

IMPORTANT INFORMATION FOR REFERRING HEALTH CARE PROVIDERS

Thank you for referring your patients to Caleo Health. Prior to booking your patient for the spine assessment the following information is required as part of the referral process.

The patient's current personal information/demographics (we require active contact information).

Referring physicians practitioner identification number (Practitioner. ID)

Your referral letter detailing:

History Clinical presentation Physical exam finding(s) Working diagnosis

All relevant reports from other physicians or healthcare providers (if available).

All relevant DI reports

Images on disc should accompany patient (*the diagnostic viewer available on Netcare is not surgical quality*).

If neurologic deficit is identified and surgical consultation is indicated, an MRI should be ordered and completed prior to making the referral to Caleo Health.

Only when indicated should an MRI be ordered and it should be completed within 18 months of seeing the surgeon.

***At least one of the investigations listed below should be completed prior to making a referral.**

We require all available and relevant diagnostic reports including any of the following:

- | | |
|--|---|
| <input type="checkbox"/> X-rays (actual copy on Disc required) | <input type="checkbox"/> MRI (actual copy on Disc required) |
| <input type="checkbox"/> Facet injections | <input type="checkbox"/> CT Scan (actual copy on Disc required) |
| <input type="checkbox"/> Lumbar epidural steroid injections | <input type="checkbox"/> Bone scan |
| <input type="checkbox"/> Nerve blocks | <input type="checkbox"/> Discogram |
| <input type="checkbox"/> EMG/ Nerve conduction studies | <input type="checkbox"/> Bone density |

INCOMPLETE REFERRALS WILL NOT BE ACCEPTED AND MAY DELAY PATIENT CONSULTATION

Once a referral has been sent please instruct your patient to register online at: www.caleohealth.ca

All Urgent matters should be directed to the nearest emergency room or to the surgeon on-call by contacting the FMC switchboard.

Please note: all medical legal matters should be directed to the appropriate department. The Caleo Health triage process is not designed to address or manage medical legal concerns.

Thank you for your attention to this information. Should you have any inquiries, please contact the booking coordinators at | spinetriage@caleohealth.ca or 403.452.4798

Please send referrals via the Caleo Health Secure-Mail Network: attach your referral documents in Secure-Mail and send to spinetriage@caleohealth.ca

OR

Please use the FAX COVER PAGE attached - Please fax or mail your referral documents to Caleo Health Spine: Fax | [403.452.0995](tel:403.452.0995)

****Remember to Include the Practice ID number and attach all relevant diagnostic reports with your referral letter.**



200, 1402 8th Avenue N.W. Calgary, Alberta T2N 1B9
(403) 452-4798

PLEASE USE THIS FAX COVER SHEET
FOR REFERRALS TO CALEO HEALTH
SPINE CLINIC ONLY



FAX

To: CALEO HEALTH – SPINE From:

Fax to: (403) 452-0995 Pages: (including cover sheet)

Phone From: (403) 452-4798 Date:

Re: Spine Referral information Patient Name:

Patient PHN:

Patient DOB:

REFERRED BY: Patient Phone:

PRAC. ID: Patient Email:

Urgent For Review Please Comment Please Reply Please Recycle

● Comments:

CONFIDENTIAL INFORMATION:

This message is intended only for the use of the addressee, individual or entity, and may contain information that is privileged, confidential and exempt from disclosure under Applicable law. If you are not the intended recipient, you are hereby notified that any dissemination of this communication is strictly prohibited and may be an offence under the Freedom of Information and Protection of Privacy Act. If you have received this communication in error, please notify us immediately by phone. Thank You.