



1. The term of your limited warranty period shall commence on the purchase date appearing on your purchase receipt from an authorized distributor or authorized reseller and extends only for the period of time set forth in the Product documentation.

Proof of purchase shall be required to be eligible for this warranty and to establish the commencement date of this warranty. To verify the warranty of your Product and update your purchase date (if required), please use our online Warranty Status Check service.

2. Warranty Period:

Product(s) is covered under one year standard warranty and one year additional warranty from the date of Product(s) purchase by the customer. Warranty validation / Warranty period confirmation would be done through either Online Warranty Serial No.

3. Warranty Type:

Warranty shall always be Carry in Warranty

4. Warranty Terms:

Warranty is provided only on product(s) which are purchased from CIPL Authorized Dealer / Reseller / / Authorized Online Resellers

The warranty is limited only to the manufacturing /workmanship defects in the Product(s).

The warranty does not cover accessories and consumables, like case, strap, lens cap, charger, batteries etc.

The warranty does not cover the replacement of the product(s) • Warranty does not cover warranty of functionality of the Product(s).

Warranty does not cover damage caused due to act of God & force majeure events including but not limited to fire or water damage, electrical disturbances etc.

5. The Warranty of the product(s) shall be rendered null and void if:

The Product is physically damaged .

The Product is modified, repaired, maintained and /or opened, disassembled by any party other than MSC i.e damage arising out of unauthorized modification, repair, and alteration.

Additional Limitations on Warranty

Western Digital's warranty does not cover Products which have been received improperly packaged, altered, or physically damaged. Products will be inspected upon receipt. You can view additional examples of the warranty limitations below by clicking on the available links.

Packaging

Improperly packaged

Non-qualified shipping container

Alterations

Counterfeit label(s)

Customer added jumper wires

Incorrect PCBA/HDA pair

Labels have been switched:

True Western Digital label on non-Western Digital drive
True Western Digital label on different capacity Western Digital Drive
Labels exhibit tampering
Label missing standard printing such as UL or capacity
Missing barcode or top cover label
No tape seal – (non-authorized data recovery sticker)
Serial number on top cover does not match barcode on end
Western Digital labels or breather filter holes obscured by customer applied stickers
Damage
Broken pins on connector
Connector(s) are damaged, cracked, missing or broken
Cracked components on the circuit board
Dented base casting
Torn or punctured tape seal
Dented top cover
Deep scratch
Loose, damaged, or missing screws
Lifted or punctured servo clock hole (SCSI)
Missing servo clock hole (SCSI)
Missing PCBA (Circuit Board)
Obscured breather filter holes
Punctured at servo writer access port
Punctured inspect pivot seal
Scratch exposing copper trace
Stripped mounting hole threads