



STREAMLINE AUTOMATION SYSTEMS, LLC PRIVACY POLICY

This privacy policy (“Policy”) describes the data processing practice of Streamline Automation Systems, LLC (“Streamline”) including how we collect, use and share personal information of our customers who view our website, www.streamlineAS.com (the “Site”), or utilize our mobile application (the “App”). Your privacy is important to us and we work hard to protect your information. If you have any requests concerning your personal information or any questions about these practices, please contact our Privacy Officer by email at rbrenner@firerecoveryusa.com.

DATA COLLECTED

Personally identifiable information about you (your “Data”) is collected by Streamline to provide better services to our users:

- **Information You Provide Us.** We collect your name, e-mail address, phone number, username, password, as well as other information entered by end-user input through inquiry and registration forms, while using our Site or App- mainly information that is necessary for delivering you a service or to enhance your customer experience with us. We may also collect information when you choose to provide reviews or ratings, account setting preferences, or otherwise provide information through our service or elsewhere.
- **Information automatically collected.** Certain information is automatically collected and stored by cookies to make the Site and app more useful to you and to tailor the experience to meet your special interests and needs. This information may include information relating to your use of our sites, device IDs or other unique identifiers, your device’s IP address and browser type (which may tell us your general location), demographic data, if you arrived at our Site via a link from a third party site, the URL of the linking page, your computer operating system, browser language, the website you visited before browsing our Site, pages you viewed, how long you spent on a page on our Site, access times and information about your use of and actions on our Site.

USE OF PERSONAL INFORMATION

We use your Data for the following purposes:

- Responding to comments and questions for personalized customer service;
- Sending push notifications to mobile devices;
- Billing fire inspections and fire-related permits;
- Informing you of updates;
- Fulfilling an obligation under law or contract;
- Communicating with you concerning our service to inform you about security alerts, special promotions, or operational requests.

SHARING OF PERSONAL INFORMATION

Your Data is not shared with outside parties except in the following circumstances:

- To the extent necessary to complete a customer's order (i.e., third-party shipping, customer support, etc.);
- To comply with legal and regulatory requirements;
- To enforce applicable terms of service, including investigation of potential violations of such terms;
- To detect, prevent or otherwise address illegal or suspected illegal activity (e.g., payment fraud, identity fraud, etc.);
- To protect the rights, safety and property of Streamline, users of our Site, and the public;
- To First Due Size Up, a software service for firefighters, with your consent; and
- To successor(s) in title to our business in connection with a restructuring, merger, sale, or other transfer of assets, provided the successor(s) agrees to the terms of this Privacy Policy.

ACCESS TO ACCOUNT

Users of public or shared devices should log out of his or her account at the completion of each visit to the Site or use of the App. If you do not maintain the security of your account password or device, or fail to log out of your device, subsequent users may be able to access your account, including your personal information. If you share or otherwise allow others to have access to your device, they will be able to see your personal information, such as your account information. Anyone with access to your account can navigate to and use, edit or delete your Data on your account.

CONTACT INFORMATION

We welcome your comments or questions about this Policy. You may also contact us for any requests to restrict sharing of your Data. You may contact us via mail to the address below or via email at rbrenner@firerecoveryusa.com.

Privacy Officer
Streamline Automation Systems, LLC
2271 Lava Ridge Court, Suite 120
Roseville, CA 95661

WHEN THIS POLICY APPLIES

This Policy applies to all services offered by Streamline Automation Systems LLC, including Steamline Inspections mobile application. This Policy does not apply to the information of other companies that advertise our services.

CHANGES TO THIS PRIVACY POLICY

We encourage you to periodically review this Policy as it may change at any time, without notice, at our sole discretion.