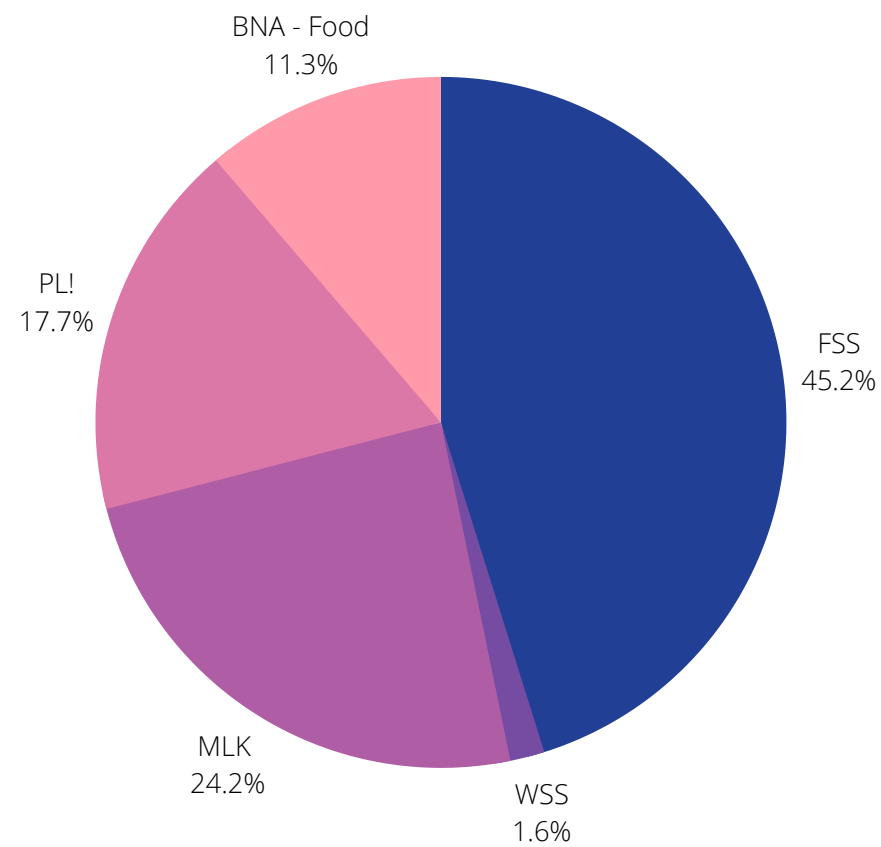


CUSTOMER SERVICE SURVEY RESPONSES

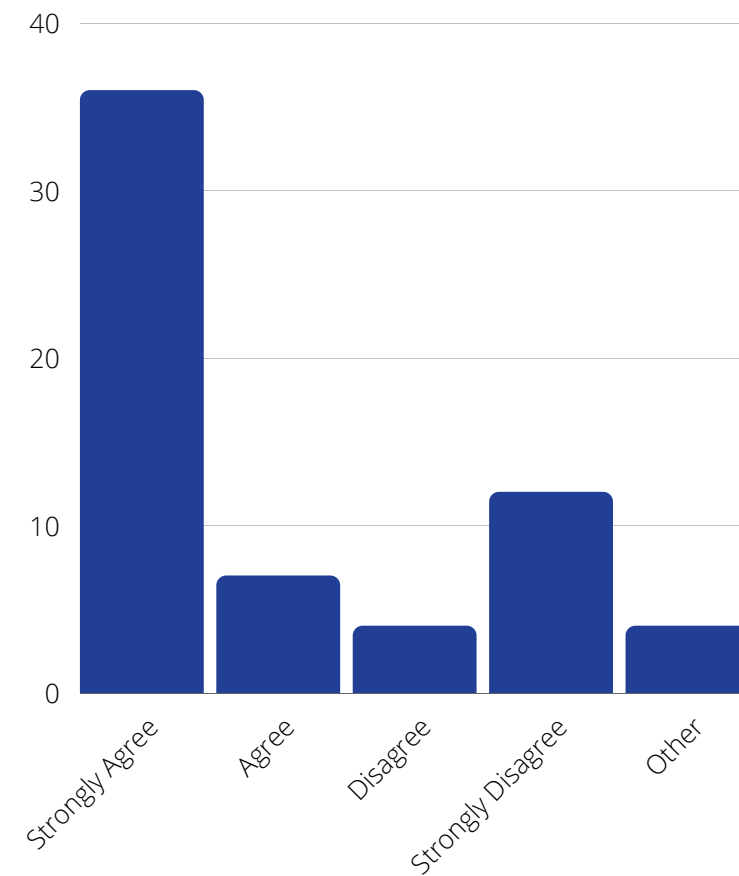
63 responses

October 2020 - April 2021

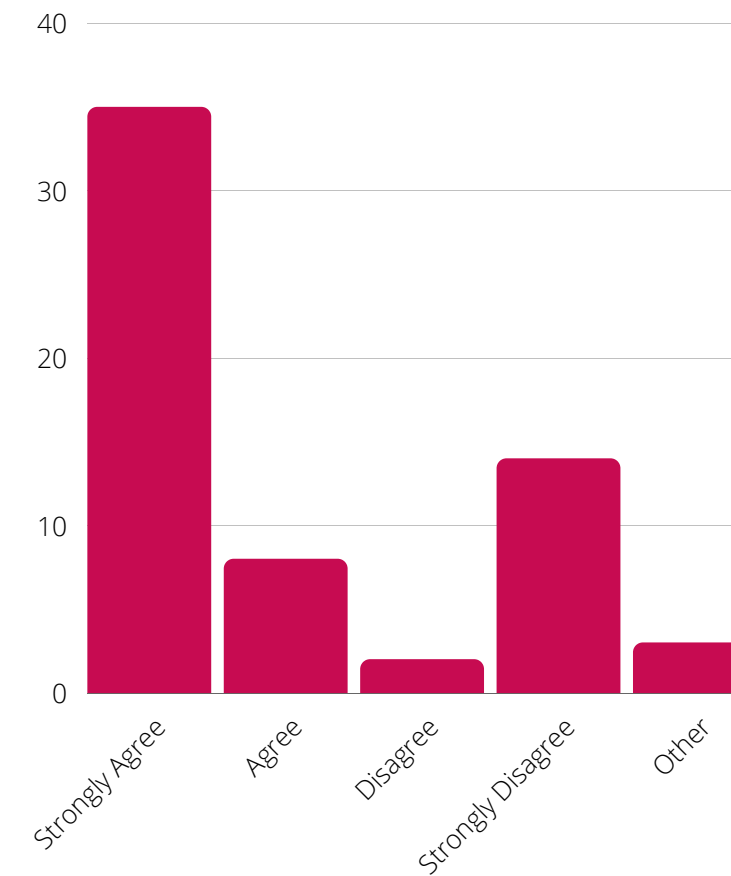
From which program did you receive service?



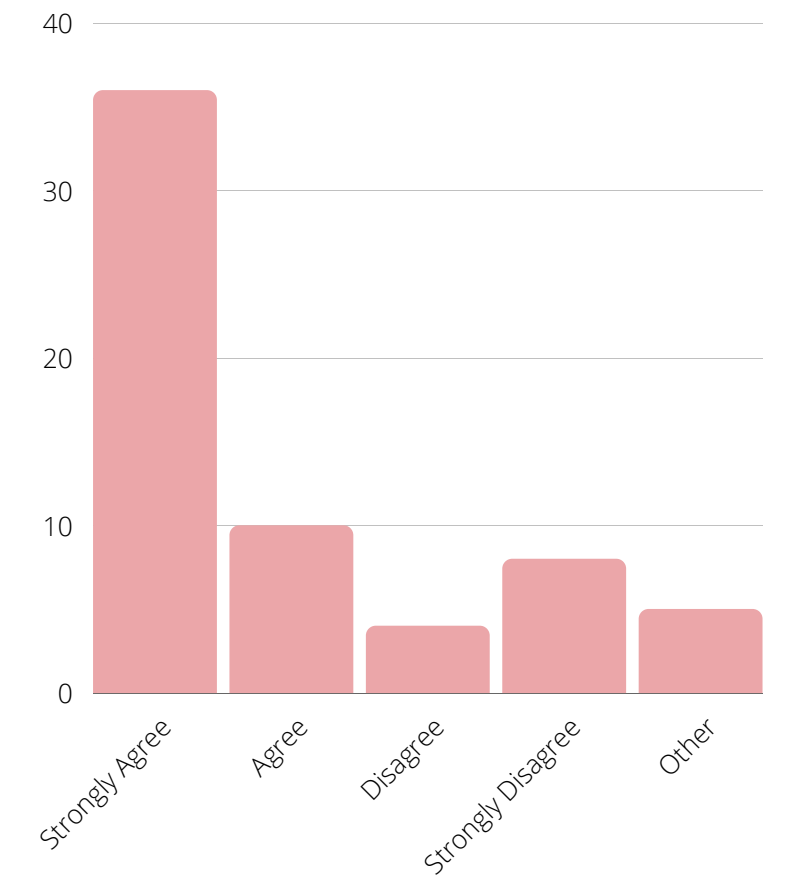
I was helped in a timely manner.



My needs were met.



I would recommend EOB to friends and family.



FOLLOW UP:

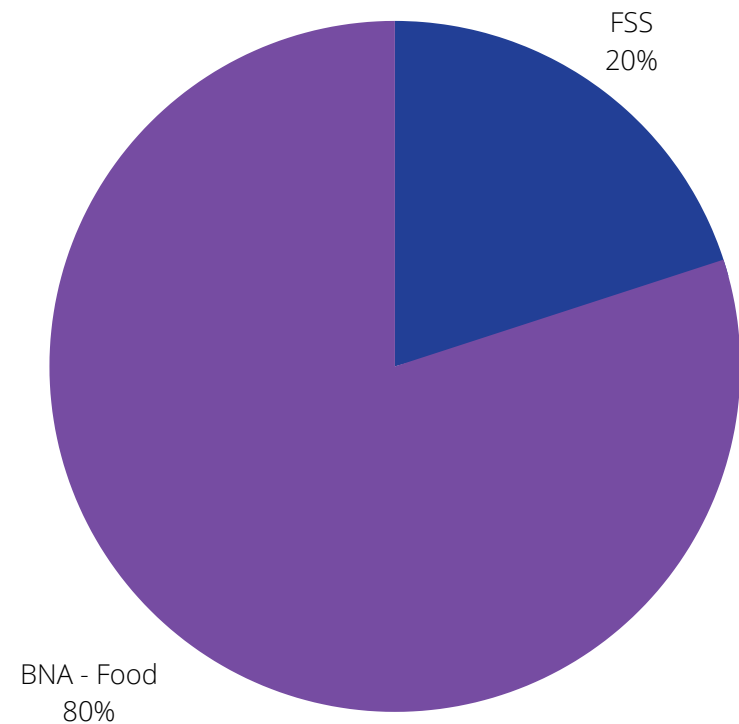
A client was serviced through our Food Assistance Program but expressed her needs weren't fully met and she wasn't aware of the other EOB services. After an assessment with a Case Manager, the client was referred to the MLK Senior Center to receive food.

CUSTOMER SERVICE SURVEY RESPONSES

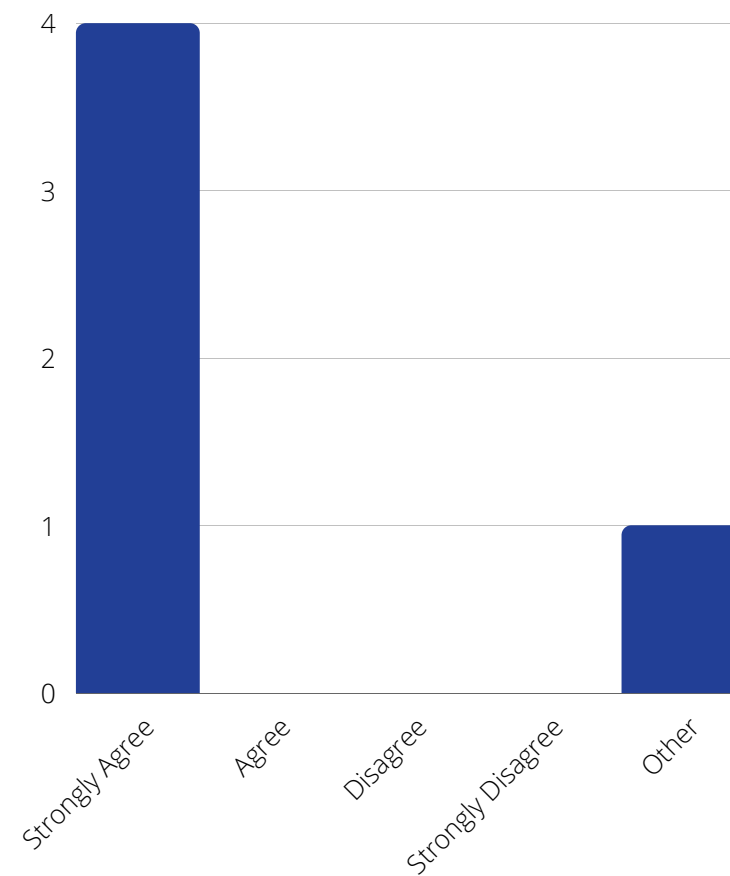
5 responses

April 2021

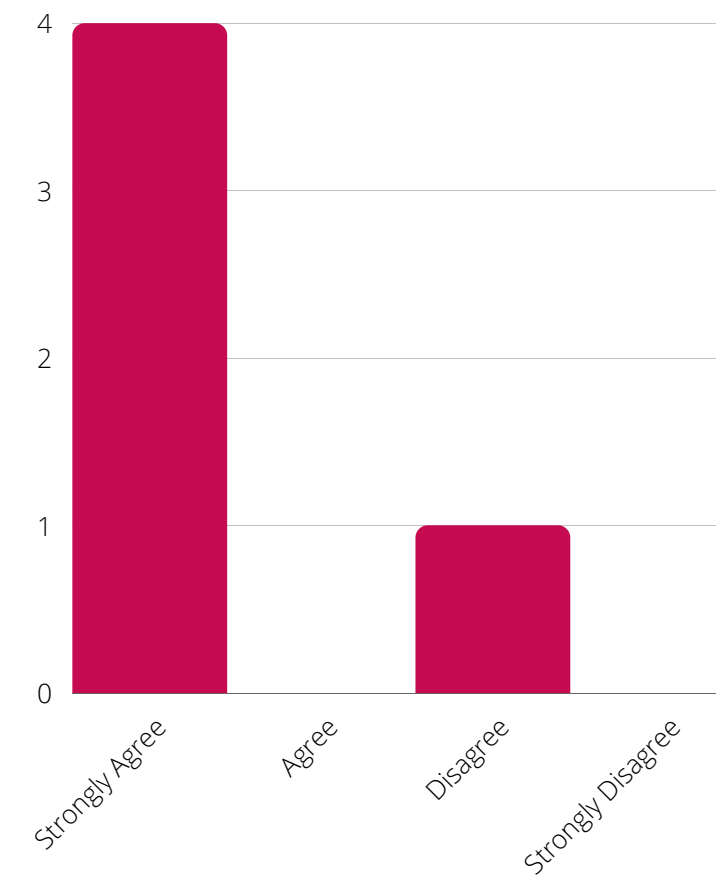
From which program did you receive service?



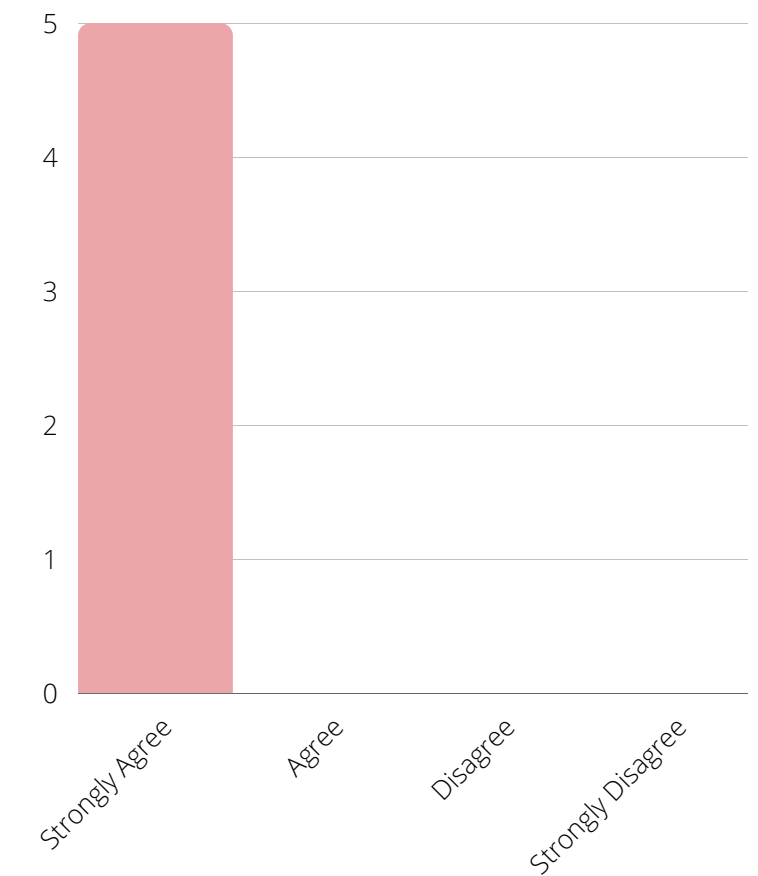
I was helped in a timely manner.



My needs were met.



I would recommend EOB to friends and family.



FOLLOW UP:

A client was serviced through our Food Assistance Program but expressed her needs weren't fully met and she wasn't aware of the other EOB services. After an assessment with a Case Manager, the client was referred to the MLK Senior Center to receive food.