

March 13, 2020

To Our Residents and Family Members:

As we continue to monitor the spread of COVID-19, we have made the decision to implement additional measures to keep our communities and loved ones safe. At this time we do not have any residents with COVID-19; however, the Centers for Disease Control and Prevention (CDC) continues to recommend steps to reduce the potential for the virus entering our building. Starting on March 14, 2020, all facilities will have **limited visiting hours**. Visiting hours are as follows:

March 14, 2020 – Saturday – 9 AM to 1 PM

March 15, 2020 – Sunday – 9 AM to 1 PM

March 16, 2020 – Monday – 8 AM to 5 PM

All visitors will be screened upon arrival with the following questions and no person under the age of 16 will be permitted to enter:

- Are you experiencing signs or symptoms of a respiratory infection, such as fever, cough, shortness of breath, or sore throat?
- In the last 14 days, have you had contact with someone with a confirmed diagnosis of COVID-19, under investigation for COVID-19, or feeling ill with respiratory illness?
- In the last 14 days, have you travelled internationally to countries with confirmed cases of COVID-19 or sustained community transmission?
- In the last 14 days, have you been on a cruise ship?
- In the last 14 days, have you air travelled within the United States?

If you have answered yes to any of the questions above, you will not be allowed access the community. Upon entrance, you will be directed to a handwashing station.

On March 17, 2020, we ask that **all family and friends refrain from visiting the community**. Only visitors who are medically necessary will be allowed and those individuals will be screened. Deliveries of packages will be made outside the building and a staff member will accept them.

Our staff is committed to maintaining as much of a normal life in the community as possible with a few exceptions. We have eliminated all group outings. We strongly discourage residents leaving the campus with family or otherwise. Residents who need items from the store or pharmacy should talk with an employee.

We continue to emphasize proper hand washing hygiene and coughing and sneezing etiquette. Any resident who has a cough, fever, sore throat, runny nose and/or shortness of breath has been advised to let us know immediately.

Please know that we are taking the danger of COVID-19 seriously and have put these precautions and protocols into place to diminish the risk of infection and keep residents healthy. We anticipate that we will post future updates on our website and on our community Facebook pages. If you have additional questions, please reach out to your individual community for direction.

Sincerely,



Julie Lonergan, President
Park Vista Senior Housing Management, LLC