

2021 - 2024 Strategic Focus Areas and Key Initiatives

VOA Alaska exists to eliminate suffering for youth in Alaska, and to make Alaska a place where all youth can thrive.



Client-Centered Services: Improved Client Experience

- Establish a continuum of care across all services that fully engages, connects, retains.
- Diversity, equity, and inclusion is incorporated as a critical element of all organizational efforts.
- Increase access to care through reduction of barriers and quick linkages to care.



Efficient Use of Resources: Lower Cost

- Increase philanthropy and development contributions.
- Increase diversity and resiliency of revenue.
- Streamline and optimize technology and resources.



Engaged & Empowered Workforce: Improved Employee Experience

- Implement a positive and consistent employee life-cycle experience across the agency grounded in organizational values.
- Increase connection and engagement.
- Ensure compensation package is competitive and meaningful.
- Maximize agency resources to support employee success.



Data-Driven Decision Making: Better Outcomes

- Grow programs and services to increase agency impact.
- Establish internal performance management system tied to mission.
- Expand stakeholder feedback and information collection across programs to inform continuous improvement process.

Our Vision:

A community that supports the hope, health, and healing of every Alaskan.

Our Mission:

To empower Alaskans and uplift the human spirit through recovery services, housing, and promoting healthy communities.

Our Function:

To provide high quality behavioral health and wellness services to youth and their families.

Our Values:

We are driven by our values of courage, connection, hope, joy, innovation, and responsibility.