



Volunteer Physicians and Providers

More than **500** of your medical peers volunteer their time and expertise to help their neighbors in need in Duval County. WeCareJax supports uninsured adults by increasing their access to specialty healthcare during a medical crisis, thanks to our network of volunteer physicians and hospital partners. Health Professionals with a clear and active Florida license are eligible for Sovereign Immunity by the State of Florida for the free care they provide to our uninsured neighbors living at 200% or less of the Federal Poverty Level.

Benefits to Volunteers

Active Health Care Provider:

If a physician or other licensed provider renders services under agreement with the Florida Department of Health through WeCareJax without charge to qualified low-income recipients for at least 160 hours for each biennial licensure period, you could be eligible for:

- Waiver of the biennial license renewal fee
- Fulfillment of 25% of the continuing education hours required for license renewal
- Sovereign Immunity for yourself and practice if a PA contract has previously been signed for all services/encounters provided for qualified patients under the program – no impact to malpractice insurance

Retired Health Care Provider:

If a retired physician or other licensed provider renders services under contract with the Florida Department of Health through WeCareJax without charge to qualified low-income recipients for at least 800 hours during the licensure period, you could be eligible for:

- Waiver of the biennial license renewal fee
- Fulfillment of 25% of the continuing education hours required for license renewal
- Sovereign Immunity through the State, instead of purchasing malpractice insurance

*Florida Statutes: 766.1115; 766.1116, item 2; 456.013(9).



Patients come to WeCareJax through our safety net clinic partners, who offer comprehensive primary care. When they need advanced diagnostics or a consultation with a specialist, the clinic submits a referral request to our Patient Care Specialists. Our team then finds a volunteer provider with an open appointment and schedules the patient, sending along lab results, imaging, and progress notes. Should the patient need additional follow up, including surgery or cancer treatment – our team takes care of that, too.

Can your neighbors count on you for compassionate care?



“What WeCareJax does is allows those patients that can’t get health care in any other capacity, because they lack insurance, to see physicians, specialists, get surgical care, blood work, and x-rays, which are all very, very critical issues when dealing with sick people.”



- Dr. Kyle Etkorn
Borland Groover CEO



Did You Know?

2019 WeCareJax Outcomes



3,560 Specialty Medical Appointments & Services



1,702 Patients for Specialty Care



\$13 Million in Donated Specialty Care



500+ Volunteer Specialty Providers

Frequently Asked Questions

Q: Is WeCareJax an insurance plan?

A: No. Unlike an insurance plan, patients who qualify are served by physicians and hospital partners at no cost to the patient. WeCareJax also raises funds to cover the cost of specialty labs, durable medical equipment, and other items outside the scope of the physician visit through our amazing donors and sponsors.

Q: Is there monetary compensation for a provider's time?

A: No, care is provided by the physician as a volunteer without charge to the qualified patient, and their time with the patient is covered under the State Sovereign Immunity program.

Q: What is Sovereign Immunity?

A: Sovereign Immunity means the State holds the liability for the services provided under the Volunteer Health Care Provider Program (VHCPP). Providers do not have to use their own medical malpractice insurance when seeing a qualified patient under the VHCPP for their volunteer work. SI is a medical liability protection under statute 766.1115. The state is solely liable for the inquiry or damage that results from authorized treatment by the volunteer provider. The state's liability is limited as found in section 768.28 of Florida statutes. These are mentioned on the back of the 1032 referral form included with each request for care through WeCareJax.

Q: Do physicians have to sign a contract to work with WeCareJax?

A: No, although the benefits available through the State Sovereign Immunity program will not apply. Physician volunteers who sign a Sovereign Immunity contract with the State of Florida ensure that they do not bear the liability for the care they offer our patients. An application is submitted to the state, who reviews the physician's current licensure, and then a signed contract is valid for five years. If the provider's license remains clear and active, WeCareJax and its partner clinics make sure that all the patients referred to our physicians have completed the eligibility paperwork the State requires. Our team undergoes an annual audit with the State to ensure we are keeping track.

Q: How do you know that patients are qualified for care?

A: Our partner clinics check the State's insurance database for insured status, and then complete the State's required financial eligibility forms before they send a referral to us. Those forms are checked during our authorization process for completeness.

WeCareJax Mission: WeCareJax advances and coordinates community-wide compassionate specialty care for the uninsured.

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