

**Final Narrative and Financial Report
THI Canada – MdM Greece Program 2020
Emergency Response to Combat COVID-19 in Greece**

Narrative Report for the period 1st of June – 31st of July 2020

Since the 18th of March 2020, the Hellenic Initiative - Canada support the operation of the A. Medical and psychosocial services for people aged 60+, B. Telemedicine of MdM in Athens through the implementation of the program “*Emergency Response to Combat COVID-19 in Greece*”. The services were provided by two administrative employees, eight doctors, two nurses, a medical social worker, a psychologist and a driver on a daily basis. Costs for medicines and medical consumables for the project’s beneficiaries were also covered with the support of THI Canada.

The objective of the program was to provide medical services and psychosocial support to beneficiaries of MdM who are over 60 years old, who live in Athens and have no relatives. During the battle against the coronavirus SARS-CoV-2, the project’s aim was to reach all the isolated elderly people who consist part of the most vulnerable population, providing medical advice and psychological support via telephone, and thus keeping risks of exposure to the virus to a minimum and managing feelings of depression that immerge from long periods of isolation during quarantine.

This goal is achieved through two pillars of provision of services. The first one, starting at the 18th of March had the MdM personnel contacting elderly beneficiaries through telephone, offering the ability to consult a doctor for medical advice, a social worker and arranging telephone sessions with a psychologist. A driver and a nurse would also go on door to door visits, providing the beneficiaries with necessary medicines- in many cases the beneficiaries’ financial status was so precarious, that they were not able to purchase even the medication prescribed to them for a chronic disease.

The second pillar of provided services is through a medical platform for online consultation with a doctor through videoconference, in order for the patient to avoid going to the hospital when the need is not imperative and thus increasing the pressure on the already exhausted National Health System.

The medical and psychosocial support is being met with great responsiveness, and this is evident on the collected data of the project’s actions so far: in total, the beneficiaries registered on the base in order to receive psychosocial and medical support were **823** by the end of July. The team conducted **505** door to door visits, and **323** beneficiaries received free medication. The team conducted **565** psychosocial consultations, and **442** medical consultations.

The online platform started considerably well on the first days of its operation, the people responded very well and we had a small but good number of appointment requests to process on a daily basis. The patients were being encouraged to reschedule an appointment through

the platform for a follow up consultation, and some cases were also being registered to the 60+ data base, when deemed necessary.

The gradual lifting of protective measures against coronavirus, the reduction of new cases and the weather improvement, had as a result a big fall on the appointment requests we were receiving. This decline in telemedicine requests continued until the end of July, reaching the sum of **57** requests for the total duration of the platform's operation.

General Data

Beneficiaries	#
Psychosocial & medical Support	1002
Booking Clinic	57
Total	1,059

Gender	%
Male	39%
Female	61%
Total	100

Age	%
<60	14%
60-69	59%
70-95	27%
Total	100

Type of services

Interventions	#
Unique number of beneficiaries registered for support	823
Door to door visits	505
Medical Consultations	442
Psychosocial Consultations	565
Beneficiaries who received free medication	323
Total	2,658

Financial Report for the period 18th of March – 31st of July 2020

MdM continued covering the salaries of one doctor and 50% of the salary of a social worker, a psychologist, one nurse and one administrative assistant. Also, MdM proceeded to the procurement of medicines and medical consumables including protection material.

Please find in the two tables below the details of the financial part of the program (period: March 18th – July 31st 2020).

Table 1: Expenses by month

Final Report (01/04/2020 -31/07/2020)						
EXPENSE CATEGORY	April 2020	May 2020	June 2020	July 2020	Total Eur	Total CAD \$
Administrative employees	1.133,40 €	782,20 €	811,65 €	811,65 €	3.538,90 €	\$5.485,30
Doctors	2.300,00 €	2.300,00 €	2.300,00 €	2.300,00 €	9.200,00 €	\$14.260,00
Medical Social worker	750,00 €	750,00 €	750,00 €	750,00 €	3.000,00 €	\$4.650,00
Clinical Psychologist	750,00 €	750,00 €	750,00 €	750,00 €	3.000,00 €	\$4.650,00
Nurses	1.400,00 €	1.400,00 €	1.400,00 €	1.400,00 €	5.600,00 €	\$8.680,00
Medicines and medical consumables	4.095,72 €	616,81 €	1.279,94 €		5.992,47 €	\$9.288,33
Utilities (dedicated phone line)			680,00 €		680,00 €	\$1.054,00
Overhead	117,00 €	32,64 €	413,34 €	699,24 €	1.262,22 €	\$1.956,44
Total	10.546,12 €	6.631,65 €	8.384,93 €	6.710,89 €	32.273,59 €	\$50.024,06
Grand Total	17.177,77 €		15.095,82 €		32.273,59 €	\$50.024,06

Table 2: Expenses by category and invoice numbers

LIST OF EXPENSES (Interim Report)			
EXPENSE CATEGORY	Invoice Number	Date of Invoice	Amount
Administrative employee	Payroll 04/2020	30/4/2020	759,23 €
Administrative employee	Payroll E.A 04/2020	30/4/2020	201,43 €
Administrative employee	Payroll V.A 04/2020	30/4/2020	172,74 €
Doctor	TPY 04	28/4/2020	2.300,00 €
Medical Social worker	Payroll 04/2020	30/4/2020	750,00 €
Clinical Psychologist	Payroll 04/2020	30/4/2020	750,00 €
Nurse	Payroll 04/2020	30/4/2020	1.400,00 €
Administrative employee	Payroll 04/2020	31/5/2020	782,20 €
Doctor	TPY 05	31/5/2020	2.300,00 €
Medical Social worker	Payroll 05/2020	31/5/2020	750,00 €
Clinical Psychologist	Payroll 05/2020	31/5/2020	750,00 €
Nurse	Payroll 05/2020	31/5/2020	1.400,00 €
Medicines and medical consumables	TDA B 603	11/4/2020	1.089,25 €
Medicines and medical consumables	TDA B 605	11/4/2020	3.006,47 €
Medicines and medical consumables	TDA B 664	26/5/2020	616,81 €
Overhead	APL 933013	10/4/2020	40,00 €
Overhead	APL 1170676	16/4/2020	50,00 €
Overhead	APL 537091	28/4/2020	27,00 €
Overhead	TDA 020	19/5/2020	30,00 €
Overhead	APL 65302	7/5/2020	0,79 €
Overhead	APL 947127	7/5/2020	1,85 €
TOTAL			17.177,77 €

LIST OF EXPENSES (Final Report)			
EXPENSE CATEGORY	Invoice Number	Date of Invoice	Amount
Administrative employee	Payroll 06/2020	30/6/2020	811,65 €
Doctor	TPY 06	30/6/2020	2.300,00 €
Medical Social worker	Payroll 06/2020	30/6/2020	750,00 €
Clinical Psychologist	Payroll 06/2020	30/6/2020	750,00 €
Nurse	Payroll 06/2020	30/6/2020	1.400,00 €
Administrative employee	Payroll 07/2020	31/7/2020	811,65 €
Doctor	TPY 07	31/7/2020	2.300,00 €
Medical Social worker	Payroll 07/2020	31/7/2020	750,00 €
Clinical Psychologist	Payroll 07/2020	31/7/2020	750,00 €
Nurse	Payroll 07/2020	31/7/2020	1.400,00 €
Utilities (dedicated phone line)	No A318785177	1/6/2020	680,00 €
Medicines and medical consumables	APL 47784	8/5/2020	17,70 €
Medicines and medical consumables	TDA 10439	24/6/2020	478,36 €
Medicines and medical consumables	TDA 10441	24/6/2020	763,88 €
Medicines and medical consumables	APL 006	24/6/2020	20,00 €
Overhead	APL 540032	18/5/2020	31,01 €
Overhead	APL 25702	18/5/2020	10,00 €
Overhead	APL 540452	20/5/2020	45,00 €
Overhead	APL 4537176	20/5/2020	2,80 €
Overhead	APL 25374	21/5/2020	35,00 €
Overhead	APL 65301	1/6/2020	97,75 €
Overhead	APL 55528	10/6/2020	12,50 €
Overhead	APL 55529	10/6/2020	12,50 €
Overhead	APL 55530	10/6/2020	12,50 €
Overhead	APL 32266	10/6/2020	12,00 €
Overhead	APL 28667	18/6/2020	16,80 €
Overhead	APL 26287	18/6/2020	8,80 €
Overhead	APL 547661	24/6/2020	46,01 €
Overhead	APL 26414	24/6/2020	15,00 €
Overhead	APL 35659	25/6/2020	55,67 €
Overhead	TDA B 718	7/7/2020	169,27 €
Overhead	TDA B 720	9/7/2020	282,67 €
Overhead	APL 551315	9/7/2020	39,00 €
Overhead	APL 012	9/7/2020	8,80 €
Overhead	APL 357595	14/7/2020	50,02 €
Overhead	APL 02053021600089372	14/7/2020	15,50 €
Overhead	APL 681484	15/7/2020	44,85 €
Overhead	TDA 196	15/7/2020	89,13 €
TOTAL			15.095,82 €

Annex 1. Photo archive



Date: 15/08/2020

For Doctors of the World

Nikolaidou Ioanna