



Seasons Hospice & Palliative Care is the 5th largest community-based hospice provider in the nation, providing more than 1 million days of patient care annually. They operate in 25 Medicare certified sites across 19 states and manage 16 inpatient centers. They are stewards of using leading edge technology, including EMR and document imaging, to deliver safe and quality care to its patients.

ROI Healthcare Solutions Infor CloudSuite Upgrade *Case Study*

drivers

- Infor customer for over 6 years.
- Strategic IT direction to move to the Cloud.
- Leverage new functionality and technology in Infor 10.
- Improve disaster recovery function, reliability, and scalability of systems while maintaining lean IT support staff.
- Predictable cost model.

project details

- Upgrade from Infor Lawson version 9.01 to version 10.
- Migrate from on premise solution to Infor Cloud.
- Implement new security platform.
- Redeploy existing process flows to Cloud.
- Redeploy financial dashboards, and custom reports to Cloud.

outcomes

- Successfully upgraded to Infor version 10 in the Cloud within 5 months
- Migrated 45 Gb database to Cloud.
- Transition 50+ users to new security platform.
- Moved multiple interfaces, dashboards, and dozens of reports to the Cloud.
- Provided secured external access to Lawson for LBI and Process Automation approval.
- Positioned Seasons to take advantage of new Infor modules and functionality.

“ ROI far exceeded the expectations we had set for them. We appreciated the way the ROI team worked collaboratively with our resources as well as Infor to get us to a successful go-live. We’ve worked with the ROI team in the past and definitely will do so again in the future.

David Schlesinger

Senior Vice President, Finance & Business Systems



www.roihs.com
info@roihs.com