

## REOPENING TRUE NORTH CLASSICAL SCHOOL DURING THE COVID-19 PANDEMIC

In response to the COVID-19 pandemic, Scrivas realized that reopening schools safely was not going to be solved with just a contact tracing software alone. To create a proper program, Scrivas launched a contact tracing exposure management service to help schools reopen and operate safely.

### CHALLENGE:

True North Classical School is one of the top charter schools in the state of Florida focused in the classical liberal arts. With multiple locations across south Florida, the school administration was faced with the challenge of finding the best way to reopen their campuses while keeping their 1,091 staff and students safe during the COVID-19 pandemic. The thought of reopening True North Classical in the middle of a pandemic was very concerning. True North not only needed expert advice from a medical director but a tool that would provide them piece of mind to help them monitor positive COVID-19 cases among students and staff. The school's biggest challenge was to monitor what staff, students and families were doing once they left the school and how that would impact keeping a safe environment at school. As the school's daily routine became more difficult due to the pandemic, it was a challenge to assign full-time employees and HR staff to take on the difficult task of managing an effective contact tracing program at school. Based on this, True North retained Scrivas' contact tracing management services.

### EXECUTION:

Scrivas focused on developing a customized COVID-19 contact tracing platform that would complement and work in conjunction with True North's existing COVID reopening protocols.

In order to ensure the safety and wellbeing of the students, administration and staff, Scrivas took on the following tasks:

- Created a customized and user-friendly contact tracing and screening process anchored by a dashboard to collect information that was deemed important by the school administrator and medical director.
- Assigned trained, experienced and friendly contact tracers to monitor students and staff when they were exposed or tested positive for COVID-19.
- Provided daily reports including a quarantine and cleared to return to school report to keep track of any exposed students and staff.

### RESULTS:

- Scrivas' contact tracing program allowed True North Classical to focus their attention on what matters most, teaching, and helped **contained COVID-19 positive cases while keeping the numbers down.**
- The contact tracing program resulted in a **favorable response rate among parents**, knowing that the school had an effective program to keep everyone safe at school.
- Since the reopening of True North in August 2020, the school has **only had two (2) positive COVID-19 cases out of 998 students.** This is **less than 1%** of the students' population.
- True North **has been able to remain open** during the pandemic and were able to **bring back 95% of their students.**



*"The thought of opening True North Schools in the middle of the pandemic was scary. We needed a tool that would complement our school protocols to help us trace and track any potential positive cases and identify possible outbreaks on campus. Scrivas' COVID-19 Exposure Management Platform did just that! We are grateful for their contact tracing platform and that they are there to help us remain open and bring back most of our students."*

**-Vivian Bileca, Director, True North Classical Academy**