

EXISTING SERVICES PROVIDED BY CITY TO DISCOVER POLK NEIGHBORHOOD

	AGENCY	SERVICE	FREQUENCY	
MAINTENANCE	Comcast	Cleaning bus boarding islands	As needed. Call 311 for a service request	
		Cleaning bus shelters	As needed. Call 311 for a service request	
	DPW	Cleaning & repair of street furniture	Call 311 for service request—does not include enclosed bus stops	
		Gutter sweeping	Call 311 for a service request	
		Mechanical street sweeping	See attached schedule of street sweeps	
		Pressure/Power washing sidewalks—around trash cans only	During eco-blitzes and when 311 calls for service are placed	
		Sidewalk repair/Damage enforcement	DPW in charge of inspection & citations. Fronting property owner or merchant in charge of repair	
		Trash receptacles/Street furniture/Utility boxes	DPW only responsible for Trash receptacles. Call 311 for a service request	
	DPW Litter Patrol	Sidewalk sweeping/litter pickup	Property owner or ground floor tenant responsible for every day. DPW can ticket for litter	
	MTA	Street light poles	As needed. Call 311 for a service request	
	PUC	Maintenance & repair of street lighting (bulbs)	As needed. Call 311 for a service request	
	GRAFFITI REMOVAL¹	Comcast	On bus shelters/boarding islands	As needed. Call 311 for a service request
		DPW	Litter receptacles	Call 311 for a service request
		Mail Boxes	Call 311 for a service request-refer to USPS	
		Meters	Call 311 for a service request-refer to MTA	
		Signal Boxes	Call 311 for a service request-refer to MTA	
		Signs	Call 311 for a service request-refer to MTA	
		Utility boxes (depends on owner)	Call 311 for a service request	
TRASH RECEPTACLES	DPW	Clean, wash, repair, maintenance	Call 311 for a service request	
		Emptying Trash receptacles		
SAFETY	SFPD	Radio Cars	1 car assigned to general area, patrol is 24 hours, about 20 minute frequency	
		Code enforcement	Call 311 for service request (depends on code)	

¹ Graffiti removal from private property is the owner's responsibility. When notice of violation is posted, the owner is required to remove graffiti within 30 days, or otherwise be subject to a fine of \$500 plus attorney fees.