

# Lin Laurie Work Samples

Here is an example of an early prototype of QChat University. It was made for internal use originally. Later, when the requirements changed, we needed to make it accessible for a variety of audience. This requirement created some additional complexity for our project but we were able to rise to the occasion. Later, the requirements became even more complex: for internal use only for software and electrical engineers at Qualcomm and for some various vendors. I developed this concept, all the content, and selected the tools to author it (DreamWeaver). We later obtained graphic help and gave this a better look before making it customer facing.



The screenshot shows a web page for "QChat University". The header features a blue background with palm trees on the left and the text "QChat University" in green, "Training for QChat" in orange, and "Disseminating QChat Information" in orange below it. A green bar below the header contains the text "Prototype - For internal use only".

On the left is a vertical navigation menu with the following items:

- ▶ Home
- ▶ Course Catalog
- ▶ Documentation
- ▶ Software
- ▶ Service Bulletins
- ▶ Technical Tips
- ▶ FAQs
- ▶ Contact Us

The main content area has a light blue background. It starts with the heading "Welcome to QChat University" and a paragraph: "The QChat Training Team has created this self-service site to help you quickly access training, software, documentation, FAQs, and other information about QChat. Use the buttons to the left to access an information category. Or, click the links below to find out what is new at QChat U:"

Below this is a section titled "Online Courses:" with two bullet points:

- [Introduction to QChat 3.0](#)
- [QChat 3.0 Overview Module 1](#)



Next is a section titled "Tools:" with one bullet point:

- [Glossary Search Help](#) - This tool is helpful when you want to quickly look up QChat-specific abbreviations, acronyms, and terms. It is a searchable tool with an option to have engineers suggest terms not currently in the tool. Make a link in your

On the right side of the main content area, there is a section titled "What's Up at QChat U". It contains two images:

- The top image shows a man in a blue shirt talking on a mobile phone. Below it is the text: "Click here to view more about QChat courses." followed by a red link: [Read more >](#)
- The bottom image shows a man wearing a white hard hat and a blue shirt, also talking on a mobile phone. Below it is the text: "QChat 3.0 Overview online course"

The video for this course is supplied in my portfolio, but here is more information about it.

<ul style="list-style-type: none"><li>▶ Home</li><li>▶ Course Catalog</li><li>▶ <b>Documentation</b></li><li>▶ Software</li><li>▶ Service Bulletins</li><li>▶ Technical Tips</li><li>▶ FAQs</li><li>▶ Contact Us</li></ul>	<h2>Introduction to QChat 3.0</h2> <p>Length: 13 minutes <a href="#">Run Now</a></p> <h3>COURSE OVERVIEW</h3> <p>If you have no idea what QChat is, or if you don't know what Push-to-Talk (PTT) technology is about, this short, online course is for you.</p> <p>This class provides an overview of QChat that contains a little history of PTT as well as a simple description of what QChat is. A simple scenario is included to make PTT easy to understand.</p> <h3>CLASS SCHEDULE</h3> <p>This is an online course so you can register and attend at your convenience.</p> <h3>LENGTH OF CLASS</h3> <p>Approximately 13 minutes.</p> <h3>WHAT IS COVERED</h3> <ul style="list-style-type: none"><li>• A history of the base technology</li><li>• What problem is solved by QChat</li><li>• Traditional call methods vs. PTT call methods</li><li>• What QChat is</li><li>• QChat call types</li></ul> <h3>PREREQUISITES</h3> <p>None.</p> <h3>LESSONS</h3> <p>Lesson 1</p>	<h3>RELATED INFORMATION</h3>  <p>Click here for a list of documentation you should review before taking the course. <a href="#">Read more &gt;</a></p>  <p>Click here for a course description. <a href="#">Read more &gt;</a></p>
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## Documentation

Welcome to the documentation section of QChat University. You will find documentation here for QChat hardware and software.

Click on a link below to find a document:

### Internal Documentation

[Training Team Onboard Instructions](#) - This document is for use by new training team members.

[Engineering and Operations Onboarding Instructions](#) - This document is for use by QChat Engineering and Operations teams.

[QChat Design Document](#) - This document provides a look at an ever-changing plan to describe the courses we plan to develop, our phases of development, distribution methods and much more. If you are curious about what we're planning at QChat University, please take a peek.

[QTAR](#) - This document is a preliminary report documenting how the QChat Training Team will perform a Training Needs Analysis to determine the need for future web-based training (WBT) courses.

### What's Up at QChat U?



Read our most recent newsletter to learn what's going on at QChat U.

[TBD Read more >](#)



Include a short description here.

[Read more >](#)