

Major IDN, 199 hospitals in 29 states. 135,000 employees. ERP as a component of strategy for building an organization prepared to perform as a consumer driven healthcare organization.

ROI Healthcare Solutions *Case Study*

drivers

- Implement standardized and centralized IT platforms.
- Build out infrastructure to support shared resources for performance improvement and cost controls.
- Improve efficiencies and lower costs.
- Clean-up financial system infrastructure for visibility & reporting.
- Improve clinical integration and collaboration.
- Achieve synergies in operations following HMA acquisition.
- Divestiture of sites in geographic markets.

project details

- Supported EY as Infor Lawson SME's in the implementation of operational Shared Services.
- Implementation included Infor General Ledger, Requisition, Purchasing, Inventory Control, Accounts Payable
- 5 ROI Resources Project Manager, Financial Consultants, Supply Chain Consultants, EDI Consultant
- Detailed design workshops and taxonomies.
- Extensive financial design.
- Extensive process flow design.
- 20 month project.

outcomes

- Shared Services enabling performance improvements in:
 - Financial Reporting
 - Procurement
 - Inventory & Replenishment across Distributors & GPOs
 - Human Resources/Recruiting
- Designed & implemented 5 innovative automations to support Supply Chain scalability.
- Consolidated from 9 Chart of Accounts into 1.
- Set up over 1000 companies to support financial operations.
- Instituted controls to reduce invoice coding errors.
- Implemented analytics to support key KPIs; Days Payables Outstanding, Total Days to Pay, Average Days to Term, Average APIA Processing Time.