



ILLINOIS CEMETERY & FUNERAL HOME ASSOCIATION

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Gurnee IL

Ruth Sager
Sunset Funeral Home Memorial Park &
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Mr. Todd Hunt
The Hunt Company
2626 N Lakeview Avenue
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Dear Todd,

On behalf of the Board of Directors and the Conventions Committee, I would like to take this opportunity to thank you for your excellent presentation, "Communication Bleeps and Blunders in Business," given to our members and guests at the 76th Annual Fall Convention of the ICFHA in Elgin, Illinois.

I would be remiss if I did not convey that your ability to capture the audience and engage them in laughter, not only at life situations but at themselves as well, is truly a gift. My only regret is now the membership has solemn proof that their Association Office Manager is indeed anal retentive! (I will say, in my defense, that "jimmies" are so called by the confectionary world. Because I have spent a good deal of time in restaurants, catering, and cake decorating work, that is how I know that a "sprinkle" to the common man is a "jimmie" to those of us in the know!)

Dealing with death is one of the top stressors in life. Laughter, if only for an hour, affords us a break from that stress which is the everyday routine for cemetery and funeral personnel.

I would be pleased to recommend your presentation to others seeking a reference. With every good wish to your continued success, I remain,

Yours truly,

Gigi Simmons
Association Office Manager