

Schedule "E"

WARRANTY STATEMENT

1. Terms of Coverage
 - a. The Westward Warranty provided coverage for each new **GO-4 gasoline** security utility vehicle, parts and equipment (a "Vehicle") to be free from any defect in materials used in manufacture and or workmanship during the earlier of the following periods:
 - i. 12 months from the date of original purchase of the Vehicle;
 - ii. the Vehicle has been used for 1,000 hours;
 - iii. the Vehicle has travelled 7,500 miles.
 - b. The Westward Warranty provided coverage for manufacturer defects only.
 - c. The determination of whether a Vehicle's parts or equipment are defective shall be as determined by Westward acting reasonably.

2. To Receive Warranty Service
 - a. Discontinue all use of defective Vehicle, parts or equipment immediately upon discovery of the problem.
 - b. The customer must contact the Westward dealer where the Vehicle was purchased or a service representative designated by Westward.
 - c. A detailed description of service needed is required.
 - d. The parts or equipment to be replaced must be returned to seller by customer within the warranty period, transportation charges paid by customer.
 - e. The Westward Warranty is limited to effecting the necessary repairs or replacements to the Vehicle's parts or equipment.

3. Items covered by the Westward Warranty
 - a. electrical,
 - b. engine,
 - c. transmission,
 - d. drive train,
 - e. frame work, and
 - f. suspension.

4. Warranty Items excluded from Westward Warranty. The Westward Warranty does not apply:
 - a. where there is a defect:
 - i. in a bulb, tires, regulator, filters, starter-generator, spark plugs, bushings, brakes and clutch linings or pads, belts, fuse, or the vehicle battery;
 - ii. relating to any accidental damage to the Vehicle which occurred after the sale of the Vehicle;
 - iii. arising from:
 - 1) misuse or negligence by the customer, owner or a driver
 - 2) in an accessory which was not fitted to, or supplied with the vehicle at the time of sale.

(cont'd)

- b. for servicing such as:
 - i. wheel alignments
 - ii. oil changes
 - iii. wheel balances
 - iv. transmission service.
 - c. for reconditioned, altered or modified Vehicles, parts or equipment;
 - d. for accidents and the consequence of an accident;
 - e. for tears, deterioration or discoloration of any fabric, paint, chrome or trim;
 - f. where the Vehicle was not used or operated under normal conditions or in a way contrary to maintenance instructions provided by Westward; i.e. for its intended purpose.;
 - g. where necessary, consistent maintenance has not been performed on the vehicle.
 - h. where damage or injury is caused by abuse, shipping damages, misuse, negligence, accidents or if the weight capacity is exceeded.
 - i. The Vehicle must have been serviced by an authorized Westward Dealer, at the specified intervals in the Go-4 Handbook and the service log completed accordingly
5. The Westward Warranty is only available to the customer which originally purchased the Vehicle from Westward or an authorized dealer of Westward and is not transferable to any subsequent owner of the Vehicle.
6. A Westward Warranty claim shall not be cause for cancellation or rescission of the contract of sale of any Vehicle, parts or equipment.
7. The Westward Warranty is strictly and exclusively limited to the repair or replacement of defective Vehicles, equipment or parts and Westward does not assume or accept responsibility :
- a. third party claims or obligations;
 - b. for incidental, consequential or other damages including, but not limited to, expense for gasoline, mechanic's travel time, telephone charges, trailering or towing charges, rentals during the time warranty service is being performed, travel, lodging, loss or damage to personal property, loss of revenue, loss of use of the vehicle, loss of time or inconvenience.

WARRANTY STATEMENT

1. Terms of Coverage

- a. The Westward Warranty provided coverage for each new **Go4 EV** security utility vehicle, parts and equipment (a "Vehicle") to be free from any defect in materials used in manufacture and or workmanship during the earlier of the following periods:
 - i. 12 months from the date of original purchase of the Vehicle;
 - ii. the Vehicle has been used for 1,000 hours;
 - iii. the Vehicle has travelled 7,500 miles.
- b. The Westward Warranty provided coverage for manufacturer defects only.
- c. The determination of whether a Vehicle's parts or equipment are defective shall be as determined by Westward acting reasonably.

2. To Receive Warranty Service

- a. Discontinue all use of defective Vehicle, parts or equipment immediately upon discovery of the problem.
- b. The customer must contact the Westward dealer where the Vehicle was purchased or a service representative designated by Westward.
- c. A detailed description of service needed is required.
- d. The parts or equipment to be replaced must be returned to seller by customer within the warranty period, transportation charges paid by customer.
- e. The Westward Warranty is limited to effecting the necessary repairs or replacements to the Vehicle's parts or equipment.

3. Items covered by the Westward Warranty

- a. electrical,
- b. electric motor,
- c. differential,
- d. drive train,
- e. frame work, and
- f. suspension
- g. lithium-ion batteries

The Lithium-ion batteries, like all lithium-ion batteries, will experience gradual capacity loss with time and use. Loss of battery capacity due to or resulting from gradual capacity loss is NOT covered under the New Vehicle Limited Warranty. See your Owner's Manual for important tips on how to maximize the life and capacity of the Battery

4. Warranty Items excluded from Westward Warranty. The Westward Warranty does not apply:

- b. where there is a defect:
 - i. in a bulb, tires, bushings, brakes and clutch linings or pads, belts, or the vehicle 12 Volt battery;
 - ii. relating to any accidental damage to the Vehicle which occurred after the sale of the Vehicle;
 - iii. arising from:
 - 1) misuse or negligence by the customer, owner or a driver
 - 2) in an accessory which was not fitted to, or supplied with the vehicle at the time of sale.
- b. for servicing such as:
 - i. wheel alignments

- ii. wheel balances
 - iii. differential service.
 - c. for reconditioned, altered or modified Vehicles, parts or equipment;
 - d. for accidents and the consequence of an accident;
 - e. for tears, deterioration or discoloration of any fabric, paint, chrome or trim;
 - f. where the Vehicle was not used or operated under normal conditions or in a way contrary to maintenance instructions provided by Westward; i.e. for its intended purpose.;
 - g. where necessary, consistent maintenance has not been performed on the vehicle.
 - h. for allowing the lithium ion batteries to reach a zero state of charge or neglecting to follow the proper charging procedures as specified in your Owners Manual
 - i. where damage or injury is caused by abuse, shipping damages, misuse, negligence, accidents or if the weight capacity is exceeded.
 - j. The Vehicle must have been serviced by an authorized Westward Dealer, at the specified intervals in the Go-4 Handbook and the service log completed accordingly
- 5. The Westward Warranty is only available to the customer which originally purchased the Vehicle from Westward or an authorized dealer of Westward and is not transferable to any subsequent owner of the Vehicle.
- 6. A Westward Warranty claim shall not be cause for cancellation or rescission of the contract of sale of any Vehicle, parts or equipment.
- 7. The Westward Warranty is strictly and exclusively limited to the repair or replacement of defective Vehicles, equipment or parts and Westward does not assume or accept responsibility
 - a. third party claims or obligations;
 - b. for incidental, consequential or other damages including, but not limited to, expense for gasoline, mechanic's travel time, telephone charges, trailering or towing charges, rentals during the time warranty service is being performed, travel, lodging, loss or damage to personal property, loss of revenue, loss of use of the vehicle, loss of time or inconvenience.

Schedule "F"

Warranty procedure

1. A case file, with all pertinent information, must be opened by calling WWI at 204-594-4100, or email warranty@wwi-go4.com
The warranty is limited to effecting the necessary repairs or replacements to the vehicles parts and equipment.
2. The products, including any defective part must be returned to Westward Industries, freight prepaid within 30 days of opening a warranty case file.
3. Once the parts have been inspected the warranty claim will be reviewed.

An exception to part return may be granted if Westward Industries Ltd chooses to accept detailed pictures supplied by our dealer.

Requests must be made solely by email and the decision to accept a picture instead of the physical part will be made on a case by case basis and is completely at the discretion of Westward Industries Ltd.

Schedule "E"

SERVICE WORK **SUMMARY OF EXPECTATIONS**

PURPOSE:

The purpose of this document is to set forth a high level view of duties and responsibilities between WWI and the Dealer with regard to their performance concerning repair work and warranty work.

PERFORMANCES:

1. Unless otherwise requested in writing from WWI, perform only such services as are consistent with the specific services covered under WWI warranty and dealer agreement.
2. To use only qualified factory trained personnel to perform the designated work. Failure to train staff at the WWI factory will result in lengthier overall repair times.
3. Use only WWI or WWI approved parts, and maintain sufficient inventories of such parts and hold such inventories in good and marketable condition.
4. Follow all applicable labor and EPA laws and regulations; and not hold WWI liable for any violations.
5. Perform services that comply with all applicable and current WWI publications or such quality standards and specifications as may from time to time be set by WWI in writing. Representatives of WWI shall, during normal business hours, have the right to inspect the service facilities of the Dealer.

WARRANTY REIMBURSEMENT:

1. WWI will reimburse the Dealer posted shop labor rate minus 20%, up to a maximum of \$80/hr.
2. The Independent Contractor must provide a copy of three current invoices with their shop labor rate listed to establish the rate.
3. All warranty work is to be pre-approved by WWI. A case file is to be opened for each job with the Warranty Dept at WWI.
4. Any defective parts must be returned to WWI, within 30 days of a opening a case file. Freight prepaid.
5. WWI publishes on ongoing list of Job Time allowance for repair work. Warranty work must be performed within given job allowance times.
6. Any services performed in excess of or inconsistent with job time allowances will not be reimbursed. In special circumstances pre approval for extra time can be requested and may be granted..

PAYMENT:

The Dealer must maintain complete and proper records of all reimbursable services performed hereunder and shall submit to WWI with any invoice reflecting the Dealers calculation of amount of reimbursement of such services. Representatives of WWI shall be permitted access during regular working hours to all records pertaining to such services. All reimbursements by WWI to the Dealer shall be made within 30 days after receipt of the invoice, subject to the resolution of any disputes.