PHASE 1 FOR VISITORS GUIDANCE FOR SAFE HOME VISITATIONS

Purpose: To outline visitor protocols for preventing the acquisition/spread of Covid-19

Who: To provide Phase 1 guidelines and direction for families, friends, and guardians related to home visits and the use of PPE.

Guidelines for all visitors:
Visitor access inside homes is not yet authorized, except for healthcare professionals (phlebotomist, podiatrist, dietician).
Staff and individuals in the home will continue to implement routine hand hygiene, screening, wearing of masks and social distancing.
Families, guardians and/or visitors will be allowed to visit outside if the guidelines listed below are maintained.
Restrictions to groups of no more than 10 individuals are still in place.

Families/Friends/Visitors steps for visiting homes:
For Phase 1, visits with individuals can take place outside the home with the following restrictions:
• Families are to schedule their visits with management with a minimum of twenty-four-hour notification.
• Time limits for visits are no more than two consecutive hours per day, to ensure fairness to other visitors.
• Copies of the Phase 1 Visitor Guidance for Safe Home Visitations will be provided to all visitors. This document must be signed, dated and will be maintained.
• Visitors will be required to complete the visitor log.
• Visitors must commit to temperature screening procedures (prior to or at the time of arrival), providing and wearing their own masks, and conducting routine hand hygiene and practicing social distancing.

Visitation may be denied or will end if visitors fail to follow established guidelines or if individual issues arise.

Breach of guidelines:
• Inconsistent or refusal to use mask, be screened, practice hand hygiene.
• Inconsistent or inability to maintain social distance (6 feet) from other individuals.
• Exhibiting poor treatment of staff due to their enforcement of agency guidelines.
Procedure for individual’s breach of PPE or social distancing:
If individuals are unable to maintain social distancing and/or refuse following directions around COVID-19, staff will initiate procedures that assume the individual has been exposed to Covid-19:

14-day monitoring for symptoms including:
- Obtain temperature three times daily
- Frequent hand hygiene
- Masks and gloves, when providing direct care to the individual;
- Bathroom disinfection after use
- Maintain 6 feet social distancing
- Separate dining
- Frequent disinfection of client areas

If symptoms are exhibited:
- Isolate individual from other individuals
- Use of separate restroom from other individuals
- Full PPE to include face shields, and gowns as warranted
- Notify SOC/NOC; obtain a COVID test if possible

Procedure for Visitor breach of guidelines:
A visitor who asks for special treatment, refuses to follow the guidance and directions, or who becomes frustrated/argumentative towards staff, will have their visit cancelled. Future visits will be evaluated by the Team.

Issues or concerns regarding a visitor will be reported to the appropriate Program Director: Lina Workman (ICF) or Patti Matzinger (Waiver) and to the Chief Program Officer Andy Dobrin.

These guidelines will be reevaluated/reassessed every thirty days or sooner as circumstances changes. Individual Teams, including families and guardians will determine if high risk individuals are appropriate for participation based on these guidelines. However, in all cases, an increase in positive COVID cases may result in the need to limit visitors or temporarily end visitations.

Acknowledgement
I acknowledge that I have read the Phase 1 For Visitors Guidance for Safe Home Visitations document.