

# COVID-19 GUIDELINES

## STAFF

- **ALL STAFF MEMBERS ARE INSTRUCTED TO STAY HOME IF THEY ARE NOT FEELING WELL OR EXHIBITING ANY SYMPTOMS OF COVID-19. IF A STAFF MEMBER DEVELOPS SYMPTOMS OF COVID-19, WE ASK THAT THEY INFORM US ASAP SO WE CAN QUICKLY CONTACT OTHERS THAT MAY HAVE BEEN EXPOSED TO THE VIRUS.**
- **TEMPERATURE CHECKS WILL BE MANDATORY FOR ALL STAFF BEFORE ENTERING THE BUILDING. ALL STAFF WILL BE INSTRUCTED TO USE HAND SANITIZER BEFORE ENTERING.**
- **ALL STAFF/CHARACTERS MUST MAINTAIN APPROPRIATE SOCIAL DISTANCING AND WEAR FACE COVERINGS IN ALL AREAS OF THE HAUNT**

## GUESTS

- **ALL GUESTS WILL HAVE THEIR TEMPERATURE CHECKED (CONTACTLESS THERMOMETER) BEFORE ENTERING THE HAUNT. UPON ENTERING THE FORWARD QUEUE, GUESTS WILL THEN BE ASKED TO SANITIZE THEIR HANDS AT THE PROVIDED SANITIZATION STATION.**
- **GUESTS MUST WEAR FACE COVERINGS AT ALL TIMES THROUGHOUT THE HAUNT. UP TO TWO WARNINGS WILL BE GIVEN TO GUESTS THAT ARE FOUND NOT WEARING MASKS. IF A GUEST HAS A THIRD OFFENSE, THEY WILL BE ASKED TO LEAVE THE HAUNT AND ESCORTED OUTSIDE.**
- **ALL GUESTS MUST PAY ATTENTIONS TO SIGNS, MARKINGS, AND ANY OTHER IMPORTANT VISUALS THAT WILL HELP DIRECT THE FLOW OF TRAFFIC AND KEEP ADEQUATE SPACING BETWEEN GROUPS**
- **GUESTS MUST ONLY STAY WITH THEIR GROUP! NO WANDERING, LOLLYGAGGING, TRYING TO JOIN OTHER GROUPS, ETC.**
- **STAY 6' AWAY FROM STAFF AND OTHER GUESTS AT ALL TIMES. AS ALWAYS, NO TOUCHING. CHARACTERS WILL NOT TOUCH YOU, SO PLEASE DO THE SAME FOR THEM!**
- **GUESTS ARE ENCOURAGED TO PURCHASE TICKETS ONLINE PRIOR TO ARRIVING AT THE HAUNT. TIMED TICKETING WILL BE UTILIZED, PARTICULAR ON HISTORICALLY BUSY EVENINGS.**
- **AS USUAL, WE ASK THAT YOU TO LEAVE ALL PERSONAL BELONGINGS IN YOUR VEHICLE OR AT HOME. WE WILL NOT BE HOLDING ANY PERSONAL ITEMS (PURSES, BACKPACKS, ETC.) AT THE FRONT FOR WHEN YOU EXIT.**
- **GUESTS MUST FOLLOW ALL INSTRUCTIONS AT ALL TIMES. IN ORDER TO STAY OPEN THROUGHOUT THE SEASON AND PROVIDE THE BEST EXPERIENCE POSSIBLE, WE NEED EVERYONE TO FOLLOW THE RULES.**

## THROUGHOUT THE HAUNT

- **EXTRA SANITIZATION MEASURES WILL BE IN PLACE. HIGH-TOUCH SURFACES AND HIGH-TRAFFIC AREAS WILL BE SANITIZED FREQUENTLY THROUGHOUT EACH EVENING – HAND RAILS, ANY DOORS THAT REMAIN (BEHIND THE SCENES AND THROUGHOUT THE HAUNT), TICKETS WINDOWS, QUEUE LINES/ROPES**
- **SANITIZATION STATIONS WILL BE PLACED AT THE ENTRANCE AND EXIT OF THE ATTRACTION, AS WELL AS IN THE MAKE-UP ROOM AND CHARACTER ROOMS BEHIND THE SCENES.**
- **ALL ITEMS THAT ARE HIGH-TOUCH (SQUEEZE BAGS, HANGING ITEMS, ETC.) HAVE BEEN REMOVED FROM THE HAUNT FOR THIS SEASON, BUT DON'T WORRY – YOU'RE STILL IN FOR A GREAT SHOW!**