



761 County Road 466
Lady Lake, FL 32159
Phone: (352) 259-9749
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RETURN POLICY

We will gladly accept returns of substandard (less than full quality for the particular item) or unsuitable items (items that were inappropriate for the patient at the time of delivery).

Items that are used, damaged, opened, customized, custom fabricated, special ordered, or over 90 days old, can not be returned. However, it is our goal to insure your satisfaction and we will do all we can to reach that goal.

WARRANTY & SERVICE POLICY

Patient evaluations, consultations, additional education, follow-up, adjustments, and repairs are provided at no additional charge for ninety (90) days, unless these services are due to a change in your size, condition, functional ability, abuse, or damage not related to normal wear and tear.

The ninety day warranty period applies to all items not covered under a manufacturer's warranty that exceeds the ninety (90) day period.

You may be responsible for any charges necessary to replace your device or a component part of the device covered under a manufacturer warranty. These charges should be limited to labor and/or shipping charges. We will be happy to discuss any costs prior to performing any work of this type.