

Regulatory Materials Related to Health Insurance Operations and Coverage

Last Updated: April 19, 2020

Alabama

- [Alabama Department of Insurance Issues Directives to Health Insurance Carriers in Connection With COVID-19](#)
- [Alabama Department of Insurance Issues Guidance Regarding Health Insurance Issuers' Response to Coronavirus](#)
- [Alabama Department of Insurance Issues Bulletin Regarding Flexibility of Health Insurance Coverage in light of COVID-19](#)

Alaska

- [Alaska Division of Insurance Orders Waiver of External Healthcare Review Deadlines](#)
- [Alaska Division of Insurance Issues Bulletin Regarding Changes to Coverage for Telehealth](#)
- [Alaska Division of Insurance Issues Requirements to Health Insurance Carriers Regarding Cost Sharing and Coverage Related to Respiratory Illnesses Including COVID-19](#)
- [Alaska Division of Insurance Adopts Emergency Regulation Regarding Symptoms of COVID-19 Covered Under Alaska's Comprehensive Health Insurance Association Reinsurance Program](#)
- [Alaska Division of Insurance Issues Bulletin Regarding Requirements for Group Health Plans, Claims, and Telehealth Related To The COVID-19 Public Health Disaster Emergency](#)
- [Alaska Division of Insurance Adopts Emergency Regulation Regarding Symptoms of COVID-19 Covered Under Alaska's Comprehensive Health Insurance Association Reinsurance Program](#)
- [Alaska Division of Insurance Issues Order to Insurers Offering Health Care Plans to Remove Restrictions on Access to Health Care In Connection With COVID-19](#)
- [Alaska Division of Insurance Issues Order to Health Insurers During Covid-19 Disaster Emergency](#)

Arizona

- [Arizona Department of Insurance Issues Directives to Health Insurance Carriers in Connection With COVID-19](#)
- [Arizona Expands Access to Telemedicine In Connection With COVID-19](#)
- [Arizona Department of Insurance Issues Bulletin Regarding Implementation of Executive Order 2020-07 Proactive Measures to Protect Against COVID-19 and Executive Order 2020-15 Expansion of Telemedicine](#)

Arkansas

- [Arkansas Insurance Department Issues Bulletin Regarding Pharmacy Benefit Managers and the State Price Gouging Law In Connection With COVID-19](#)
- [Arkansas Insurance Department Issues Bulletin Regarding Suspension of Random Audits of Pharmacists In Connection With COVID-19](#)

- [Arkansas Insurance Department Issues Bulletin Regarding Suspension of Consumer Signature Requirement for Pharmacist Services](#)
- [Arkansas Insurance Department Issues Bulletin Regarding Reimbursement for Telemedicine In Connection With COVID-19](#)
- [Arkansas Insurance Department Issues Bulletin Regarding Pharmacy Benefit Managers And The State Price Gouging Law](#)
- [Arkansas Insurance Department Issues Bulletin Regarding Payment Audits/Overpayment Recoveries of Hospitals and Healthcare Providers During COVID-19 Emergency](#)

California

- [California Department of Insurance Issues Directives to Health Insurance Carriers in Connection With COVID-19](#)
- [California Department of Insurance Directs Health Insurance Companies to Maintain Health Care Access During Coronavirus Emergency Including Prescription Refills](#)
- [California Department of Insurance Calls for 60-Day Insurance Premium Grace Period Due to COVID-19 Outbreak](#)
- [California Department of Insurance Issues Order Regarding COVID-19 State of Emergency Notification Filing Requirements for Health Insurers](#)
- [California Department of Managed Health Care Issues Plan Letter Regarding Special Enrollment Period In Connection With COVID-19](#)
- [California Department of Managed Health Care Issues Plan Letter Regarding Reimbursement for Telehealth Services In Connection With COVID-19](#)
- [California Department of Managed Health Care Issues Plan Letter Regarding "Social Distancing" Measures In Response To COVID-19](#)
- [California Department of Managed Health Care Issues Consumer Guidance Regarding Coverage Options In Connection With COVID-19](#)
- [California Department of Managed Health Care Issues Plan Letter Regarding COVID-19 Screening and Testing](#)
- [California Department of Insurance Directs Health Insurance Companies to Provide Increased Telehealth Access During COVID-19 Emergency](#)
- [California Department of Managed Health Care Issues Guidance Relating to Non-Discrimination in Medical Treatment for COVID-19](#)
- [California Department of Managed Health Care Issues Guidance Regarding Billing for Telehealth Services; Telehealth for the Delivery of Services](#)
- [California Department of Managed Health Care Issues FAQs Regarding Delivery of Services via Telehealth During the COVID-19 State of Emergency](#)

Colorado

- [Colorado Division of Insurance Issues Directives to Health Insurance Carriers in Connection With COVID-19](#)

- [Colorado Division of Insurance Issues Emergency Regulation Regarding Coverage and Cost-Sharing Requirements for Commercial Insurance Carriers Related to Claims Arising from the Testing and Treatment Of COVID-19](#)
- [Colorado Division of Insurance Issues Policy Directives for Commercial Insurance Market Coverage of Home Health Services Related to COVID-19 or COVID-19-Like Symptoms](#)
- [Colorado Division of Insurance Issues FAQs on COVID-19 Telehealth Services](#)

Connecticut

- [Connecticut Insurance Department Issues Directives to Health Insurance Carriers in Connection With COVID-19](#)
- [Connecticut Insurance Department Notice to All Health Insurance Companies and Health Care Centers Concerning Network Adequacy Annual Filing for 2020 In Connection With COVID-19](#)

Washington D.C.

- [Washington D.C. Department of Insurance, Securities and Banking Issues FAQs on Health Insurance, Travel Insurance and Business Interruption Insurance In Connection With COVID-19](#)

Delaware

- [Delaware Department of Insurance Issues Directives to Health Insurance Carriers in Connection With COVID-19](#)
- [Delaware Department of Insurance Issues Bulletin Regarding Suspension of Cancellations and Nonrenewals, Telehealth and Telemedicine, Waiver of Pre-Authorization Requirements, Enforcement Under Catastrophic Health Coverage Plans](#)
- [Delaware Department of Insurance Issues Bulletin Regarding Suspension of Cancellations and Non-Renewals, Telehealth and Telemedicine, Waiver of Pre-Authorization Requirements, Enforcement Under Catastrophic Health Coverage Plans and Communications with Enrollees](#)

Florida

- [Florida Office of Insurance Regulation Issues Directives to Health Insurance Carriers in Connection With COVID-19](#)
- [Florida Office of Insurance Regulation Issues Directives to Health Insurance Carriers Regarding Early Prescription Refills in Connection With COVID-19](#)
- [Florida Office of Insurance Regulation Issues Memorandum on Telehealth and Pharmacy Audit Guidance for Response to COVID-19](#)

Georgia

- [Georgia Office of Insurance and Safety Fire Commissioner Issues Directives to Health Insurance Carriers in Connection With COVID-19](#)
- [Georgia Office of Insurance and Safety Fire Commissioner Issues Additional Directives \(Health and Business Interruption Insurance\) in Connection With COVID-19](#)
- [Georgia Office of Insurance and Safety Fire Commissioner Issues Directive To Support Hospitals During COVID-19 Outbreak](#)
- [Georgia Office of Insurance and Safety Fire Commissioner Urges Utilization of Telemedicine](#)

- [Georgia Office of Insurance and Safety Fire Commissioner Requests Local Governments to Consider Insurance as Essential Business](#)

Illinois

- [Illinois Department of Insurance Issues Frequently Asked Questions About Insurance Coverage and COVID-19](#)
- [Illinois Department of Insurance Issues Directives \(Health and Travel Insurance\) in Connection With COVID-19](#)
- [Illinois Governor Issues Executive Order to Expand Telehealth Services and Protect Health Care Providers in Response to COVID-19](#)
- [Illinois Department of Insurance Issues Bulletin Regarding Requirements for Telehealth Services](#)

Indiana

- [Indiana Department of Insurance Issues Bulletin Regarding Moratorium on Policy Cancellations and Non-Renewals, Cost-Sharing and Prior Authorizations for COVID-19 Testing Services and Treatment and Regulatory Flexibility](#)

Iowa

- [Iowa Insurance Division Issues Directives \(Health and Travel Insurance\) in Connection With COVID-19](#)
- [Iowa Insurance Division Issues Bulletin Regarding Individual and Small Group Health Coverage Impacted by COVID-19](#)
- [Iowa Insurance Division Issues Bulletin Regarding Telehealth Services Flexibility and Reimbursement In Connection With COVID-19](#)

Kansas

- [Kansas Insurance Department Issues Directives \(Health Insurance, Business Interruption Insurance and Licensing\) in Connection With COVID-19](#)

Kentucky

- [Kentucky Department of Insurance Issues Directives to Health Insurance Carriers in Connection With COVID-19](#)
- [Kentucky Department of Insurance Issues Guidance Regarding Temporary Suspension of Pharmacy Audits](#)

Louisiana

- [Louisiana Department of Insurance Issues Guidance to Consumers on Health, Travel and Business Disruption Insurance](#)
- [Louisiana Department of Insurance Issues Directives to Health Insurance Carriers in Connection With COVID-19](#)
- [Louisiana Department of Insurance Issues Emergency Rule to Address Telemedicine and Network Adequacy](#)
- [Louisiana Department of Insurance Issues Emergency Rule to Address Medical Surge-Related Patient Transfers in Louisiana During the Outbreak of COVID-19](#)
- [Louisiana State Senate Introduces Bill to Require Health Insurance Coverage for COVID-19 Diagnostic Testing](#)

Maine

- [Maine Bureau of Insurance Issues Consumer Guide to Insurance Provisions and Resources in Maine During the COVID-19 Crisis](#)
- [Maine Bureau of Insurance Issues Directives to Health Insurance Carriers in Connection With COVID-19](#)
- [Maine Bureau of Insurance Issues Supplemental Order Regarding Continuation of Group Health Coverage In Connection With COVID-19](#)

Maryland

- [Maryland Insurance Administration Issues Consumer Guidance on Health, Travel, Life Insurance Coverage](#)
- [Maryland Insurance Administration Adopts Rules Regarding Health Insurance Carriers and COVID-19](#)

Massachusetts

- [Massachusetts Division of Insurance Issues Directives to Health Insurance Carriers in Connection With COVID-19](#)
- [Massachusetts Division of Insurance Opens Special Enrollment Period for Health Insurance Coverage](#)
- [Massachusetts Division of Insurance Issues Bulletin Regarding Administration of Prescription Drug Benefits During COVID-19 Public Health Crisis](#)
- [Massachusetts Division of Insurance Issues Bulletin Regarding Making Consumer Information Available During the COVID-19 Crisis](#)
- [Massachusetts Division of Insurance Issues Bulletin Regarding Credentialing and Prior Authorization the COVID-19 Crisis](#)
- [Massachusetts Division of Insurance Issues Bulletin Regarding Special Open Enrollment Period In Connection With COVID-19](#)
- [Massachusetts Division of Insurance Issues FAQs Regarding Insurance-Related Issues and COVID-19](#)
- [Massachusetts Division of Insurance Issues Bulletin Regarding Coverage for COVID-19 Treatment and Out-Of-Network Emergency and Inpatient Reimbursement During COVID-19 Health Crisis](#)

Michigan

- [Michigan Department of Insurance and Financial Services Expands Telemedicine, Urges President Trump to Permit ACA Special Enrollment Period During COVID-19](#)

Minnesota

- [Minnesota Department of Commerce Issues Directives to Health Insurance Carriers in Connection With COVID-19](#)
- [Minnesota House of Representatives Introduces Bill to Require Health Plans to Cover Testing, Treatment, and Quarantine Costs Related to COVID-19 without Cost-Sharing](#)

Mississippi

- [Mississippi Insurance Department Issues Directive on Insurance Coverage Regarding the Use of Telemedicine During the COVID-19 Crisis](#)
- [Mississippi Insurance Department Issues Consumer Guidance on Health and Travel Insurance Coverage](#)

Missouri

- [Missouri Department of Commerce and Insurance Issues Directives to Health Insurance Carriers in Connection With COVID-19](#)
- [Missouri Department of Commerce and Insurance Issues Bulletin Regarding Provision of Services Via Telehealth In Connection With COVID-19](#)

Montana

- [Montana Insurance Commissioner Issues Consumer Guidance on Health Insurance Coverage](#)

NAIC

- [NAIC Issues Guidance Regarding Health, Travel and Business Interruption Insurance in Connection With COVID-19](#)

Nebraska

- [Nebraska Department of Insurance Issues Consumer Guidance on Health Insurance and COVID-19](#)
- [Nebraska Department of Insurance Issues Notice Regarding Catastrophic Plan Coverage and COVID-19](#)
- [Nebraska Department of Insurance Issues Notice Regarding Telehealth Written Statement Requirement and Exception for Emergencies In Connection With COVID-19](#)

Nevada

- [Nevada Division of Insurance Adopts Emergency Regulation to Protect Nevadans From Increased Medical and Prescription Costs Related to COVID-19](#)
- [Nevada Division of Insurance Issues Consumer Alert on COVID-19 and Health Insurance](#)

New Hampshire

- [New Hampshire Insurance Department Issues Directives to Health Insurance Carriers in Connection With COVID-19](#)
- [New Hampshire Insurance Department Issues Consumer Guidance on Health Insurance Coverage and COVID-19](#)
- [New Hampshire Insurance Department Issues Order for Insurers to Cover Testing for the Coronavirus](#)
- [New Hampshire Insurance Department Issues Information for NH Residents Who Have Recently Lost Their Employer Sponsored Health Insurance](#)
- [New Hampshire Insurance Department Issues Guidance for NH Residents Who Have Recently Lost Their Employer Sponsored Health Insurance](#)

New Jersey

- [New Jersey Department of Banking and Insurance Issues Directives to Health Insurance Carriers in Connection With COVID-19](#)
- [New Jersey Department of Banking and Insurance Issues Bulletin Regarding Use of Telemedicine and Telehealth to Respond to the COVID-19 Pandemic](#)
- [New Jersey Department of Banking and Insurance Issues Bulletin Regarding Temporary External Appeal Application Procedures for the Independent Health Care Appeals Program In Connection With COVID-19](#)

- [*New Jersey State Senate Introduces Bill Requiring Insurance Coverage for Testing and Treatment of Coronavirus Disease*](#)
- [*New Jersey Department of Banking and Insurance Issues Bulletin Regarding Extended Transition for Certain Health Insurance Policies In Connection With COVID-19*](#)
- [*New Jersey Department of Banking and Insurance Issues Bulletin Extending Period to Comply with Certain Affordable Care Act Provisions for Certain Health Insurance Policies*](#)
- [*New Jersey Department of Banking and Insurance Issues Guidance Regarding Grace Periods In Connection With Medicare Supplement Plans*](#)

New Mexico

- [*New Mexico Office of Superintendent of Insurance Issues Request to All Insurance Companies Regarding Consumers Affected by COVID-19 and the Emergency Public Health Plan Measures*](#)
- [*New Mexico State Medicaid Program and New Mexico Office of Superintendent of Insurance Issue New Requirements to Promote Telemedicine During COVID-19 Emergency*](#)
- [*New Mexico Office of Superintendent of Insurance Issues Bulletin on Telemedicine*](#)
- [*New Mexico Office of Superintendent of Insurance Guarantees Free COVID19 Testing and Treatment*](#)
- [*New Mexico Office of Superintendent of Insurance Issues Directives to Health Insurance Carriers in Connection With COVID-19*](#)
- [*New Mexico Office of Superintendent of Insurance Issues Excepted Benefits Coverage Order*](#)
- [*New Mexico Office of the Superintendent of Insurance Issues Guidance to Insurers to Increase Efforts to Speed Payments to Hospitals and Streamline Administration*](#)

New York

- [*New York State Department of Financial Services Issues Directives to Health Insurance Carriers in Connection With COVID-19*](#)
- [*New York State Department of Financial Services Issues Guidance on Coronavirus and Telehealth Services*](#)
- [*New York State Department of Financial Services Announces Insurance Regulatory Relief for New York Hospitals During Novel Coronavirus Outbreak*](#)
- [*New York State Department of Financial Services Issues Circular Letter Regarding Coronavirus, Utilization Review, and Emergency Admission Notification Requirements*](#)
- [*New York State Department of Financial Services Issues Emergency Regulations Setting Forth the Minimum Standards for Form, Content and Sale of Health Insurance, Including Standards of Full and Fair Disclosure*](#)

North Carolina

- [*North Carolina Department of Insurance Issues Directives to Health Insurance Carriers in Connection With COVID-19*](#)
- [*North Carolina Department of Insurance Authorizes Extra Prescriptions During State of Emergency Due to COVID-19*](#)
- [*North Carolina Insurance Commissioner Calls for Speedy Access to Testing, Services, Drugs During COVID-19 Health Emergency*](#)

North Dakota

- [North Dakota Department of Insurance Issues Directives to Health Insurance Carriers in Connection With COVID-19](#)
- [North Dakota Insurance Department Issues Bulletin Regarding Expansion of Telehealth Services In Connection With COVID-19](#)

Ohio

- [Ohio Department of Insurance Issues Bulletin on Health and Travel Insurance Coverage in Connection With COVID-19](#)
- [Ohio Department of Insurance Issues Consumer Guidance on Health and Travel Insurance Coverage in Connection With COVID-19](#)
- [Ohio Department of Insurance Issues Directive Expanding Health Insurance Coverage Flexibility for Ohio Employees](#)
- [Ohio Department of Insurance Issues Directive Preventing Pre-Authorizations and Increased Costs for Out-Of-Network Coverage](#)
- [Ohio Department of Insurance Issues Temporary Suspension of Pharmacy Audits During Declared State of Emergency](#)

Oklahoma

- [Oklahoma Insurance Department Issues Directives to Health Insurance Carriers in Connection With COVID-19](#)
- [Oklahoma Insurance Department Issues Consumer Guidance Regarding COVID-19](#)

Oregon

- [Oregon Division of Financial Regulation Website Offers Guidance on Health, Business Interruption and Travel Insurance](#)

Pennsylvania

- [Pennsylvania Insurance Department Issues Directives to Health Insurance Carriers in connection with COVID-19](#)
- [Pennsylvania Insurance Department Issues Guidance to Consumers Regarding Health Insurance Special Enrollment Periods, Availability of Medicaid and CHIP Following COVID-19 Layoffs](#)
- [Pennsylvania Insurance Department Issues Guidance Regarding Which Insurers Qualify as Health Insurers for Purposes of Notice 2020-3](#)

Puerto Rico

- [Puerto Rico Office of the Commissioner of Insurance Issues Guidance Regarding Payment of Premiums, Management of Dispensing of Medication, Out-of-Network Providers, Pre-Authorizations, Referrals and Claims from Suppliers, Policyholders, and Subscribers](#)
- [Puerto Rico Office of the Commissioner of Insurance Issues Amendment to Ruling Letter No. CN-2020-265-D to Remove Cost Sharing Related to COVID-19](#)
- [Puerto Rico Office of the Commissioner of Insurance Issues Amendment to Ruling Letter No. CN-2020-268-D to Relax Telemedicine Regulations](#)

- [*Puerto Rico Office of the Commissioner of Insurance Issues Directive Regarding Expedited Process for Payment of Claims from Hospitals and Laboratories During the COVID-19 Emergency*](#)

Rhode Island

- [*Rhode Island Office of the Health Insurance Commissioner Issues Directives to Health Insurance Carriers in Connection With COVID-19*](#)
- [*Rhode Island Department of Business Regulation Issues Consumer Guidance Regarding COVID-19*](#)
- [*Rhode Island Department of Business Regulation Issues Bulletin Regarding Emergency Telemedicine Measures and COVID-19*](#)

South Carolina

- [*South Carolina Department of Insurance Issues Guidance on Health and Business Interruption Insurance in Connection With COVID-19*](#)
- [*South Carolina General Assembly Introduces Bill Waiving Cost-Sharing Requirements Associated With Testing For COVID-19*](#)

South Dakota

- [*South Dakota Division of Insurance Issues Guidance for Insurers Regarding COVID-19 and Health Benefit Plans*](#)

Tennessee

- [*Tennessee Department of Commerce and Insurance Issues Directives to Health Insurance Carriers in Connection With COVID-19*](#)

Texas

- [*Texas Department of Insurance Issues Directives to Health Insurance Carriers in Connection With COVID-19*](#)
- [*Texas Department of Insurance Issues Consumer Guidance on Health and Travel Insurance in Connection With COVID-19*](#)
- [*Texas Department of Insurance Issues an Emergency Rule Relaxing Certain Regulations Related to Prescription Refills and Home Delivery of Medicines*](#)
- [*Texas Department of Insurance Issues Guidance to Alternative Health Plans to Consider Taking Certain Actions Related to the Prevention, Testing, and Treatment of COVID-19*](#)
- [*Texas Department of Insurance Issues Expectation for Insurers Offering Exclusive Provider Networks and Health Maintenance Organizations to Comply with the Families First Coronavirus Response Act*](#)

Utah

- [*Utah Department of Insurance Issues Directives to Health Insurance Carriers in Connection With COVID-19*](#)
- [*Utah Department of Insurance Urges Insurers to Expand Coverage for COVID-19, Including Telehealth Services*](#)

Vermont

- [*Vermont Department of Financial Regulation Issues Bulletin Regarding Cost Sharing for COVID-19 Testing*](#)
- [*Vermont Department of Financial Regulation Issues Bulletin Regarding Prescription Drug Refills in Connection With COVID-19*](#)

- [Vermont Department of Financial Regulation Issues Bulletin Regarding Suspension of Routine Provider Audits by Insurers](#)
- [Vermont Department of Financial Regulation Issues Bulletin Regarding COVID-19 and Telemedicine Services](#)
- [Vermont Department of Financial Regulation Issues Emergency Rule Regarding Coverage of Health Care Services Delivered through Telehealth, Telephone, or Store and Forward Means](#)
- [**Vermont Department of Financial Regulation Issues Emergency Rule to Expand Health Insurance Coverage for and Waive or Limit Cost-Sharing Requirements Directly Related to COVID-19 Diagnosis, Treatment and Prevention for Fully Funded Insurance Plans**](#)

Washington

- [Washington Office of the Insurance Commissioner Issues Directives to Health Insurance Carriers in Connection With COVID-19](#)
- [Washington Office of the Insurance Commissioner Issues FAQs on Health Insurance and COVID-19](#)
- [Washington Office of the Insurance Commissioner Issues Directive to Health Insurers to Expand Telehealth, Testing Coverage, Extend Premium Grace Periods](#)

West Virginia

- [West Virginia Offices of the Insurance Commissioner Issues Directives to Health Insurance Carriers in Connection With COVID-19](#)
- [West Virginia Offices of the Insurance Commissioner Issues Bulletin on Temporary Licensure of Health Insurance Producers in Connection With COVID-19](#)
- [West Virginia Offices of the Insurance Commissioner Issues Directives to Insurers on Drug Prescriptions](#)
- [West Virginia Offices of the Insurance Commissioner Issues Bulletin on Coverage for Telehealth Services and COVID-19](#)
- [West Virginia Offices of the Insurance Commissioner Issues an Emergency Order Regarding the Delivery of Prescription Medications](#)
- [West Virginia Offices of the Insurance Commissioner Issues Guidance Regarding Loss of Health Insurance by Furloughed Workers](#)

Wisconsin

- [Wisconsin Office of the Insurance Commissioner Issues Directives to Health Insurance Carriers in Connection with COVID-19](#)

Wyoming

- [Wyoming Insurance Department Issues Directives to Health Insurance Carriers in Connection With COVID-19](#)

