

## **Suggested List of Outcome Measures**

### **Outcomes Related to Approved Providers:**

- Cost savings for customers
- Cost savings for Provider Unit
- Volume of participants in educational activities
- Volume of educational activities provided
- Satisfaction of staff and volunteers
- Satisfaction of learners
- Satisfaction of faculty
- Change in format of CNE activities to meet the needs of learners
- Change in operations to achieve strategic goals
- Operational improvements
- Quality/cost measures
- Turnover/vacancy for Provider Unit staff and volunteers
- Professional development opportunities for staff and volunteers.

### **Outcomes Related to Nursing Professional Development:**

- Professional practice behaviors
- Leadership skills
- Critical thinking skills
- Nurse competency
- High-quality care based on best-available evidence
- Improvement in nursing practice
- Improvement in patient outcomes
- Improvement in nursing care delivery.