



Esthetics Cancellation Policy

We strive to provide a personalized, positive experience to all clients. When you book your appointment, the time is reserved exclusively for you. Should you need to cancel or reschedule your appointment, **we ask that all clients: Cancel or reschedule your appointment at least 24 hours in advance so that your esthetician may have the opportunity to reschedule another client.**

**** If you are sick, feeling unwell, symptoms of COVID, waiting on COVID test results PLEASE RESCHEDULE or book at least 2 weeks out.****

We pride ourselves on high quality service, which includes on-time appointments and providing efficient, one-on one sessions and sanitation after EVERY client leaves the room.

- Cancellations & reschedules that occur on the day of your appointment (or less than 24 hours to your appointment) will be charged a fee of 50% of the service(s) scheduled.
- Clients that fail to show or miss the appointment will be charged a “No Show” fee, which is 100% of the original cost of the scheduled service(s).
- Late Arrivals - we understand that local and freeway traffic can get busy, and life emergencies can happen. However, please know that if you arrive 5 minutes or more late, you may be asked to reschedule your appointment. We will do our best to accommodate your appointment. However, you may be asked to reschedule and charged a fee of 50% if there is not enough time.
- Cancellation and “No Show” fees will be charged to the credit card on file. Once this charge is completed, you may then schedule a new appointment. If the card declines, a hold will be put on your profile in our system.



• In the rare circumstance that clients have a history with 2 or more “no shows”, they will no longer be able to book appointments at Rejuv Medical Esthetics.

- ALL FEES must be paid before booking a new appointment
- By having a card on file and reading and understanding the policy, you are giving Rejuv Medical Esthetics permission to charge your card in the event of a late, cancellation, and/or a no-show.

Thank you for your understanding. We appreciate your business, time and respect for your specialized appointment.