



Three-Year Accreditation

CARF
Survey Report
for
Blue Water
Developmental
Housing, Inc.

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Organization

Blue Water Developmental Housing, Inc. (BWDH)
1600 Gratiot Boulevard, Suite 1
Marysville, MI 48040

Organizational Leadership

Kathleen M. Swantek, B.G.S., M.A., Executive Director
Kathryn Baker, Division Director Community Services
Michelle J. Dineen-Gramer, Program Supervisor
Scott Nill, Interim Director Residential Services
Kate Jackson-Drewek, Board President

Survey Dates

September 22-24, 2014

Surveyor Team

Jacqueline Knowles, OTR/L, Administrative Surveyor
Rene M. McMann, M.B.A., Program Surveyor

Programs/Services Surveyed

Community Housing
Community Integration
Respite Services
Supported Living

Previous Survey

August 29-31, 2011
Three-Year Accreditation

Survey Outcome

Three-Year Accreditation
Expiration: August 2017



Three-Year Accreditation

SURVEY SUMMARY

Blue Water Developmental Housing, Inc. (BWDH), has strengths in many areas.

- BWDH's committed executive director and leadership team continually persevere to meet the mission and needs of the community by being active in the organization and community and with the referral and funding sources.
- Although funding stream cuts have provided some challenges for the organization, the executive director and board have explored and supported creative relationships with other nonprofits and applied for monies to assist with expenditures to ensure that the organization maintains its commitment and mission to the persons served. These actions have promoted financial solvency.
- BWDH is commended for having dedicated and long-term employees at all levels of the organization who support and provide the continuous improvement of services for persons served.
- The organization is commended for consistently looking at effective ways to retain the staff. This is demonstrated by the extremely low turnover rate of the staff members and their long tenure with BWDH.
- BWDH has earned a good reputation among the referral and funding sources. It is known for doing "whatever" the persons served need, advocating, and "really being there" for persons served.
- There appears to be excellent rapport and mutual respect between the management, staff members, and persons served. The persons served, parents, and guardians are extremely satisfied with the organization's services. They are highly complimentary regarding the staff members' performance and dedication and the organization's professionalism. The high level of professionalism among the staff members and the organization's collaborative and respectful work environment are evident. The longevity of the staff members is a strength that ensures that there is sound knowledge of program principles, organizational values, and continuity of services within the organization.
- BWDH's well-maintained facilities are clean and safe. They provide a pleasant, attractive, and friendly environment for the provision of services. The supported housing environments are representative of a family home, as is the personalized attention provided.
- The organization's strong commitment to the persons served is clearly visible in the staff members' conscientious and rapid-response problem solving, which ensures that any issues and challenges are promptly addressed as they arise. It is apparent that staffing patterns are adjusted to accommodate the desires and needs of the persons served and that the organization is responsive to the requests from families requesting respite services.
- The culture of BWDH is one in which the warmth and sincerity of the staff members are highly recognizable. The employees are engaged in and promote the achievement of successful outcomes in the lives of the persons served and their families. Individuals do not hesitate to refer friends and family to the organization because of the close-knit, respectful, responsive, and caring culture it provides.

- The organization provides meaningful opportunities for the persons served to access their community, to maximize their independence, to experience new social/recreational activities, and to develop new interests and friendships.

BWDH should seek improvement in the areas identified by the recommendations in the report. Consultation given does not indicate nonconformance to standards but is offered as a suggestion for further quality improvement.

On balance, it is evident that BWDH provides services needed by the community. The executive director, management team, and board are dedicated to meeting the organization's mission. The employees are clearly committed to quality service delivery and to meeting the needs of the persons served. The persons served, parents, guardians, funders, and referral sources express high satisfaction with BWDH's services. The organization demonstrates substantial conformance to the CARF standards. Key areas for improvement include the consistent conduction of unannounced tests of the emergency procedures, comprehensive health and safety self-inspections, the implementation of a comprehensive performance measurement and management system, and an annual written performance analysis. Most of the areas for improvement, however, are scattered throughout the standards sections and minimal in comparison to the organization's strengths. The receptivity of the leadership and staff members to the consultation and other feedback provided during this survey instills confidence that BWDH possesses the willingness and capability to bring it into full conformance to the CARF standards.

Blue Water Developmental Housing, Inc., has earned a Three-Year Accreditation. The leadership and staff members are recognized for providing a quality rehabilitation system and for their efforts in pursuit of international accreditation. They are encouraged to use their resources to address the opportunities for improvement noted in this report and to continue to utilize the CARF standards on an ongoing basis as guidelines for continuous quality improvement.

SECTION 1. ASPIRE TO EXCELLENCE®

A. Leadership

Principle Statement

CARF-accredited organizations identify leadership that embraces the values of accountability and responsibility to the individual organization's stated mission. The leadership demonstrates corporate social responsibility.

Key Areas Addressed

- Leadership structure
 - Leadership guidance
 - Commitment to diversity
 - Corporate responsibility
 - Corporate compliance
-

Recommendations

A.3.k.

Although policy revision occurs, it does not consistently occur on an annual basis. The identified leadership should guide the consistent annual review of the organization's policies. A certain month or team might be designated to ensure that all policies are reviewed annually.

A.6.a.(4)(b)(ii)

A.6.a.(4)(b)(iii)

A.6.a.(4)(f)

A.6.b.(2)(a)

A.6.b.(2)(b)

A.6.c.(2)

The written ethical codes of conduct should be expanded to include, in the area of service delivery, the exchange of money and gratuities and witnessing of documents. It is suggested that BWDH consider further detailing the ethical codes with regard to the receiving of gifts, monies, and gratuities by the staff members. The policy could be incorporated in the handbook for the persons served, so that all involved are aware of the organization's policy. The organization has a written procedure for a no-reprisal approach for personnel reporting and states that it will deal with allegations of violations of the ethical codes in a timely manner. However, written procedures to deal with allegations of violations of ethical codes should include time frames that are adequate for prompt consideration and result in timely decisions. There should be education on ethical codes of conduct for other stakeholders. This information might be shared during a meeting, placed on the wall in a picture frame, or posted on the organization's website.

A.7.c.(1)

A.7.c.(2)

Although BWDH has developed a corporate compliance plan, the organization should expand its demonstration of corporate compliance through training of the personnel on corporate compliance, including the role of the compliance officer and the organization's procedures for allegations of fraud, waste, abuse, and other wrongdoing.

C. Strategic Planning

Principle Statement

CARF-accredited organizations establish a foundation for success through strategic planning focused on taking advantage of strengths and opportunities and addressing weaknesses and threats.

Key Areas Addressed

- Strategic planning considers stakeholder expectations and environmental impacts
 - Written strategic plan sets goals
 - Plan is implemented, shared, and kept relevant
-

Recommendations

C.1.h.

Demographics of the persons served are collected for the food bank program. However, the ongoing strategic planning of the organization should consider the comprehensive demographics of the service area.

D. Input from Persons Served and Other Stakeholders

Principle Statement

CARF-accredited organizations continually focus on the expectations of the persons served and other stakeholders. The standards in this subsection direct the organization's focus to soliciting, collecting, analyzing, and using input from all stakeholders to create services that meet or exceed the expectations of the persons served, the community, and other stakeholders.

Key Areas Addressed

- Ongoing collection of information from a variety of sources
 - Analysis and integration into business practices
 - Leadership response to information collected
-

Recommendations

There are no recommendations in this area.

E. Legal Requirements

Principle Statement

CARF-accredited organizations comply with all legal and regulatory requirements.

Key Areas Addressed

- Compliance with all legal/regulatory requirements
-

Recommendations

E.3.c.

E.3.e.

Although there are policies and written procedures for confidential administrative records and the security of the records of the persons served, policies and written procedures should be expanded to address security of all records and compliance with applicable laws concerning records.

F. Financial Planning and Management

Principle Statement

CARF-accredited organizations strive to be financially responsible and solvent, conducting fiscal management in a manner that supports their mission, values, and annual performance objectives. Fiscal practices adhere to established accounting principles and business practices. Fiscal management covers daily operational cost management and incorporates plans for long-term solvency.

Key Areas Addressed

- Budget(s) prepared, shared, and reflective of strategic planning
- Financial results reported/compared to budgeted performance
- Organization review
- Fiscal policies and procedures
- Review of service billing records and fee structure
- Financial review/audit
- Safeguarding funds of persons served

Recommendations

F.9.a.

F.9.b.

F.9.f.

BWDH has written procedures in place for the monthly account reconciliation of the funds of the persons served. However, the organization should implement written procedures that define how the persons served will give informed consent for the expenditure of funds, how the persons served will access the records of their funds, and how monthly account reconciliation is provided to the persons served.

G. Risk Management

Principle Statement

CARF-accredited organizations engage in a coordinated set of activities designed to control threats to their people, property, income, goodwill, and ability to accomplish goals.

Key Areas Addressed

- Identification of loss exposures
 - Development of risk management plan
 - Adequate insurance coverage
-

Recommendations

There are no recommendations in this area.

Consultation

- The organization might consider adding a requirement to its media relations procedure that all requests be submitted in writing to the executive director.
-

H. Health and Safety

Principle Statement

CARF-accredited organizations maintain healthy, safe, and clean environments that support quality services and minimize risk of harm to persons served, personnel, and other stakeholders.

Key Areas Addressed

- Inspections
 - Emergency procedures
 - Access to emergency first aid
 - Competency of personnel in safety procedures
 - Reporting/reviewing critical incidents
 - Infection control
-

Recommendations

H.5.c.(6)

H.5.c.(7)

The written emergency procedures that address evacuation should be expanded to include the identification and continuation of essential services.

H.7.a.(1) through H.7.d.

Although BWDH has conducted some tests of its emergency procedures, unannounced tests of all emergency procedures should consistently be conducted at least annually on each shift at each location. The tests should consistently include complete actual or simulated physical evacuation drills; be analyzed for performance that addresses areas needing improvement, actions to be taken, results of performance improvement plans, and necessary education and training of personnel; and be evidenced in writing.

H.11.b.(3)(a)

H.11.b.(3)(c)

The organization has written policies and procedures for infection prevention and control that include training for the staff members. However, BWDH should implement procedures that include guidelines for addressing these procedures with the persons served and other stakeholders. It is suggested that signs or posters for hand washing and best practice techniques for sneezing and coughing be placed at the administrative location. Discussions could be held with the persons served who do not want to place the posters in their residences.

H.13.a.(1) through H.13.b.(3)

Although comprehensive health and safety inspections were conducted annually at two BWDH locations, it is recommended that comprehensive health and safety inspections be consistently conducted at least annually by a qualified external authority that result in a written report that identifies the areas inspected, recommendations for areas needing improvement, and actions taken to respond to the recommendations.

H.14.a. though H.14.b.(3)

Semiannual comprehensive health and safety self-inspections have occurred at each of the organization's locations. However, comprehensive health and safety self-inspections should be conducted at least semiannually on each shift and result in a written report that identifies the areas inspected, recommendations for areas needing improvement, and actions taken to respond to the recommendations.

Consultation

- It is suggested that a mark of some sort be placed on the evacuation signage to clarify the viewer's location. BWDH is encouraged to orient the evacuation signage in the correct direction.
 - It is suggested that emergency information for the personnel be made more easily accessible for the designated members of leadership in the event of an emergency.
 - Although BWDH has generic written emergency procedures available in the vehicles, it is encouraged to personalize the procedures to include the names and phone number of the personnel to contact at the organization.
 - The organization might consider adding a sign in its vehicles or on the vehicle log to remind the staff member to carry his/her cell phone when providing transportation to the persons served.
-

I. Human Resources

Principle Statement

CARF-accredited organizations demonstrate that they value their human resources. It should be evident that personnel are involved and engaged in the success of the organization and the persons they serve.

Key Areas Addressed

- Adequate staffing
- Verification of background/credentials
- Recruitment/retention efforts
- Personnel skills/characteristics
- Annual review of job descriptions/performance
- Policies regarding students/volunteers, if applicable

Recommendations

I.6.a.(1)

I.6.b.(3)(b) through I.6.b.(4)(b)

Job descriptions should be reviewed annually. Performance evaluations for all personnel directly employed by BWDH should be conducted with evidence of input from the personnel being evaluated. Evaluations should be used to assess performance related to objectives established in the previous evaluation period and to establish measurable performance objectives for the next year. The organization is encouraged to consider obtaining comments on self-performance in the areas reviewed or to provide a statement on the performance review form which could be validated by the signature of the employee to indicate he/she had input in the performance evaluation.

I.8.a.(2)

BWDH should implement personnel policies that are reviewed annually. It is suggested that a target date be utilized for the review of the personnel policies.

J. Technology

Principle Statement

CARF-accredited organizations plan for the use of technology to support and advance effective and efficient service and business practices.

Key Areas Addressed

- Written technology and system plan
-

Recommendations

There are no recommendations in this area.

K. Rights of Persons Served

Principle Statement

CARF-accredited organizations protect and promote the rights of all persons served. This commitment guides the delivery of services and ongoing interactions with the persons served.

Key Areas Addressed

- Communication of rights
 - Policies that promote rights
 - Complaint, grievance, and appeals policy
 - Annual review of complaints
-

Recommendations

There are no recommendations in this area.

L. Accessibility

Principle Statement

CARF-accredited organizations promote accessibility and the removal of barriers for the persons served and other stakeholders.

Key Areas Addressed

- Written accessibility plan(s)
 - Requests for reasonable accommodations
-

Recommendations

L.2.b.(1)

The organization's accessibility plan should be reviewed at least annually for relevance, including progress made in the removal of identified barriers.

M. Performance Measurement and Management

Principle Statement

CARF-accredited organizations are committed to continually improving their organizations and service delivery to the persons served. Data are collected and analyzed, and information is used to manage and improve service delivery.

Key Areas Addressed

- Information collection, use, and management
- Setting and measuring performance indicators

Recommendations

M.3.a.(2)

The data collected by BWDH should be expanded to include accessibility status reports.

M.5.a. through M.5.d.

The organization is urged to collect and aggregate data per program/service about the persons served at the beginning of services, at appropriate intervals during services, at the end of services, and at point(s) in time following services.

M.6.b.(1) through M.6.b.(4)(b)

Although the organization has performance indicators for effectiveness, efficiency, service access, and satisfaction of the persons served and other stakeholders, the results are not aggregated at the level of each service seeking accreditation. The organization should measure service delivery performance indicators for each service seeking accreditation in the effectiveness and efficiency of services, service access, and satisfaction and other feedback from the persons served and other stakeholders. This could assist in the identification of performance differences between the services and the targeting of service-specific improvements.

N. Performance Improvement

Principle Statement

The dynamic nature of continuous improvement in a CARF-accredited organization sets it apart from other organizations providing similar services. CARF-accredited organizations share and provide the persons served and other interested stakeholders with ongoing information about their actual performance as a business entity and their ability to achieve optimal outcomes for the persons served through their programs and services.

Key Areas Addressed

- Proactive performance improvement
 - Performance information shared with all stakeholders
-

Recommendations

N.1.b.(2)(a) through N.1.b.(3)

BWDH analyzes the performance indicators for effectiveness, efficiency, service access, and satisfaction and other feedback of the persons served and other stakeholders. However, the results and analyses are not aggregated at the level of each service seeking accreditation. The written performance analysis should be expanded to include, relative to the service delivery of each program seeking accreditation, the analysis of performance indicators in relation to performance targets, including the effectiveness and efficiency of services, service access, and satisfaction and other feedback from the persons served and other stakeholders. In this way, the performance analysis could be useful in targeting improvements at the program-specific level.

Consultation

- It is suggested that the organization identify a person whose role it is to keep the organization's website up-to-date with information, such as its newsletter.
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SECTION 2. QUALITY INDIVIDUALIZED SERVICES AND SUPPORTS

A. Program/Service Structure

Principle Statement

A fundamental responsibility of the organization is to provide a comprehensive program structure. The staffing is designed to maximize opportunities for the persons served to obtain and participate in the services provided.

Key Areas Addressed

- Services are person centered and individualized
 - Persons are given information about the organization's purposes and ability to address desired outcomes
 - Documented scope of services shared with stakeholders
 - Service delivery based on accepted field practices
 - Communication for effective service delivery
 - Entrance/exit/transition criteria
-

Recommendations

There are no recommendations in this area.

Consultation

- BWDH has several comprehensive program/service descriptions. It is suggested that a standardized template be used to ensure that each description includes all components, including statements regarding discharge and transition, the admission criteria, and other information.
-

B. Individual-Centered Service Planning, Design, and Delivery

Principle Statement

Improvement of the quality of an individual's services/supports requires a focus on the person and/or family served and their identified strengths, abilities, needs, and preferences. The organization's services are designed around the identified needs and desires of the persons served, are responsive to their expectations and desired outcomes from services, and are relevant to their maximum participation in the environments of their choice.

The person served participates in decision making, directing, and planning that affects his or her life. Efforts to include the person served in the direction or delivery of those services/supports are evident.

Key Areas Addressed

- Services are person-centered and individualized
 - Persons are given information about the organization's purposes and ability to address desired outcomes
-

Recommendations

There are no recommendations in this area.

Consultation

- Comprehensive individual service plans are provided by the funding/referral source. BWDH is encouraged to advocate with the funding/referral source for goals to be integrated in the individual plans that are more representative of the organization's services.
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C. Medication Monitoring and Management

Key Areas Addressed

- Current, complete records of medications used by persons served
- Written procedures for storage and safe handling of medications
- Educational resources and advocacy for persons served in decision making
- Physician review of medication use
- Training and education for persons served regarding medications

Recommendations

There are no recommendations in this area.

F. Community Services Principle Standards

Key Areas Addressed

- Access to community resources and services
 - Enhanced quality of life
 - Community inclusion
 - Community participation
-

Recommendations

There are no recommendations in this area.

SECTION 3. EMPLOYMENT AND COMMUNITY SERVICES

Principle Statement

An organization seeking CARF accreditation in the area of employment and community services assists the persons served through an individualized person-centered process to obtain access to the services, supports, and resources of their choice to achieve their desired outcomes. This may be accomplished by direct service provision, linkages to existing generic opportunities and natural supports in the community, or any combination of these. The persons served are included in their communities to the degree they desire.

The organization provides the persons served with information so that they may make informed choices and decisions. Although we use the phrase *person served*, this may also include *family served*, as appropriate to the service and the individual.

The services and supports are arranged and changed as necessary to meet the identified desires of the persons served. Service designs address identified individual, family, socioeconomic, and cultural preferences.

Depending on the program's scope of services, expected results from these services/supports may include:

- Increased inclusion in community activities.
- Increased or maintained ability to perform activities of daily living.
- Increased self-direction, self-determination, and self-reliance.
- Self-esteem.
- Housing opportunities.
- Increased independence.
- Meaningful activities.
- Increased employment options.
- Employment obtained and maintained.
- Competitive employment.
- Economic self-sufficiency.
- Employment with benefits.
- Career advancement.

K. Community Housing

Principle Statement

Community housing addresses the desires, goals, strengths, abilities, needs, health, safety, and life span issues of the persons served, regardless of the home in which they live and/or the scope, duration, and intensity of the services they receive. The residences in which services/supports are provided are typically owned, rented, leased, or operated directly by the organization, or may be owned, rented, or leased by a third party, such as a governmental entity. Providers exercise control over these sites in terms of having direct or indirect responsibility for the physical conditions of the facility.

Community housing is provided in partnership with individuals. These services/supports are designed to assist the persons served to achieve success in and satisfaction with community living. They may be temporary or long-term in nature. The services/supports are focused on home and community integration and engagement in productive activities. Community housing enhances the independence, dignity, personal choice, and privacy of the persons served. For persons in alcohol and other drug programs, these services/supports are focused on providing sober living environments to increase the likelihood of sobriety and abstinence and to decrease the potential for relapse.

Community housing programs may be referred to as group homes, halfway houses, three-quarter way houses, recovery residences, sober housing, domestic violence or homeless shelters, and safe houses. These programs may be located in rural or urban settings and in houses, apartments, townhouses, or other residential settings owned, rented, leased, or operated by the organization. They may include congregate living facilities and clustered homes/apartments in multiple-unit settings. These residences are often physically integrated into the community, and every effort is made to ensure that they approximate other homes in their neighborhoods in terms of size and number of individuals.

Community housing may include either or both of the following:

- Transitional living that provides interim supports and services for persons who are at risk of institutional placement, persons transitioning from institutional settings, or persons who are homeless. Transitional living is typically provided for six to twelve months and can be offered in congregate settings that may be larger than residences typically found in the community.
- Long-term housing that provides stable, supported community living or assists the persons served to obtain and maintain safe, affordable, accessible, and stable housing.

The residences in which Community Housing services are provided must be identified in the Intent to Survey. These sites will be visited during the survey process and identified in the survey report and accreditation outcome as a site at which the organization provides a Community Housing program.

Key Areas Addressed

- Safe, secure, private location
- In-home safety needs
- Options to make changes in living arrangements
- Support to persons as they explore alternatives
- Access as desired to community activities
- System for on-call availability of personnel

Recommendations

There are no recommendations in this area.

Consultation

- BWDH does an exceptional job of providing personalized homes and residential facilities that are comfortable and welcoming. The organization is encouraged to continue to seek alternatives for home décor based on the individual preferences and needs of the persons served.

L. Supported Living

Principle Statement

Supported living addresses the desires, goals, strengths, abilities, needs, health, safety, and life span issues of persons usually living in their own homes (apartments, townhouses, or other residential settings). Supported living services are generally long-term in nature but may change in scope, duration, intensity, or location as the needs and preferences of individuals change over time.

Supported living refers to the support services provided to the person served, not the residence in which these services are provided. A sampling of people receiving services/supports in these sites will be visited as part of the interview process. Although the residence will generally be owned, rented, or leased by the person who lives there, the organization may occasionally rent or lease an apartment when the person served is unable to do so. Typically, in this situation the organization would co-sign or in other ways guarantee the lease or rental agreement; however, the person served would be identified as the tenant.

Supported living programs may be referred to as supported living services, independent living, supportive living, semi-independent living, and apartment living; and services/supports may include home health aide and personal care attendant services. Typically there would not be more than two or three persons served living in a residence, no house rules or structure would be applied to the living situation by the organization, and persons served can come and go as they please. Service planning often identifies the number of hours and types of support services provided.

The home or individual apartment of the person served, even when the organization holds the lease or rental agreement on behalf of the person served, is not included in the intent to survey or identified as a site on the accreditation outcome.

Key Areas Addressed

- Safe, affordable, accessible housing chosen by the individual
- In-home safety needs
- Support personnel available based on needs
- Supports available based on needs and desires
- Living as desired in the community
- Persons have opportunities to access community activities

Recommendations

There are no recommendations in this area.

M. Respite Services

Principle Statement

Respite services facilitate access to time-limited, temporary relief from the ongoing responsibility of service delivery for the persons served, families, and/or organizations. Respite services may be provided in the home, in the community, or at other sites, as appropriate. An organization providing respite services actively works to ensure the availability of an adequate number of direct service personnel.

Key Areas Addressed

- Time-limited, temporary relief from service delivery
 - Accommodation for family's living routine and needs of person served
-

Recommendations

There are no recommendations in this area.

P. Community Integration

Principle Statement

Community integration is designed to help persons to optimize their personal, social, and vocational competency to live successfully in the community. Persons served are active partners in determining the activities they desire to participate in. Therefore, the settings can be informal to reduce barriers between staff members and persons served. An activity center, a day program, a clubhouse, and a drop-in center are examples of community integration services. Consumer-run programs are also included.

Community integration provides opportunities for the community participation of the persons served. The organization defines the scope of these services and supports based on the identified needs and desires of the persons served. This may include services for persons who without this option are at risk of receiving services full-time in more restrictive environments with intensive levels of supports such as hospitalization or nursing home care. A person may participate in a variety of community life experiences or interactions that may include, but are not limited to:

- Leisure or recreational activities.
- Communication activities.
- Spiritual activities.
- Cultural activities.
- Pre-vocational experiences.
- Vocational pursuits.

- Development of work attitudes.
- Employment activities.
- Volunteerism in the community.
- Educational and training activities.
- Development of living skills.
- Health and wellness promotion.
- Orientation, mobility, and destination training.
- Access and utilization of public transportation.
- Interacting with volunteers from the community in program activities.
- Community collaborations and social connections developed by the program (partnerships with community entities such as senior centers, arts councils, etc.).

Key Areas Addressed

- Opportunities for community participation
-

Recommendations

There are no recommendations in this area.

PROGRAMS/SERVICES BY LOCATION

Blue Water Developmental Housing, Inc.

1600 Gratiot Boulevard, Suite 1
Marysville, MI 48040

Community Integration
Respite Services
Supported Living

Maple Street

471 Maple Street
Algonac, MI 48001

Community Housing
Community Integration

Pam McDonald Home

77175 Capac Road
Armada, MI 48005

Community Housing
Community Integration

Oakleaf Home

3405 Oakleaf Drive
Fort Gratiot, MI 48059

Community Housing
Community Integration

Semi-Independent

958 Colorado Avenue
Marysville, MI 48040

Community Housing
Community Integration

Springborn Home

320 Tenth Street
Marysville, MI 48040

Community Housing
Community Integration

Eunice Hayes Home

4291 Peck Road
Port Huron, MI 48060

Community Housing
Community Integration

Stonybrook Home

3087 Stonybrook
Port Huron, MI 48060

Community Housing
Community Integration

Thornhill Home

2202 Thornhill Street
Port Huron, MI 48060

Community Housing
Community Integration

Mackey Home

75070 Mackey Road
Richmond, MI 48062

Community Housing
Community Integration

Seneca Home

7636 32 Mile Road
Washington, MI 48095

Community Housing
Community Integration