

Informing Individuals About Nondiscrimination and Accessibility Requirements: Discrimination is Against the Law

Commerce Dental & Orthodontics complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. L

Commerce Dental & Orthodontics does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Commerce Dental & Orthodontics:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages.

If you need these services, contact Dr. Chapala

If you believe that **Commerce Dental & Orthodontics** has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Dr. Hema K Chapala , 2210 Live Oak St, Suite #C, Commerce, TX 75428. Ph# 903-246-4424. Fax: 903-246-4422 Email: info@commercedentalandorthodontics.com.

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Dr. Hema K Chapala is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD) Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.