



Written Plan to Prevent the Spread of COVID-19

In addition to following all CDC and San Mateo County Health guidelines, we would like to share with you the steps we are taking to keep our establishment in compliance.

Cleaning and Disinfecting Protocols

- We use a peroxide-based sanitizer that is effective at eliminating viruses and germs. We use it frequently on ALL high touch surfaces, pens, check presenters, and at tables between seatings
- In addition to sanitizing high touch surfaces and objects throughout the shift, our janitors clean and disinfect the entire restaurant nightly
- We have maximized the fresh air flow which our units pull and filter from outside and then push through our 14 vents
- We have installed new air filters throughout the restaurant which are routinely changed
- Our store-front sliders are open to add more air flow
- We have installed sealed partitions around the Bar to protect all beverage ingredients
- We have installed sealed partitions between Patio Tables to ensure privacy and safety
- We have multiple hand sanitizer dispensers that are available for staff and guests to use
- Sanitary facilities are stocked at all times
- Restrooms are sanitized after each use or every 15 minutes
- Staff will enhance the use of serving linens to avoid any direct hand contact with plates and silverware coming to your table
- For the time being, we will not allow any outside beverage, wine or dessert
- Utilizing disposable menus as well as having digital menus available with QR codes
- Providing sealed disposable condiments upon request
- Providing take out boxes for guests to box their food to take home

Physical Distancing Guidelines

- Tables are at least 6 feet apart to allow for social distancing
- Please be mindful of practicing social distancing to other guests and our staff members when entering and leaving the restaurant and using the restroom
- Masks are required when not seated at your table
- Employee break tables follows at least 6 feet distance
- Physical distance rules and reminders posted at entrance and near restrooms

Employee Training

- All staff has information provided by the CDC and San Mateo Health Department on COVID-19 and ways to prevent the spread
- Our staff is well informed and understands the importance of frequent proper hand washing, personal hygiene, and social distancing both at work and away from work
- Staff is required to wear masks and have their temperatures checked at the start of each shift to ensure no staff member will be working sick
- At Pausa, all of our staff understands the importance of not coming in to work if they have any symptoms of COVID-19 such as; fever, cough, or if someone they live with have been diagnosed
- Staff is trained on the proper use of face coverings and gloves
- Staff has information on leave benefits and workers compensation