

A new and improved  
**WESTWARD**  
 Industries

# EV WARRANTY

No:     (office use)

## 1. Terms of Coverage

- a. The Westward Warranty provided coverage for each new Go4 EV security utility vehicle, parts and equipment (a "Vehicle") to be free from any defect in materials used in manufacture and or workmanship during the earlier of the following periods:
- 12 months from the date of original purchase of the Vehicle;
  - the Vehicle has been used for 1,000 hours;
  - the Vehicle has travelled 7,500 miles.
- b. The Westward Warranty provided coverage for manufacturer defects only.
- c. The determination of whether a Vehicle's parts or equipment are defective shall be as determined by Westward acting reasonably.

## 2. To Receive Warranty Service

- a. Discontinue all use of defective Vehicle, parts or equipment immediately upon discovery of the problem.
- b. The customer must contact the Westward dealer where the Vehicle was purchased or a service representative designated by Westward.
- c. A detailed description of service needed is required.
- d. The parts or equipment to be replaced must be returned to seller by customer within the warranty period, transportation charges paid by customer.
- e. The Westward Warranty is limited to effecting the necessary repairs or replacements to the Vehicle's parts or equipment.

## 3. Items covered by the Westward Warranty

- electrical,
- electric motor,
- differential,
- drive train,
- frame work, and
- suspension
- lithium-ion batteries

The Lithium-ion batteries, like all lithium-ion batteries, will experience gradual capacity loss with time and use. Loss of battery capacity due to or resulting from gradual capacity loss is NOT covered under the New Vehicle Limited Warranty. See your Owner's Manual for important tips on how to maximize the life and capacity of the Battery.

## 4. Warranty Items excluded from Westward Warranty. The Westward Warranty does not apply:

- a. where there is a defect:
- in a bulb, tires, bushings, brakes and clutch linings or pads, belts, or the vehicle 12 Volt battery;
  - relating to any accidental damage to the Vehicle which occurred after the sale of the Vehicle;
  - arising from:
    - misuse or negligence by the customer, owner or a driver;
    - in an accessory which was not fitted to, or supplied with the vehicle at the time of sale.
- b. for servicing such as:
- wheel alignments
  - wheel balances
  - differential service.
- c. for reconditioned, altered or modified Vehicles, parts or equipment;
- d. for accidents and the consequence of an accident;
- e. for tears, deterioration or discoloration of any fabric, paint, chrome or trim;
- f. where the Vehicle was not used or operated under normal conditions or in a way contrary to maintenance instructions provided by Westward; i.e. for its intended purpose.;
- g. where necessary, consistent maintenance has not been performed on the vehicle.
- h. for allowing the lithium ion batteries to reach a zero state of charge or neglecting to follow the proper charging procedures as specified in your Owners Manual
- i. where damage or injury is caused by abuse, shipping damages, misuse, negligence, accidents or if the weight capacity is exceeded.
- j. The Vehicle must have been serviced by an authorized Westward Dealer, at the specified intervals in the Go-4 Handbook and the service log completed accordingly

5. The Westward Warranty is only available to the customer which originally purchased the Vehicle from Westward or an authorized dealer of Westward and is not transferable to any subsequent owner of the Vehicle.

6. A Westward Warranty claim shall not be cause for cancellation or rescission of the contract of sale of any Vehicle, parts or equipment.

7. The Westward Warranty is strictly and exclusively limited to the repair or replacement of defective Vehicles, equipment or parts and Westward does not assume or accept responsibility

- third party claims or obligations;
- for incidental, consequential or other damages including, but not limited to, expense for gasoline, mechanic's travel time, telephone charges, trawler or towing charges, rentals during the time warranty service is being performed, travel, lodging, loss or damage to personal property, loss of revenue, loss of use of the vehicle, loss of time or inconvenience.

Warranty forms must be filled out and submitted **within 30 days of delivery**. Failure to do so will assume factory delivery date is the in service date

### Westward Industries Registration of Warranty GO-4

VIN #  MODEL

#### CUSTOMER INFORMATION

COMPANY:  CONTACT NAME:

ADDRESS:

CITY:  STATE:  ZIP CODE:

TELEPHONE:  FAX:

EMAIL:  IN SERVICE DATE: 

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#### DEALER INFORMATION

COMPANY:  CONTACT NAME:

ADDRESS:

CITY:  STATE:  ZIP CODE:

TELEPHONE:  FAX:

EMAIL:

OWNER'S SIGNATURE:  DATE: 

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I have read the Owner's manual and understand the enclosed warranty information

Please return Warranty Registration to:

Westward Industries Ltd., 75 Archibald Street, Winnipeg, Manitoba, R2J 0V7

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