



## LIMITED LIFETIME WARRANTY

The Tapco Group™ (TTG), a Headwaters Company, warrants<sup>1</sup> to the original homeowner that its STONECRAFT® wall veneers (collectively referred to in the remainder of this document as, the “product” or the “products”) will be free of manufacturing defects when subject to normal use on structures conforming to local building codes and when installed in accordance with StoneCraft’s installation instructions. This warranty covers only manufacturing defects in StoneCraft Concrete masonry veneer.

Subject to the provisions that follow, provided that the original homeowner retains ownership of the property and is able to establish the date of purchase and the original cost of both the defective products and their installation to TTG’s reasonable satisfaction, should any manufacturing defect occur during the lifetime of the original homeowner, TTG will, at its sole option, either a) pay an amount equal to the reasonable cost to repair, or replace, at its option, any defective products or b) refund the amount paid by the original homeowner for the defective products. The lifetime coverage in this warranty applies only to individual homeowners and does not extend to commercial applications. The lifetime coverage offered by this warranty automatically ends upon the first to occur of the following: a) the sale of the property; or b) the death of the last of the original owners of the property at the time of installation of the products on homeowner’s home.

No product replacement under this warranty will act to extend the warranty period as provided in this document. Any replaced product shall be warranted only for the duration of the warranty period applicable at the time the products were replaced.

No benefits under this warranty whatsoever shall accrue to any homeowner and TTG shall incur no liability under this warranty unless and until the products installed on the homeowner’s home have been paid for in full either by homeowner or by a predecessor in interest of homeowner in the case of a permitted transfer.

Any and all products purchased by, or installed upon, property owned by corporations, government agencies, partnerships, trusts, religious organizations, schools, condominiums or cooperative housing units, or installed on apartment buildings or any other type of building or premises which is not a standalone residential home occupied by individual homeowners, the warranty period will be fifty (50) years following the purchase of the product and shall be an amount equal to the reasonable cost of replacement material multiplied by the prorated percentage shown in the Warranty Coverage Schedule below to repair, or replace, at its option, any defective products. In any event, TTG reserves the right, at its sole option, in lieu of paying to repair or replace, the defective products, to refund the amount paid by the original owner for the defective products.

### Limitations:

StoneCraft’s manufacturing process has been designed to imitate the random beauty and nature of real stone. As such, stone surfaces may contain small air holes or surface anomalies. These differences add to the overall character of the stone and are not considered to be a manufacturing defect.

Changes in the appearance of a Stonecraft wall veneer produced by normal weathering are also not considered a manufacturing defect. Normal weathering is defined as exposure to sunlight and extremes of weather and atmosphere, which will cause any colored surface to fade, chalk, or accumulate dirt or stains. The severity of any condition depends on the geographical location of the building, the cleanliness of the air in the area, and many other influences over which TTG has no control.

This warranty does not provide protection against any failure, defect or damage caused by situations and events beyond the control of TTG, including but not limited to:

- Misuse (including specifically but not limited to use on the ground or as any type of surface area subject to foot traffic), abuse, neglect or improper handling or storage;
- Installation or defects resulting from installation not in strict compliance with manufacturer’s instructions;
- Impact of foreign objects, fire, earthquake, flood, lightning, hurricane, tornado or other casualty or act of God;
- Defects in, failure of, or damage to the wall or material on which the product was installed caused by movement, distortion, cracking or settling of the wall or material or the foundation of the building;
- Application of water under pressure (powerwashing) to the wall veneer or submersion of stones under water.
- Contact with chemicals or paint, any staining or oxidation, and discoloration due to contaminants in the air or lightening of color due to curing of the stone.
- Use of any sealing or coating on the stone other than one that is silane or siloxane based in strict compliance with sealant manufacturer’s instructions.
- Any and all changes in color of the wall veneer that occur over time.
- Any other cause not involving manufacturing defects in the material manufactured by Stonecraft®

TTG shall not be liable for any labor charges associated with removal of defective product or installation of replacement product. TTG shall not be liable for charges incurred to dispose of product that has been removed and replaced.

TTG shall not be liable for any claims arising from the use of mortar or grout regardless of where or from whom the mortar or grout was obtained or who installed it.

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<sup>1</sup> This warranty is effective November 1, 2010 and supersedes all previously published versions of this warranty. It shall remain effective until such time as TTG publishes a subsequent superseding version at which time it shall have no further effect.

**Other Conditions**

THIS WARRANTY REPLACES ALL OTHER ORAL OR WRITTEN WARRANTIES, LIABILITIES OR OBLIGATIONS OF TTG. TTG HEREBY DISCLAIMS ANY IMPLIED WARRANTY OF MERCHANTABILITY OR OF FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT SHALL TTG BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES OF ANY KIND, INCLUDING ANY DAMAGE TO THE BUILDING, ITS CONTENTS OR ANY PERSONS THEREIN, RESULTING FROM THE BREACH OF THE WARRANTY. TTG DOES NOT AUTHORIZE ITS FIELD REPRESENTATIVES, DISTRIBUTORS OR DEALERS TO MAKE ANY CHANGE OR MODIFICATION TO THIS WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON, OR THE EXCLUSION OF, INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE EXCLUSIONS MAY NOT APPLY TO YOU.

This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.

TTG reserves the right to discontinue any color at any time.

**Transferability**

If there is a change in ownership from the original owner to a new owner, this warranty may be transferred to the new owner provided that the transfer occurs during the first five years after the date of purchase of the warranted products. It may only be transferred by the individual owner who had the products installed to the individual to whom he sells his home. It may not thereafter be transferred again. To transfer rights under this warranty, the transferee must send to TTG reasonable evidence of: 1) the transfer of ownership of the property from the individual who originally had the products installed; 2) proof of the date of purchase of the products; 3) \$100 which is TTG’s fee to process the transfer. These items must be received by TTG within 60 days of the transfer of ownership of the property to the transferee of the warranty. Failure to do so within 60 days will void the warranty. In the event of a permitted transfer, the effective date of the warranty for pro-ration purposes will remain the date of original purchase of the warranted products by the original property owner. In the event of a qualified transfer, the permitted transferee shall be subject to pro-ration in the 50 Year Warranty Coverage Specification below to account for usage received. In any event, coverage provided shall in no event exceed the original purchase price of any defective material.

**Customer Responsibilities**

The warranty claimant must notify TTG within 30 days of discovering the basis for a claim under this warranty in writing and provide proof of the date of purchase, as well as proof of property ownership and/or an allowed transfer of ownership. All notifications should be sent to:

Stonecraft, Attn: Warranty Department, 29797 Beck Road, Wixom, MI 48393

The owner may be required to submit a sample of any defective material to TTG for laboratory analysis. TTG will then investigate the claim and examine the material claimed to be defective. If a defect covered by this warranty is confirmed, TTG, within a reasonable amount of time after the inspection, will satisfy its obligations under this warranty.

TTG must be allowed a reasonable opportunity to determine and fulfill its obligations under this warranty before the homeowner or others make any repairs. The homeowner’s failure to abide by the terms of this provision shall void any responsibility of TTG to pay for repairs or other work done by third parties.

<b>Lifetime Warranty Coverage Schedule</b>	
	<b>Share Of Purchase Price Paid By Original Homeowner That TTG Will Pay Toward A Covered Claim</b>
During term of Original Purchaser’s Ownership of the Property	100%

<b>Pro-Rated Warranty Coverage Schedule</b>	
<b>Number Of Years Since Date Of Purchase Of Warranted Product By Original Homeowner</b>	<b>Share Of Purchase Price Paid By Original Homeowner That TTG Will Pay Toward A Covered Claim</b>
0-5 years	100%
6 years	90%
7 years	80%
8 years	70%
9 years	60%
10 years	50%
11 years	40%
12 years	30%
13 years	20%
14 to 50 years	10%