

TCCTB Service Agreement

This contract is made by The Canine Center for Training and Behavior LLC (hereafter referred to as TCCTB) of Austin, TX and _____, an individual (hereafter to be referred to as CLIENT).

PET CARE

1. CLIENT authorizes TCCTB to perform pet care services as outlined on the Client/Home and Pet Information sheets, which shall become part of this contract.
2. If the pet(s) become ill while under the care of TCCTB, CLIENT authorizes the sitter designated by TCCTB to care for CLIENT pet(s), to transport CLIENT pet(s) to CLIENT veterinarian (or one who is available) if this is needed, in his/her best judgment, and to authorize treatment as outlined in the Veterinary Notification sheet, which shall become part of this contract.
3. In the event of severe weather, CLIENT authorizes the sitter assigned by TCCTB to use his/her best judgment in caring for CLIENT pet(s) and home, unless previously designated in writing by CLIENT.

PAYMENT

1. Payment is due at time of service. If additional visits are required that are not included in the original scheduled agreement, CLIENT will pay for the additional visits within five (5) days of their return. Pet sitting cannot be guaranteed if CLIENT notifies TCCTB that additional visits to pet(s) are needed after scheduling has been agreed upon. TCCTB will use best efforts to accommodate additional visits or services requested by CLIENT.
2. Pet care services will be provided at the starting rate of \$52/hr for in home tutoring, \$100/dog/24hr period in-our-home boarding and \$125/24 hr period for in-your-home boarding based on no more than 3 dogs. More than 3 dogs/animals, additional rates may apply. Rates for subsequent services are subject to change.
3. If CLIENT returns before scheduled visits are complete, or for any reason no longer requires the services of TCCTB and fails to adequately notify TCCTB of such, any visit or trip resulting from such failure to notify shall be compensated at the above rate.
4. CLIENT agrees to reimburse TCCTB for any additional fees for tending to emergency or veterinary care as well as expenses incurred for any other unexpected home, food, or other special needs.
5. In the event of an unpaid balance, no further services will be rendered until balance is paid in full. In addition, unpaid balances past due 30-days will incur a 5% monthly service fee. There will be a \$25.00 charge for returned checks. CLIENTs with a history of late payment will be required to pay in advance before services are rendered.
6. Payment may be made by check, cash, visa, mc, discover, AmEx.

LIABILITY

Under no circumstance will TCCTB be liable for the action of CLIENT's pet. CLIENT will disclose all previous reported and unreported aggressive or violent behavior exhibited by the pet(s). In the event that CLIENT's pet(s) causes injury or harm to any person(s) or other animal, whether it be a staff member of TCCTB, or a third party, CLIENT agrees that CLIENT is in all events liable for any and all damages, injury, harm, claims, suits _____(CLIENT initials), including medical bills or property damage related to said injury or harm. CLIENT agrees to defend TCCTB Pet Services from suits and claims and agree to indemnify TCCTB for costs within, no less than (60) days from the date said injury or harm was incurred.

RETURN NOTIFICATION

_____(CLIENT initials) When traveling overnight(s), Client will notify TCCTB upon returning home by either phone or email; otherwise, TCCTB will continue service for the animal's well-being and CLIENT will be responsible for additional fees.

CANCELLATION POLICY

In the event that you need to cancel services, TCCTB requires 24 hours notice for standard services or 7 days for holidays, prior to the scheduled visits. Please email/call to cancel pet visits, and TCCTB will return our confirmation. If proper notice is not given, the following charges will be incurred and must be paid before subsequent visits can be booked.

Refunds / Credits

Credit will be issued for future visits for visits cancelled with proper notice _____(CLIENT initials)

KEY POLICY (If applicable)

CLIENT authorizes the sitter of TCCTB to use CLIENT house key(s) during the time he/she will be caring for CLIENT pet(s). Check the appropriate box before visits occur:

_____(CLIENT initials) Please return CLIENT keys either via mail, in person, or in designated spot upon CLIENT return. A \$10 fee applies for key pick up and return.

_____(CLIENT initials) CLIENT releases necessary house keys to TCCTB to retain on file, in a secured location, for future services. CLIENT may revoke this release at any time, in which event CLIENT keys will be returned. CLIENT gives TCCTB permission to permanently mark CLIENT key(s) for identification purposes.

FURTHER SERVICES

CLIENT authorizes this contract to be valid approval for future services to permit TCCTB to accept CLIENT telephone reservations for future services and enter CLIENT premises without additional signed contracts or written authorizations.

Both parties have read this agreement and had the opportunity to employ legal counsel. The agreement is the joint product of the parties and, in the event of any ambiguity herein, no inference shall be drawn against a party by reason of document preparation or drafting.

By signing below you are aware and fully acknowledge that you are entering into a legally binding contract.

CLIENT Signature Date

Printed Name

TCCTB Director Date

Printed Name