

Matthew J McMillin

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I highly recommend taking a look into my portfolio website at <http://www.matthewjcmcmillin.com>

Education & Certifications

California State Polytechnic University, Pomona September 2014 - June 2018

- Bachelor of Science in Business Administration, Computer Information Systems major, emphasis in Information Assurance and Cybersecurity
- **Certifications:** CompTIA Security+
- **Courses taken:** Internet Security/Penetration Testing, Network Security, Business Telecommunications, Digital Forensics

Technical Skills and Experience

- Cisco IOS network security & administration, IPS/IDS & firewall setup/policy management, proficiency in protocol analyzers such as Wireshark,
- Penetration testing using Kali Linux, experience with vulnerability scanning utilities such as Metasploit, OpenVAS, OWASPZap, Nessus
- Proficient in SQL & SQL server, database design and management
- Scripting using Powershell, learning Python currently
- Full-spectrum enterprise and personal support experience for PC, Mac, iOS, Android, TVs and projectors, Smart/IoT devices, & other electronics
- Full Microsoft suite proficiency, including Access, Visio, & Power BI
- Javascript and Java programming experience

Professional Experience

Tier 2 Field Zone Technician at DXC, AT&T Account August 2018 - Present

- Provide endpoint, enterprise-level tech support and administration including software distribution/management, O/S reimaging, domain and group policy management, Active Directory, DNS, and general troubleshooting for Windows and Mac
- Extensive use of enterprise technologies and security protocols including Full-Disk Encryption (FDE), software tokens, group policy, user rights management, SCCM/software distribution, endpoint security software, RDP, HVD & Thin Client technology, web-based applications, multi-factor authentication, intranet/internet security, BIOS-level security, physical security, & reporting tools.

Geek Squad Agent at Geek Squad August 2016 - August 2018

- Performed one-on-one troubleshooting with thousands of clients face-to-face, and performed full-spectrum service of computers, phones, TVs, and other electronics.
- Obtained “Rockstar” or “Solid” performer on monthly and yearly reviews.

Self-Employed Computer Repair Technician June 2011 - August 2018

- Performed freelance, full computer servicing and repair for tens of personal clients