

CASE STUDY

Record Breaker: How a Medical Directorship Beat National Quality Scores in an Inpatient Rehabilitation Hospital



BACKGROUND

- ◆ *Regional Inpatient Rehabilitation Hospital*
- ◆ *Specializing in stroke, brain injury & complex neurological and orthopedic conditions*
- ◆ *1,500 annual patient visits*
- ◆ *25 beds*
- ◆ *Part of a national network of inpatient rehabilitation hospitals and services*

THE CHALLENGE

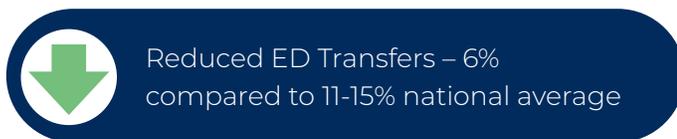
Nationwide, rural and underserved communities often face challenges in the recruitment and retention of specialized healthcare teams. Legacy Care was given the opportunity to secure a permanent medical director for a rural inpatient rehabilitation hospital that had been relying on Locum Tenens for an extended period of time. Consistent medical director leadership was needed to drive sustainable patient quality scores and outcomes.

LEGACY CARE SOLUTIONS

Legacy Care recruited a nationally acclaimed physician – with a proven track record for quality performance – to serve as a permanent medical director. An advanced care practitioner, also renowned for clinical excellence, was recruited as well.

Together, this clinical leadership pair worked collaboratively with medical and administrative teams on-site. Over a two-year period, they developed and drove solutions that led to improved quality scores that were better than national benchmark rates.

RESULTS



Hospital ranked #1 in patient satisfaction, out of a national network of company's inpatient rehabilitation facilities



ELEMENTS TO CASE STUDY SUCCESS



Holistic Approach to Patient Care



Patient Trust



Top Clinical Nursing Teams & Therapists



Value of Caseworker Management



Open, Team Collaboration



Ongoing Continuing Education for Care Teams

LEGACY CARE MEDICAL DIRECTORSHIP BENEFITS

As your Partner in Care, we can provide high-caliber medical directorship teams to help transform care in your facility or community, 24-7, weekends and holidays



Full-screened & Credentialed Physicians and Providers



Weekend Care – 24-7



Full-time Medical Director & Nurse Practitioner team



On-call, After Hours Support



Quality Care for Medically-Complex Patients



We bill Medicare/Medicaid & 3rd Parties (budget neutral for facility)

Legacy Care's medical group delivers patient care in healthcare systems, inpatient rehabilitation centers, post-acute care facilities and assisted living communities around the country. Our compassionate physicians and advanced care practitioners are dedicated to positive patient outcomes, guided by evidence-based practices, and our analytically-based care model.