

VidyoConnect™ for Patients—Web

JOIN

What do I need? Computer, camera, microphone, speakers, and internet connection.

To connect download-free, use a supported browser: Chrome, Firefox, or Edge.

1. Click the **Link** in your visit invite.
3. Click **Camera & Microphone** to mute.

Join Meeting Host by clicking <https://yourcompany.vidyocloud.com/Join/MeetingHostExtension> and entering the PIN, if applicable.
 Can't do video? Dial In from any phone as an audio-only participant.

First time? Allow browser access to devices.

Click to adjust devices and language before joining.

2. Click to connect.
4. Enter **Display Name**. Click **Join**.



IN-CALL CONTROLS

Participant list (call controls)

Settings (Select speaker)

Disconnect

Change layout

Click to mute (Right click to change)

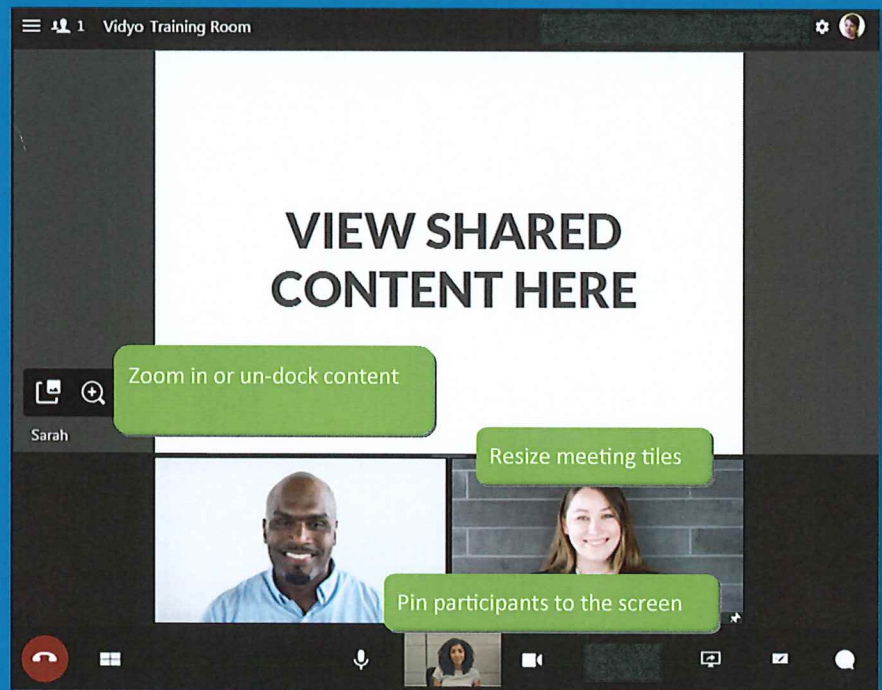
Self-view (Hover over to enlarge)

Click to mute (Right click to change)

Share content^

Whiteboard*

Group chat



*Whiteboard is view-only for the browser experience (FireFox, Chrome, MS Edge).

^Content share is not available when connecting from MS Edge.

TIPS & TRICKS

Setup: Review your technology to ensure a successful meeting every time.

✓ **Computer:** Plug in & select a high performance power plan. ✓ **Devices:** Use an external mic & speakers.

✓ **Network:** Connect to a wired network connection.

Etiquette: Video conferences are like an in-person exchange; body language matters!

✓ Look into the camera to mimic eye contact w/ participants. ✓ Remember to smile!

