

NEWS RELEASE

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211Arizona.org Has a New Look and 211 Counts Dashboard!

Phoenix, Arizona - Community Information and Referral Services (CIR), provider of statewide 2-1-1 Arizona is pleased to announce its website has a new look, a new 211 Counts statistical dashboard, and easier navigation at www.211arizona.org. 2-1-1 as the easy to remember three-digit dialing number, along with its website, were started in 2011 for easy access to information and referrals to health, nonprofit, community, tribal, government and human services available in Arizona. 2-1-1 Arizona has over 36,000 available resources statewide that serve the public and its benefits include:

- Easy access to vital community, health, and human service programs available in Arizona.
- Coordination of volunteer needs and opportunities.
- Demographic feedback on trends in needs, services, gaps, and poverty areas.
- Acts as a support system for emergency 9-1-1 operatives and disaster relief

With over 1.3 million service requests fulfilled last year, Catherine Rea, CEO wants the public to know that the new website is now available, along with the 211Counts dashboard. "We have updated the website to make searching for health and human services much easier for the State of Arizona. Dialing 211 to speak with a Call Specialist is still available, but with over 1 million searches through 211 Arizona.org last year, it is necessary we stay updated for our client needs, as well as show trends in service requests for Arizona that compare to US census statistical data. 211 service requests often serve as indicators of social and economic needs nationally." Rea is asking the community go to the website at www.211Arizona.org to try it out.

Community Information and Referral Services (CIR) was founded in 1964 and incorporated in 1979 as a 501(c)(3) nonprofit organization and provides 2-1-1 human services information and referrals for the State of Arizona. CIR currently refers to over 36,000 services provided by participating agencies and community programs, and fulfilled over 1.3 million service requests in FY 2015. CIR programs include the 2-1-1 Arizona and the Maricopa and Balance of State HMIS Projects. Donations to CIR are tax deductible.

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