



Non-discrimination Policy

POLICY: Quality Life Services shall comply with the provisions of the Federal Civil Rights Act of 1964 and the Pennsylvania Human Relations Act and all requirements imposed pursuant thereto to the end that no person shall, on the grounds of race, color, national origin, ancestry, age, sex, religious creed, or disability, be excluded from participation in, be denied benefits of, or otherwise be subject to discrimination in the provision of any care or service. Specifically, Quality Life Services prohibits the segregation of buildings, wings, floors and rooms for reasons of race, color, national origin, ancestry, age, sex, religion, handicap or disability. In addition, discrimination is prohibited with respect to:

- a. the assignment of residents to rooms, floors and sections of our facilities;
- b. asking residents about roommate preferences;
- c. the assignment of staff to resident services;
- d. the granting of staff privileges of professionally qualified personnel;
- e. utilization of the nursing home and
- f. transfers of residents from their rooms.

As a recipient of Federal financial assistance, Quality Life Services does not exclude, deny benefits to, or otherwise discriminate against any person on the ground of race, color, national origin, disability, or age in admission to, participation in, or receipt of the services and benefits under any of its programs and activities, and in staff and employee assignments to patients, whether carried out by Quality Life Services directly or through a contractor or any other entity with which Quality Life Services arranges to carry out its programs and activities.

This statement is in accordance with the provisions of Title VI of the Civil Rights Act of 1964 (nondiscrimination on the basis of race, color, national origin), Section 504 of the Rehabilitation Act of 1973 (nondiscrimination on the basis of disability), the Age Discrimination Act of 1975 (nondiscrimination on the basis of age), regulations of the U.S. Department of Health and Human Services issued pursuant to these three statutes at Title 45 Code of Federal Regulations Parts 80, 84, and 91 and applicable state laws.

Additionally, in accordance with Section 1557 of the Patient Protection and Affordable Care Act of 2010, 42 U.S.C. § 18116, Quality Life Services does not exclude, deny benefits to, or otherwise discriminate against any person on the ground of sex (including gender identity) in admission to, participation in, or receipt of the services and benefits under any of its health programs and activities, and in staff and employee

assignments, whether carried out by Quality Life Services directly or through a contractor or any other entity with which Quality Life Services arranges to carry out its programs and activities. Quality Life Services provides free aids and services to people with disabilities to communicate effectively and provides free language services to people whose primary language is not English.

In case of questions, please contact:

Provider Name: Quality Life Services

Contact Person/Section 504 Coordinator: Susie Tack-Beardsley

Telephone number: (724) 431-0770

Language Assistance Services

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. 724.431.0770

Spanish

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 724.431.0770

Chinese

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 724.431.0770

Vietnamese

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 724.431.0770

Russian

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 724.431.0770

Pennsylvania Dutch

Wann du Deitsch schwetzscht, kannscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprouch. Ruf selli Nummer uff: call 724.431.0770

Korean

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 번으로 전화해 주십시오. 724.431.0770

Italian

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 724.431.0770

French

ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 724.431.0770

German

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 724.431.0770

Gujarati

સુચના: જો તમે ગુજરાતી બોલતા હો, તો નન:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો
724.431.0770

Polish

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 724.431.0770

French Creole

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele
724.431.0770

Mon-Khmer

ប្រយ័ត្ន: បរិស្ថានជាអ្នកនិយាយ ភាសាខ្មែរ, បសវាជំនួយខ្លួនកភាសា បោយមិនគិតគូរ
គឺអាចមានសំរាប់បរិស្ថាន។ ចូរ ទូរស័ព្ទ 724.431.0770

Portuguese

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para
724.431.0770

Arabic

ب رقم اتد صل ب الامجان لك ت توافر ال لغوية المساعدة خدمات ف إن ال لغة، اذكر ت تحدث ك نت إذا ملاحظه
724.431.0770 رقم .