

NAIGC Refund Policy

Version 1.6 / Last Amended 11/15/20

I. Nationals Fees

- A. Fees paid for any part of NAIGC Nationals, including individual and team registration fees, as well as banquet tickets, are eligible for a full refund or transfer within the same club, or for the same individual but on a different club, at the approval of the original purchaser, up until the beginning of open stretch of a team or individual's assigned first session of the competition. Admission Fees are not refundable.

II. Flip Fest Fees

- A. Fees paid for any NAIGC Flip Fest Camp Retreat are eligible for a full refund up to and including the Sunday before the start of the event. Flip Fest registration fees are only transferable within a club, and may be transferred at any time before the first day of the Flip Fest Camp Retreat.

III. Membership Fees

- A. No refunds of any kind will be given for the yearly NAIGC membership fee. Memberships are non-transferable, either within or outside of a person's club. This applies to individual memberships, coach/non-athlete memberships, and club memberships. Refunds, upgrades, or transfers between individual and coach/non-athlete memberships may be processed if there was a purchasing error that was reported within a reasonable timeframe.

IV. Merchandise

- A. Any NAIGC-branded merchandise purchased in-person at an event can be returned at the same event where it was purchased and will be fully refunded as long as the merchandise is unused and undamaged.
- B. Any NAIGC-branded merchandise purchased online will be fully refunded as long as the merchandise is unused, undamaged, and within 30 days from date of delivery. The customer is responsible for all incurred shipping charges.

V. Amendments

- A. This document may be amended by the NAIGC Board of Directors.