:
PHONE NUMBER:	EMAIL ADDRESS:	

STEP 3: LIST THE ITEM(S) YOU ARE RETURNING					
QUANTITY RETURNED	ITEM NUMBER	COLOR / PRINT	SIZE	ITEM COMMENTS	RETURN REASON (SEE BELOW)
<input type="checkbox"/> CHECK HERE IF YOU ARE RETURNING MORE THAN 5 ITEMS. LIST ADDITIONAL ITEMS ON THE REVERSE SIDE.					

**STEP 4: PLEASE SELECT ANY THAT APPLY. I AM:**

CHANGING MY PAYMENT METHOD    
  RETURNING A GIFT

RETURN REASON CODES				
SIZING	TOO LARGE	TOO SMALL	QUALITY / PREFERENCE	SERVICE / OTHER
OVERALL	01	02	DAMAGED/DEFECTIVE - 05 NOT AS PICTURED - 06 DON'T LIKE FABRIC - 07 DON'T LIKE COLOR - 08 DON'T LIKE STYLE - 09	WRONG ITEM - 10 LATE ARRIVAL - 11 DUPLICATE SHIPMENT - 12 CHANGED MIND - 13
CHEST/BUST	03	04		

STEP 5: LIST THE ITEM(S) YOU WOULD LIKE IN EXCHANGE FOR YOUR RETURN MERCHANDISE. LIST ADDITIONAL ITEMS ON REVERSE SIDE.						
QUANTITY	ITEM NUMBER	COLOR / PRINT	SIZE	ITEM DESCRIPTION	PRICE EACH	TOTAL PRICE

STEP 6: PAYMENT FOR BALANCE	
PLEASE CHARGE TO MY:	
<input type="checkbox"/> VISA <input type="checkbox"/> AMERICAN EXPRESS <input type="checkbox"/> DISCOVER <input type="checkbox"/> MASTERCARD	
<input type="checkbox"/> GIFT CARD / MERCHANDISE CARD	
SIGNATURE: _____	

STEP 7: RETURN YOUR PACKAGE	
<b>RETURN ADDRESS: BEHR BRAS / RETURNS</b> <b>602 BAYSIDE DRIVE</b> <b>STEVENSVILLE, MD 21666</b> <b>U.S.A.</b>	Enclose this form along with your merchandise in a securely sealed package that has all original shipping labels covered and removed. Secure the return address on the outside (address label provided on page 2) and return via an insured/traceable method. You are responsible for return shipping costs. Please allow 30 days for us to process your request.

# BEHR BRAS

## PRINTABLE RETURN & EXCHANGE FORM

**RETURN LABEL:** Cut along dotted line and secure to the outside of your package.

BEHR BRAS / RETURNS  
602 BAYSIDE DRIVE  
STEVENSVILLE, MD 21666  
U.S.A.

CARRIER WILL NOT RETURN WITHOUT POSTAGE

### **ABOUT RETURNS & EXCHANGES**

Thank you for shopping with Behr Bras. It is important to us that you are completely satisfied with your purchase. If for any reason you do not absolutely love your selections, we will gladly issue a refund for the value of the merchandise or exchange your items within 30 days of purchase. Offers are subject to adjustment due to returns, cancellations, and exchanges. Merchandise returned after 30 days may be exchanged or refunded in the form of a merchandise card. A gift return will be refunded in the form of a merchandise card.