



AREA AGENCY ON AGING

49 Blackburn Center, Gloucester, MA 01930 • 978-281-1750 • 1-866-927-1050

Fax 978-281-1753 • TTY 978-282-1836

www.seniorcareinc.org

TRANSPORTATION OPTIONS

Updated February 2020

MEDICAL & GENERAL

A Transportation Resource Guide for Older Adults and Residents with Disabilities
within SeniorCare's Planning and Service Area

SERVING

Beverly, Essex, Gloucester, Hamilton, Ipswich,
Manchester By-The-Sea, Rockport, Topsfield and Wenham

FOR MORE INFORMATION

RSVP Volunteers of the North Shore, SeniorCare Inc.

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SENIORCARE MEDICAL TRANSPORTATION PROGRAM

Updated 2/2020

SeniorCare Inc.

49 Blackburn Center
Gloucester, MA 01930
978-281-1750 x573
seniorcareinc.org

Program:	RSVP Volunteers provide a door-through-door escort service to and from local and out-of-town medical appointments. Long distance trips such as Boston and Burlington are limited.
Eligibility:	For people 60+ who are self-mobile and not needing physical assistance, wheelchairs or oxygen tanks, and reside within SeniorCare's jurisdiction.
Service Area:	Residents within SeniorCare's jurisdiction: Beverly, Essex, Gloucester, Hamilton, Ipswich, Manchester-by-the-Sea, Rockport, Topsfield, and Wenham. Consumers may travel both within and outside these communities.
Cost:	No fee. <i>A voluntary donation is suggested related to the number and length of trips per month; this request is mailed monthly. Donations cover the costs of the program and mileage reimbursements for the Volunteer Drivers. Clients pay for tolls and parking fees. Volunteers cannot accept tips or gifts, but can accept donation checks to help support SeniorCare's programs.</i>
Hours:	Scheduling: Monday - Friday 9:00 AM - 12:00 Noon Operating Hours (Rides): Monday - Friday 8:00 AM - 4:00 PM <i>Exception: Holidays and when SeniorCare is closed</i>
Scheduling:	Rides may be scheduled as soon as appointments are made. Advance notice of <u>at least 3 business days</u> is required (<u>at least 7 business days</u> for Burlington or Boston appointments).
Reservations:	Scheduler: 978-281-1750 x573 or 866-927-1050 x573 Supervisor: 978-281-1750 x572 carole.mcnair@seniorcareinc.org

Important Notes:

- This program is for medical transportation rides ONLY. Volunteer Drivers are not permitted to transport Consumers to the grocery store, bank, or run any other type of errands.
- Consumers should call with a transportation request as soon as a medical appointment is made, but no less than 3 business days prior.
- Long distance appointments such as **Boston** and **Burlington** should be scheduled between the hours of 11am and 1pm to avoid rush hour traffic.
- For lengthy appointments, arrangements may be made for either a drop-off or pick-up, but may not always accommodate both ways.
- Consumers may be provided with more than one ride during a week, but should be reminded that Volunteer Drivers must be shared with many Consumers.
- The Scheduler will provide Consumers with medical transportation options in their area (which can, and should be utilized).

How to Schedule a Ride:

1. Call the Scheduler at 978-284-1750 X573 between 9:00 and 12:00 noon.
If you call after noon, leave a detailed message including your name and phone number.
2. State the date, time and length of appointment, doctor's name, and office or hospital address.
3. The Scheduler will reach out to Volunteer Drivers to provide transportation.
4. The Scheduler will call you with the Volunteer Driver's name or notify you if no Volunteers are available.
5. The Volunteer Driver will call the Consumer the day or evening before the ride to introduce themselves. They will arrange a pick-up time and discuss any pertinent details about the ride.
6. Be ready to go when the Volunteer Driver arrives at your home to pick you up!
7. If the ride needs to be canceled, it is imperative that you contact the Scheduler immediately. If the Scheduler can't be reached, ask to speak with the Transportation Supervisor or leave a message with the SeniorCare Receptionist.

BEVERLY TRANSPORTATION OPTIONS

Updated 2/2020

Beverly Council on Aging

Senior Community Center

90 Colon Street

Beverly, MA 01915

Main: 978-921-6017

Transportation: 978-921-6078

beverlyma.gov/departments/council-on-aging/transportation/

Program:	The Beverly Senior Center offers curb-to-curb, wheelchair accessible, in-town transportation in addition to out-of-town medical transportation.
Eligibility:	Beverly residents age 60+ and individuals with a disability. Must complete registration packet before first ride.
Service Area:	<p>In-town transportation to medical appointments, non-medical appointments, as well as to and from the Senior Center.</p> <p>The Senior Center van provides medical transportation to Lahey Peabody, Lahey Danvers, and Mass. General in Danvers.</p> <p>Please contact the Transportation Department for further information regarding out-of-town medical appointments and special group trips.</p>
Cost:	<p>Trips to and from the Senior Center are FREE.</p> <p>\$1 each way for a ride within Beverly.</p> <p>\$4 each way for out-of-town medical appointments and special group trips.</p>
Hours:	<p>Monday through Wednesday: 8:00AM – 3:00PM</p> <p>Thursday: 8:00AM – 6:00PM</p> <p>Friday: 8:00AM – 12:00 Noon</p>
Scheduling:	Reservations may be made up to 2 weeks in advance but no later than 2 business days before the date of service.
Reservations:	978-921-6078

SeniorCare Medical Transportation Program

978-281-1750 x573

seniorcareinc.org

RSVP Volunteers provide a door-to-door escort service to and from local & out-of-town medical appointments. Long distance trips such as Boston and Burlington are limited.

Please call Monday – Friday, 9AM – 12:00Noon to request additional information and to schedule appointments.

THE RIDE

617-337-2727

mbta.com/accessibility/the-ride

Program:	An origin-to-destination, handicapped accessible, shared ride service for people who are eligible under the Americans with Disabilities Act guidelines.
Eligibility:	People with disabilities, including seniors, who are registered with THE RIDE. To apply or recertify for THE RIDE, you will need to appear in-person for a confidential interview with a Mobility Coordinator. To set up an interview and note what you need to bring, contact THE RIDE eligibility Center at 617-337-2727. <i>Immediate Service for Medical Necessity provides 30 days of full service to individuals when requested by healthcare providers, hospitals, or treatment centers to deal with a medical emergency.</i>
Service Area:	Topsfield, Beverly, Boston, Danvers, Peabody, Salem, and many more (call or refer to website for complete list).
Cost:	\$3.00 each way
Hours:	Monday through Friday, 8:30AM to 3:30PM (evening by request)
Scheduling:	1-14 days in advance
Reservations:	888-319-7433 between 8AM - 5PM

Additional Transportation Resources

Beverly Shuttle	cantran.com	978-283-7916
MBTA Commuter Rail	mbta.com/schedules/commuter-rail	617-222-3200
MassHealth Transportation (PT-1)	mass.gov (healthcare transportation)	800-841-2900
Taxi Services:	Tri-City Taxi	978-531-3112
Beauport Ambulance Service	beauportambulanceservice.com/	978-281-6955
American Cancer Society Road to Recovery	cancer.org	800-227-2345
Veterans' Services/City of Beverly	beverlyma.gov	978-778-5000
Mobility Links	glss.net	888-499-5324
Ride Match	massridematch.org	800-483-2500
Ride Sharing:	Uber – Uber.com	Lyft - lyft.com

ESSEX TRANSPORTATION OPTIONS

Updated 2/2020

Essex Senior Center / Council on Aging

17 Pickering Street
Essex, MA 01929
978-768-7932
essexma.org

Program:	Individual Medical and Non-Medical rides provided by Beauport Ambulance Services for the Essex Council on Aging. Destinations include medical appointments, grocery stores, pharmacies, banks, fitness facilities, general stores, post office, senior centers, etc. Transportation is also available daily to the Essex Senior Center.
Eligibility:	Essex residents age 60+
Service Area:	Essex, Beverly, Danvers, Gloucester, Hamilton, Ipswich, Manchester, Peabody, Rockport, Wenham Transportation to medical appointments outside this area and the Social Security Administration may also be accommodated. Please contact the Essex Council on Aging directly.
Cost:	No fee; donations appreciated
Hours:	Scheduling: Monday through Friday 8AM – 4PM
Scheduling:	A minimum of 24 hours in advance
Reservations:	Beauport: 978-281-6955 -OR- If you need assistance, call: Essex COA: 978-768-7932 (press 1 for front desk) Call between 9AM and 1PM DO NOT LEAVE A MESSAGE

SeniorCare Medical Transportation Program

978-281-1750 x573
seniorcareinc.org

RSVP Volunteers provide a door-to-door escort service to and from local & out-of-town medical appointments. Long distance trips such as Boston and Burlington are limited.

Please call Monday – Friday, 9AM – 12:00 Noon to request additional information and to schedule appointments.

Group Shopping (CATA)

978-283-7916 (call CATA to reserve a space)

Please note: You must register with CATA, which can take up to a week to complete. Forms are available at the Gloucester Council on Aging, by calling CATA, or visiting the CATA website (canntan.com)

\$5 per passenger and a limit of 2 bags

Wednesday: Departs Essex COA at 10AM; Departs location at 1PM

Week 1: Walmart

Week 2: Christmas Tree Shop

Week 3: Trader Joes

Week 4: Liberty Tree/North Shore Malls

Week 5: Ocean State Job Lots

Friday: Market Basket, Rowley. Bus picks you up at your home at approximately 9:30AM; 1 hour to shop.

Seniors on the Go (A Manchester-by-the-Sea/Essex Partnership)

Group trips to provide increased access to healthy food and fitness opportunities. Rides will be provided by the Manchester-by-the-Sea Council on Aging Vehicle. For more information, contact the Manchester-by-the-Sea Council on Aging at 978-526-7500 or the Essex Council on Aging at 978-768-7932.

Additional Transportation Resources

MassHealth Transportation (PT-1)	mass.gov (healthcare transportation)	800-841-2900
Taxi Services:	Fisherman Taxi 978-283-1600	Gloucester Taxi 978-283-0099
Beauport Ambulance Service	beauportambulanceservice.com/	978-281-6955
American Cancer Society Road to Recovery	cancer.org	800-227-2345
Eastern Essex District Department of Veterans' Services	eessexvets.com	978-356-3915
Mobility Links	glss.net	888-499-5324
Ride Match	massridematch.org	800-483-2500
Ride Sharing:	Uber - uber.com	Lyft - lyft.com

GLOUCESTER TRANSPORTATION OPTIONS

Updated 2/2020

Gloucester Council on Aging / Rose Baker Senior Center

6 Manuel F. Lewis Street

Gloucester, MA 01930

978-281-9765

gloucester-ma.gov

Program:	Volunteers provide a door-to-door escort service to and from local and out-of-town <u>medical</u> appointments
Eligibility:	Gloucester and Rockport residents aged 60+.
Service Area:	Open; Boston trips are limited.
Cost:	No fee. Donation is appreciated.
Hours:	Monday through Friday, 9AM to 4PM
Scheduling:	Rides must be scheduled at least 3 days in advance.
Reservations:	978-281-9765 x17

The Gloucester Council on Aging 8-passenger van, with volunteer drivers, transports Seniors to the RMV monthly, as well as shopping trips and to restaurants. Contact the COA for a schedule of trips and sign up at the Senior Center reception desk.

CATA Dial-a-Ride

978-283-7916

Program:	A door-to-door service to and from local appointments and activities, with medical appointments given priority
Eligibility:	Older adults age 60+ and adults age 18+ who have a physical, mental, or cognitive disability. Must register with CATA's Dial-a-Ride program in advance
Service Area:	Rockport, Gloucester, and organized trips outside Cape Ann
Cost:	\$2.00 - \$2.50 for local rides
Hours:	Monday through Friday 9:00AM - 2:30PM
Scheduling:	Up to a month in advance, but no later than 1:00 PM on the day preceding the date of service
Reservations:	978-283-7916

SeniorCare Medical Transportation Program

978-281-1750 x573

seniorcareinc.org

RSVP Volunteers provide a door-to-door escort service to and from local and out-of-town medical appointments. Long distance trips such as Boston and Burlington are limited. *Please call Monday – Friday, 9AM – 12:00 Noon to request additional information and to schedule appointments.*

Group Shopping (CATA)

978-283-7916 (call CATA to reserve a space)

Please note: You must register with CATA, which can take up to a week to complete. Forms are available at the Gloucester Council on Aging, by calling CATA, or visiting the CATA website (cantran.com)

Monday: Group bus trip departing Rose Baker Senior Center weekly at 9:45AM. Return trip departs location at 1PM. \$5.00 roundtrip. 2 bag limit

Week 1: Walmart

Week 2: Christmas Tree Shop

Week 3: Trader Joes

Week 4: Liberty Tree/North Shore Malls

Week 5: Ocean State Job Lots

Seniors on the Go

FREE group trips to provide increased access to healthy food and fitness opportunities for residents living in senior housing. Contact the Gloucester Council on Aging at 978-281-9765 for a current schedule and additional details.

Additional Transportation Resources

Cape Ann Transportation Authority (CATA bus service)	cantran.com	978-283-1886
MBTA Commuter Rail	mbta.com/schedules/commuter-rail	617-222-3200
MassHealth Transportation (PT-1)	mass.gov (healthcare transportation)	800-841-2900
Taxi Services:	Fisherman Taxi 978-283-1600	Gloucester Taxi 978-283-0099
Beauport Ambulance Service	beauportambulanceservice.com/	978-281-6955
American Cancer Society Road to Recovery	cancer.org	800-227-2345
Cape Ann Veterans' Services	gloucester-ma.gov	978-281-9740
Mobility Links	glss.net	888-499-5324
Ride Match	massridematch.org	800-483-2500
Ride Sharing:	Uber - uber.com	Lyft - lyft.com

HAMILTON TRANSPORTATION OPTIONS

Updated 2/2020

Hamilton Council on Aging

Hamilton Senior Center
299 Bay Road
South Hamilton, MA 01982
978-468-5595
hamiltonma.gov/council-on-aging/

Program:	Beauport Ambulance Service provides van service for medical appointments, shopping, banking, etc.
Eligibility:	Hamilton residents age 60+.
Service Area:	Hamilton, Beverly, Wenham, Ipswich, Rowley, Rockport, Gloucester, Essex, and Manchester-by-the-Sea.
Cost:	FREE for medical trips and trips to and from the Senior Center. \$3 for round-trip non-medical rides.
Hours:	Monday through Friday, 9AM – 3PM (late appointments accepted if necessary).
Scheduling:	24 hour notice preferred (although exceptions can be made when possible). Book return trip when initial pick-up is booked.
Reservations:	978-281-6955 (24 hours a day).

SeniorCare Medical Transportation Program

978-281-1750 x573
seniorcareinc.org

RSVP Volunteers provide a door-through-door escort service to and from local & out-of-town medical appointments. Long distance trips such as Boston and Burlington are limited.

Please call Monday – Friday, 9AM – 12:00 Noon to request additional information and to schedule appointments.

Additional Transportation Resources

MBTA Commuter Rail	mbta.com/schedules/commuter-rail	617-222-3200
MassHealth Transportation (PT-1)	mass.gov (health care transportation)	800-841-2900
Taxi Services:	Tri-City Taxi 978-531-3112	Gloucester Taxi 978-283-0099
Action Ambulance Service	actionambulance.com/	978-253-2600
American Cancer Society Road to Recovery	cancer.org	800-227-2345
Eastern Essex District Department of Veterans' Services	eessexvets.com	978-356-3915
Mobility Links	glss.net	888-499-5324
Ride Match	massridematch.org	800-483-2500
Ride Sharing:	Uber – Uber.com	Lyft - lyft.com

IPSWICH TRANSPORTATION OPTIONS

Updated 2/2020

Ipswich Council on Aging

Ipswich Senior Center
25 Green Street
Ipswich, MA 01938
978-356-6650

Ipswichma.gov/Council-on-Aging

Program: The Ipswich Council on Aging coordinates curb-to-curb transportation for seniors traveling to various locations in Ipswich as well as out-of-town medical appointments.

Eligibility: Ipswich residents age 60+
Pre-registration is required

Service Area: **IN-TOWN:** Transportation to local medical appointments, the Senior Center, grocery stores, pharmacy, library, etc. is provided by the Ipswich Senior Center Van.

Cost: \$2 round-trip

Hours: Monday through Thursday 8AM – 4PM

Scheduling: At least 24 hours in advance.

OUT-OF-TOWN: Transportation provided by CATA (Cape Ann Transportation Authority) to medical appointments including:

Addison Gilbert Hospital	Beverly Hospital Campus
Cape Ann Medical Center	Cummings Center
Fresenius Medical Center	Gordon Center for balance & mobility
Lahey Danvers	Lahey Peabody
Mass. General / North Shore	Center for Outpatient Care

Volunteer drivers provide rides to areas outside CATA service area when available.

CATA suggests you bring a snack & reading material as wait times can vary.

Cost: \$5 round trip

Hours: Monday through Friday 9AM – 5PM

Scheduling: At least 3 days in advance

Reservations: Monday through Friday, 8AM - 4PM at 978-356-6650

Ipswich Council on Aging Group Shopping:

Contact the Council on Aging for details and reservations – 978-356-6650

Monday through Thursday – The Council on Aging van provides transportation to Market Basket beginning at 1:00.

Friday – The Council on Aging van provides transportation to various locations beginning at noon.

SeniorCare Medical Transportation Program

978-281-1750 x573

seniorcareinc.org

RSVP Volunteers provide a door-through-door escort service to and from local & out-of-town medical appointments. Long distance trips such as Boston and Burlington are limited.

Please call Monday – Friday, 9AM – 12:00 Noon to request additional information and to schedule appointments.

Additional Transportation Resources

MBTA Commuter Rail	mbta.com/schedules/commuter-rail	617-222-3200
MassHealth Transportation (PT-1)	mass.gov (healthcare transportation)	800-841-2900
Taxi Services:	Tri-City Taxi 978-531-3112	Gloucester Taxi 978-283-0099
	Fisherman Taxi 978-283-1600	
Action Ambulance Service	actionambulance.com/	978-253-2600
American Cancer Society Road to Recovery	cancer.org	800-227-2345
Eastern Essex District Department of Veterans' Services	eessexvets.com	978-356-3915
Mobility Links	glss.net	888-499-5324
Ride Match	massridematch.org	800-483-2500
Ride Sharing:	Uber - uber.com	Lyft - lyft.com

MANCHESTER-BY-THE-SEA TRANSPORTATION OPTIONS

Updated 2/2020

Manchester-by-the-Sea Council on Aging

10 Central Street

Town Hall

Manchester-by-the-Sea, MA 01944

978-526-7500

Manchester.ma.us>Council-On-Aging

Program: Four Manchester-by-the-Sea vehicles provide transportation to medical appointments, grocery stores, pharmacies, banks, fitness facilities, general stores, post office, senior centers, etc.

Monthly trips to the malls and Trader Joes

Thursday: Group trips to Market Basket

Eligibility: Manchester-by-the-Sea residents age 60+ and disabled under 60.

Service Area: Open

Cost: No fee; donations appreciated

Hours: Monday 8:30AM - 2PM
Tuesday and Friday 8:30AM - 3PM
Wednesday and Thursday 8:30AM - 4PM

Scheduling: A minimum of 24 hours in advance if possible

Reservations: 978-526-7500

SeniorCare Medical Transportation Program

978-281-1750 x573

seniorcareinc.org

RSVP Volunteers provide a door-through-door escort service to and from local & out-of-town medical appointments. Long distance trips such as Boston and Burlington are limited.

Please call Monday – Friday, 9AM – 12:00 Noon to request additional information and to schedule appointments.

Seniors on the Go (A Manchester-by-the-Sea/Essex Partnership)

Group trips to provide increased access to healthy food and fitness opportunities. Rides will be provided by the Manchester-by-the-Sea Council on Aging Vehicle. For more information, contact the Manchester-by-the-Sea Council on Aging at 978-526-7500.

Additional Transportation Resources

MBTA Commuter Rail	mbta.com/schedules/commuter-rail	617-222-3200
MassHealth Transportation (PT-1)	mass.gov (healthcare transportation)	800-841-2900
Taxi Services:	Fisherman Taxi 978-283-1600	Gloucester Taxi 978-283-0099
Beauport Ambulance Service	beauportambulanceservice.com/	978-281-6955
American Cancer Society Road to Recovery	cancer.org	800-227-2345
Cape Ann Veterans' Services	gloucester-ma.gov	978-281-9740
Mobility Links	glss.net	888-499-5324
Ride Match	massridematch.org	800-483-2500
Ride Sharing:	Uber - uber.com	Lyft - lyft.com

ROCKPORT TRANSPORTATION OPTIONS

Updated 2/2020

Rockport Council on Aging

Rockport Senior Center

58 Broadway

Rockport, MA 01966

978-546-2573

rockportma.gov/council-aging

CATA Dial-a-Ride

978-283-7916

canntran.com

Program:	A door-to-door service to and from local appointments and activities, with medical appointments given priority. Includes rides for lunch at the Senior Center and Bingo (contact CATA for a reservation).
Eligibility:	Older adults age 60+ and adults age 18+ who have a physical, mental or cognitive disability. Must register with CATA's Dial-a-Ride program in advance.
Service Area:	Rockport, Gloucester, and organized trips outside Cape Ann
Cost:	\$2.00 - \$2.50 for local rides
Hours:	Monday through Friday 9:00AM - 2:30PM
Scheduling:	Reservations must be made up to a month in advance, but no later than 1:00 PM on the day preceding the date of service.
Reservations:	978-283-7916

SeniorCare Medical Transportation Program

978-281-1750 x573 or 978-865-3573

seniorcareinc.org

RSVP Volunteers provide a door-through-door escort service to and from local and out-of-town medical appointments. Long distance trips such as Boston and Burlington are limited.

Please call Monday – Friday, 9AM – 12:00 Noon to request additional information and to schedule appointments.

Seniors on the Go

FREE group trips **for residents of senior housing** to provide increased access to healthy food & fitness opportunities. Contact the Rockport Council on Aging at 978-281-9765 for a current schedule and additional details.

Group Shopping (CATA)

978-283-7916 (Call CATA to reserve a space or to register.)

Please note: You must register with CATA, which can take up to a week to complete. Forms are available at the Rockport Council on Aging, by calling CATA, or visiting the CATA website (canntran.com).

Monday: Group bus trip departing Rockport Senior Center weekly at 9:30 AM. Return trip departs location at 1PM. \$5.00 roundtrip. 2 bag limit.

Week 1: Walmart

Week 2: Christmas Tree Shop

Week 3: Trader Joes

Week 4: Liberty Tree/North Shore Malls

Week 5: Ocean State Job Lots

Tuesday: Grocery shopping at your choice of Stop & Shop, Shaws (Eastern Avenue), or Market Basket in Gloucester. Reservations must be made in advance. The CATA bus will pick up riders curbside outside their homes at approximately 10:45AM and return at approximately 1:15 PM. \$4.00 round trip. 2 bag limit.

Additional Transportation Resources

Cape Ann Transportation Authority (CATA bus service)	canntran.com	978-283-1886
MBTA Commuter Rail	mbta.com/schedules/commuter-rail	617-222-3200
MassHealth Transportation (PT-1)	mass.gov (healthcare transportation)	800-841-2900
Taxi Services:	Fisherman Taxi 978-283-1600	Gloucester Taxi 978-283-0099
Beauport Ambulance Service	beauportambulanceservice.com/	978-281-6955
American Cancer Society Road to Recovery	cancer.org	800-227-2345
Cape Ann Veterans' Services	gloucester-ma.gov	978-281-9740
Mobility Links	glss.net	888-499-5324
Ride Match	massridematch.org	800-483-2500
Ride Sharing:	Uber - uber.com	Lyft - lyft.com

TOPSFIELD TRANSPORTATION OPTIONS

Updated 2/2020

Topsfield Council on Aging

Town Hall, 8 West Common Street

Topsfield, MA 01983

978-887-1523

Topsfield-ma.gov/council-aging

Programs:	Bus service for medical, financial, and other appointments, as well as special excursions and shopping shuttles. Limited number of volunteers available to drive senior citizens and adults with disabilities (door-to-door) to medical appointments.
Eligibility:	Topsfield residents age 60+ and adults with disabilities
Service Area:	15-mile radius of Topsfield
Cost:	No fee; \$2 in-town and \$4 out-of-town suggested donation. Complimentary service to/from Programming Site (Town Hall), Election Day Polling Site and certain special events.
Hours:	Medical transport available: <u>Monday</u> all day, <u>Thursday</u> all day and <u>Wednesday</u> afternoon: <u>Tuesday Mornings</u> : Special trips (call Topsfield COA for info) <u>Wednesday Mornings</u> : Shopping Shuttle runs to Market Basket Plaza, Rowley, including CVS, TJ Maxx, and more.
Scheduling:	Medical rides may be scheduled up two months in advance. All other rides must be scheduled at least 24 hours in advance, on a first-come, first-serve basis.
Reservations:	978-887-6866 (Mon. through Thurs. 9AM - 4PM & Fri. 9AM - Noon)

SeniorCare Medical Transportation Program

978-281-1750 x573

seniorcareinc.org

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Please call Monday – Friday, 9AM – 12:00 Noon to request additional information and to schedule appointments.

THE RIDE

617-337-2727

mbta.com/accessibility/the-ride

Program:	An origin-to-destination, handicapped accessible, shared ride service for people who are eligible under the Americans with Disabilities Act guidelines.
Eligibility:	People with disabilities, including seniors, who are registered with THE RIDE. To apply or recertify for THE RIDE, you will need to appear in-person for a confidential interview with a Mobility Coordinator. To set up an interview and note what you need to bring, contact THE RIDE eligibility Center at 617-337-2727. <i>Immediate Service for Medical Necessity provides 30 days of full service to individuals when requested by healthcare providers, hospitals, or treatment centers to deal with a medical emergency.</i>
Service Area:	Topsfield, Beverly, Boston, Danvers, Peabody, Salem, and many more (call or refer to website for complete list).
Cost:	\$3.00 each way
Hours:	Monday through Friday, 8:30AM to 3:30PM (evening by request)
Scheduling:	1-14 days in advance
Reservations:	888-319-7433 between 8AM - 5PM

Additional Transportation Resources

MassHealth Transportation (PT-1)	mass.gov (healthcare transportation)	800-841-2900
Taxi Services	Tri-City Taxi	978-531-3112
Lyons Ambulance Service	cataldoambulance.com/	978-774-1500
Northeast Regional Ambulance Service	nerems.com/	866-234-0981
American Cancer Society Road to Recovery	cancer.org	800-227-2345
Topsfield Veterans' Services	topsfield-ma.gov	978-887-0335
Mobility Links	glss.net	888-499-5324
Ride Match	massridematch.org	800-483-2500
Ride Sharing:	Uber - uber.com	Lyft - lyft.com

WENHAM TRANSPORTATION OPTIONS

Updated 2/2020

Wenham Council on Aging

Aging Resource Center

10 School Street

Wenham, MA 01984

978-468-5529

wenhamma.gov/council_on_aging

Program:	<u>Van service</u> for medical appointments, shopping, banking, etc. <u>Thursday:</u> Group shopping trips to Market Basket <u>Additional group trips:</u> Contact the COA Van Service for details
Eligibility:	Wenham residents age 60+. Handicapped accessible lift.
Service Area:	Wenham, Hamilton, Beverly, Danvers, Peabody, Manchester, Essex and Topsfield.
Cost:	No fee; \$4 donations are appreciated
Hours:	Monday through Friday, 8AM – 3:30PM
Scheduling:	24 hour notice preferred
Reservations:	978-468-5534

SeniorCare Medical Transportation Program

978-281-1750 x573

seniorcareinc.org

RSVP Volunteers provide a door-through-door escort service to and from local & out-of-town medical appointments. Long distance trips such as Boston and Burlington are limited.

Please call Monday – Friday, 9AM – 12:00 Noon to request additional information and to schedule appointments.

THE RIDE

617-337-2727

mbta.com/accessibility/the-ride

Program:	An origin-to-destination, handicapped accessible, shared ride service for people who are eligible under the Americans with Disabilities Act guidelines.
Eligibility:	People with disabilities, including seniors, who are registered with THE RIDE. To apply or recertify for THE RIDE, you will need to appear in-person for a confidential interview with a Mobility Coordinator. To set up an interview and note what you need to bring, contact THE RIDE eligibility Center at 617-337-2727. <i>Immediate Service for Medical Necessity provides 30 days of full service to individuals when requested by healthcare providers, hospitals, or treatment centers to deal with a medical emergency.</i>
Service Area:	Topsfield, Beverly, Boston, Danvers, Peabody, Salem, and many more (call or refer to website for complete list).
Cost:	\$3.00 each way
Hours:	Monday through Friday, 8:30AM to 3:30PM (evening by request)
Scheduling:	1-14 days in advance
Reservations:	888-319-7433 between 8AM - 5PM

Additional Transportation Resources

MBTA Commuter Rail	mbta.com/schedules/commuter-rail	617-222-3200
MassHealth Transportation (PT-1)	mass.gov (healthcare transportation)	800-841-2900
Taxi Services:	Tri-City Taxi 978-531-3112	
Beauport Ambulance Service	beauportambulanceservice.com/	978-281-6955
Lyons Ambulance Service	cataldoambulance.com/	978-774-1500
Northeast Regional Ambulance Service	nerems.com/	866-234-0981
American Cancer Society Road to Recovery	cancer.org	800-227-2345
Mobility Links	glss.net	888-499-5324
Ride Match	massridematch.org	800-483-2500
Ride Sharing:	Uber – Uber.com	Lyft - lyft.com

ADDITIONAL TRANSPORTATION RESOURCES

Updated 2/2020

American Cancer Society Road to Recovery

cancer.org

800-227-2345

The American Cancer Society provides a list of organizations and volunteers that provide helpful tips for finding transportation to and from cancer treatments and appointments. Included are: Road to Recovery, Lifeline Transportation, hospital services, and much more.

MRI - Free Transportation to/from MRI Appointments

beverlyhospital.org

866-674-0466

Transportation to and from your MRI is available and can be arranged at the time you schedule your appointment.

MassHealth Transportation (PT-1)

www.mass.gov

800-841-2900

As a MassHealth or Medicaid member, you may be eligible for non-emergency medical transportation to and from your covered services when you are unable to access public or private transportation.

Mobility Links

glss.net

888-499-5324

Mobility Links provides a customer-focused approach to connecting people with transportation services so that seniors, people with disabilities, & low-income workers can access transportation to medical appointments, services, community life, and jobs.

MBTA Commuter Rail

mbta.com

888-499-5324

The handicapped-accessible commuter rail offers easy connections to and from Boston and surrounding communities. Check with your Boston-based hospital to arrange possible shuttle transportation from North Station. Seniors receive a discounted rate after submitting a Senior CharlieCard and Transportation Access Pass (TAP) application.

Ride Match

massridematch.org

800-483-2500

Ride Match provides an online directory of transportation options. By entering your town and destination, you will receive a list of public, private, and non-profit transportation services available to you.

Ride Sharing/On-Demand Ride-Hailing

On-demand, ride-hailing companies that use smartphone apps to connect riders with drivers. Drivers typically drive their own cars. On-demand means that riders do not need to book in advance; they summon the ride when they're ready to go.

Common examples include:

Lyft ([lyft.com](https://www.lyft.com)) and Uber ([uber.com](https://www.uber.com))

Veterans' Services

mass.gov/veterans/

617-210-5480

northshorevetcoalition.com

Veterans residing in each city and town can contact their local Veterans' Services office as listed in the previous guide by city/town, as well as the state and regional offices listed above, for information regarding benefits, illness, outreach, transportation, and much more.

ADDITIONAL RESOURCES:

Cape Ann Time Bank

CapeAnnTimeBank.org

978-219-6776

A Time Bank is an alternate economy that is based on time rather than dollars. Members use a simple web-based system to let others know what services they are able to give in exchange for services they need. Services include rides, child and pet care, mending, computer help, music lessons, companionship, and much, much more.