

**1<sup>st</sup> Narrative and Financial Report  
THI Canada – MdM Greece Program 2020  
Emergency Response to Combat COVID-19 in Greece**

**Narrative Report for the period 18<sup>th</sup> of March – 31<sup>st</sup> of May 2020**

Since the 18<sup>th</sup> of March 2020, the Hellenic Initiative - Canada support the operation of the A. Medical and psychosocial services for people aged 60+, B. Telemedicine of MdM in Athens through the implementation of the program “*Emergency Response to Combat COVID-19 in Greece*”. The services are provided by two administrative employees, eight doctors, two nurses, a medical social worker, a psychologist and a driver on a daily basis. Costs for medicines and medical consumables for the project’s beneficiaries are also covered with the THIC support.

The objective of this program is to provide medical services and psychosocial support to beneficiaries of MdM who are over 60 years old, who live in Athens and have no relatives. During the battle against the coronavirus Covid-19, the project’s aim is to reach all the isolated elderly people who consist part of the most vulnerable population, providing medical advice and psychological support via telephone, and thus keeping risks of exposure to the virus to a minimum and managing feelings of depression that immerge from long periods of isolation during quarantine.

This goal is achieved through two pillars of provision of services. The first one, starting at the 18<sup>th</sup> of March had the MdM personnel contacting elderly beneficiaries through telephone, offering the ability to consult a doctor for medical advice, a social worker and arranging telephone sessions with a psychologist. A driver and a nurse would also go on door to door visits, providing the beneficiaries with necessary medicines- in many cases the beneficiaries’ financial status was so precarious, that they were not able to purchase even the medication prescribed to them for a chronic disease.

The second pillar of provided services is through a medical platform for online consultation with a doctor through videoconference, in order for the patient to avoid going to the hospital when the need is not imperative and thus increasing the pressure on the already exhausted National Health System.

The medical and psychosocial support is being met with great responsiveness, and this is evident on the collected data of the project’s actions so far: the beneficiaries registered on the base in order to receive psychosocial and medical support were **489** by the end of May. The team conducted **257** door to door visits, and **162** beneficiaries received free medication. The team conducted **427** psychosocial consultations, and **82** medical consultations.

The online platform started considerably well on the first days of its operation, the people responded very well and we had a small but good number of appointment requests to process on a daily basis. The patients were being encouraged to reschedule an appointment through the platform for a follow up consultation, and some cases were also being registered to the 60+ data base, when deemed necessary.

The gradual lifting of protective measures against coronavirus, the reduction of new cases and the weather improvement, had as a result a big fall on the appointment requests we were receiving. This is expected to continue through the entire summer season.

### General Data

Beneficiaries	#
Psychosocial & medical Support	489
Booking Clinic	30
<b>Total</b>	<b>519</b>

Gender	%
Male	40%
Female	60%
<b>Total</b>	<b>100</b>

Age	%
<60	12%
60-69	48%
70-95	40%
<b>Total</b>	<b>100</b>

### Type of services

Interventions	#
Unique number of beneficiaries registered for support	489
Door to door visits	257
Medical Consultations	82
Psychosocial Consultations	427
Beneficiaries who received free medication	162
<b>Total</b>	<b>1417</b>

## Financial Report for the period 18<sup>th</sup> of March March – 31<sup>st</sup> of May 2020

From the 18<sup>th</sup> of March 2020, MdM started to cover the salaries of one doctor and 50% of the salary of a social worker and psychologist, one nurse and one admin. Also, MdM proceeded to the procurement of medicines and medical consumables including protection material.

Please find in the two tables below the details of the financial part of the program (period: March 18<sup>th</sup> – May 31<sup>st</sup> 2020).

**Table 1: Expenses by month**

Interim Report (01/04/2020 -31/05/2020)						
EXPENSE CATEGORY	April 2020	May 2020	June 2020	July 2020	Total Eur	Total CAD \$
Administrative employees	1.133,40 €	782,20 €			1.915,60 €	\$2.969,18
Doctors	2.300,00 €	2.300,00 €			4.600,00 €	\$7.130,00
Medical Social worker	750,00 €	750,00 €			1.500,00 €	\$2.325,00
Clinical Psychologist	750,00 €	750,00 €			1.500,00 €	\$2.325,00
Nurses	1.400,00 €	1.400,00 €			2.800,00 €	\$4.340,00
Medicines and medical consumables	4.095,72 €	616,81 €			4.712,53 €	\$7.304,42
Utilities (deticated phone line)					0,00 €	\$0,00
Overhead	117,00 €	32,64 €			149,64 €	\$231,94
<b>Total</b>	<b>10.546,12 €</b>	<b>6.631,65 €</b>	<b>0,00 €</b>	<b>0,00 €</b>	<b>17.177,77 €</b>	<b>\$26.625,54</b>
<b>Grand Total</b>					<b>17.177,77 €</b>	<b>\$26.625,54</b>

**Table 2: Expenses by category and invoice numbers**

<b>LIST OF EXPENSES</b>			
<b>EXPENSE CATEGORY</b>	<b>Invoice Number</b>	<b>Date of Invoice</b>	<b>Amount</b>
Administrative employee	Payroll 04/2019	30/4/2020	759,23 €
Administrative employee	Payroll E.A 04/2019	30/4/2020	201,43 €
Administrative employee	Payroll V.A 04/2019	30/4/2020	172,74 €
Doctor	TPY 04	28/4/2020	2.300,00 €
Medical Social worker	Payroll 04/2019	30/4/2020	750,00 €
Clinical Psychologist	Payroll 04/2019	30/4/2020	750,00 €
Nurse	Payroll 04/2019	30/4/2020	1.400,00 €
Administrative employee	Payroll 05/2019	31/5/2020	782,20 €
Doctor	TPY 05	31/5/2020	2.300,00 €
Medical Social worker	Payroll 04/2019	31/5/2020	750,00 €
Clinical Psychologist	Payroll 04/2019	31/5/2020	750,00 €
Nurse	Payroll 04/2019	31/5/2020	1.400,00 €
Medicines and medical consumables	TDA B 603	11/4/2020	1.089,25 €
Medicines and medical consumables	TDA B 605	11/4/2020	3.006,47 €
Medicines and medical consumables	TDA B 664	26/5/2020	616,81 €
Overhead	APL 933013	10/4/2020	40,00 €
Overhead	APL 1170676	16/4/2020	50,00 €
Overhead	APL 537091	28/4/2020	27,00 €
Overhead	TDA 020	19/5/2020	30,00 €
Overhead	APL 65302	7/5/2020	0,79 €
Overhead	APL 947127	7/5/2020	1,85 €
<b>TOTAL</b>			<b>17.177,77 €</b>

**Annex 1. Photo archive**



Date: 09/06/2020

For Doctors of the World

Nikolaidou Ioanna