

Rhombus Energy Solutions Privacy Policy

Last Updated June 15, 2021

I. General Provisions

This Privacy Policy is applicable to websites, newsletters, webinars, emails, hardware and software products, and applications operated by Rhombus Energy Solutions, Inc., including the website, asset, or application from which you accessed this Privacy Policy (collectively referred to as “Products”). It also applies to related online services we provide through our websites, webinars, software, and applications (“Services”). This Privacy Policy describes how Rhombus Energy Solutions, Inc. collects, uses, and safeguards your information when you access our Products and Services.

For purposes of this Privacy Policy, “Personal Information” means information that identifies, relates to, describes, references, or is reasonably capable of being associated with a specific consumer or device.

Please read this Privacy Policy carefully. If you do not agree with the terms of this Privacy Policy, please do not continue to access our Products and Services.

We reserve the right to make changes to this Privacy Policy at any time and for any reason. We will alert you about any changes by updating the “Last updated” date of this Privacy Policy. You are encouraged to periodically review this Privacy Policy to stay informed of updates. You will be deemed to have been made aware of, will be subject to, and will be deemed to have accepted the changes in any revised Privacy Policy by your continued use of the Products and Services after the date such revised Privacy Policy is posted.

Our Products and Services may include links to other Products, such as other company websites and products, events, and resources. This Privacy Policy does not apply to data collection by third-party Products. Please keep in mind that when you provide Personal Information to us on a third-party website or platform, the Personal Information you provide may be separately collected by the third-party website or the Social Media Platform. For example, this Privacy Policy does not apply to the third-party online/mobile store from which you access Services or make payments which may also collect and use data about you. Please review the privacy policies of any applicable third-party Products or Social Media Platform for their privacy practices. We are not responsible for data collected by any such third party.

II. Personal Information We Collect

We may collect the following types of Personal Information about you as described below:

- A. Personal Information you provide to us,
- B. Personal Information we may automatically collect, and
- C. Personal Information we may receive from third parties.

A. Personal Information You Provide to Us

In using our Products or Services, you may provide us with Personal Information, which may include, for example:

1. Contact information such as name, email address, physical address, phone number(s);
2. Account information and log in credentials, including unique identifiers such as username and password;
3. Payment/transaction data including credit or bank card information;
4. Preferences for communications;
5. Communications/opinions in surveys, polls, and online forms;
6. Photos and/or videos; and
7. Additional information as otherwise described to you at the point of collection or pursuant to your consent.

B. Personal Information We May Automatically Collect About You

Our Products and Services may automatically collect certain Personal Information about you. This Personal Information may include, for example:

1. IP address;
2. Date and time of your visit or use of our Websites or Services;
3. Domain server from which you are using our Websites or Services;
4. Type of computer, web browsers, search engine used, operating system, or platform you use;
5. Data identifying the web pages you visited prior to and after visiting our Websites or using our Services;
6. The pages of that you visit and the time spent on those pages;
7. Geo-location information through the use of any of our mobile applications;
8. Mobile device information, including the type of device you use, operating system version, and the device identifier (or "UDID"); and
9. Mobile application identification and behavior, use, and aggregated usage, performance data, and where the application was downloaded from.

C. Tracking and Cookies Data

We use cookies and similar tracking technologies to track the activity on our Service and hold certain information. Cookies are files with small amount of data which may include an anonymous unique identifier. Cookies are sent to your browser from a website and stored on your device. Tracking technologies also used are beacons, tags, and scripts to collect and track information and to improve and analyze our Service.

You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. However, if you do not accept cookies, you may not be able to use some portions of our Products.

Examples of Cookies we use:

- Session Cookies. We use Session Cookies to operate our Service.
- Preference Cookies. We use Preference Cookies to remember your preferences and various settings.
- Security Cookies. We use Security Cookies for security purposes.

D. Personal Information We May Receive from Third Parties

We may collect additional Personal Information about you from third-party websites, social media platforms, and sources providing publicly available Personal Information.

III. How We Use Personal Information

We use and process your Personal Information for billing and payment processing, to promote our Products and Services, in response to a request from you, to fulfill a contractual obligation, to improve our Products and Services, to maintain business relationships, to delivery personalized content and to perform analytics for business purposes and business intelligence, such as monitoring traffic to our Websites, counting ad impressions, and auditing legal and regulatory compliance.

IV. Disclosing Your Personal Information to Other Parties

We may disclose your Personal Information to other parties, including government regulators, our legal advisors and parties involved in a legal process, to an entity involved in the sale of our business, third parties in connection with the Products or Services we provide to you, and as otherwise required by law. We may also provide your Personal Information to our business partner (distributors and resellers) so that they may engage with you to sell Rhombus products and/or services to you. Should Rhombus be acquired (also known as "Change of Control"), we reserve the right to provide the Personal Information that we have collected to the acquiring company.

We may employ third party companies and individuals to facilitate our Service (“Service Providers”), to provide the Service on our behalf, to perform Service-related services or to assist us in analyzing how our Service is used. These third parties have access to your Personal Data only to perform these tasks on our behalf and are obligated not to disclose or use it for any other purpose. We may also use third-party Service Providers to monitor and analyze the use of our Service.

V. Transfer of Data

Your information, including Personal Data, may be transferred to and maintained on computers or services located outside of your state, province, country or other governmental jurisdiction where the data protection laws may differ than those from your jurisdiction. If you are located outside United States and choose to provide information to us, please note that we transfer the data, including Personal Data, to United States and process it there. Your consent to this Privacy Policy followed by your submission of such information represents your agreement to that transfer.

VI. Safeguarding Your Personal Information

We use commercially reasonable procedures and various technical, administrative, and physical safeguards to help protect confidentiality of your Personal Information, including limiting who within Rhombus Energy Solutions, Inc. has access to your Personal Information. We believe the measures implemented by us reduce the likelihood of security problems to a level appropriate to the type of data involved. However, we do not promise or guarantee, and you should not expect, that your Personal Information or private communications will always remain private or secure. We do not guarantee that your Personal Information will not be misused by third parties.

VII. Accessing, Correcting, or Deleting Your Personal Information

As required by applicable laws, and subject to any permitted exceptions and limitations, we will comply with any verified consumer request you submit with respect to your Personal Information.

VIII. Children and Privacy Information

We do not knowingly collect information from children under the age of 16. We encourage parents and legal guardians to monitor their children’s Internet usage and to help enforce our Privacy Policy by instructing their children to never provide information on our Products or in using our Services without their permission.

In accordance with the provisions of the Children’s Online Privacy Protection Act, in the event that we do begin collecting any Personal Information or data from children under the age of 16, we will notify parents first, and will seek parental or guardian consent to

collect, use and/or disclose certain Personal Information from children under the age of 16. A parent may review and have deleted their child's Personal Information and may refuse to permit further collection or use of their child's information by contacting us. Parents may consent to our collection and use of their child's Personal Information without consenting to the disclosure of that information to others.

If you have reason to believe that a child under the age of 16 has provided us with Personal Information, please contact us with enough detail to enable us to delete that information from our databases.

IX. Privacy Protections for California Residents - California Do Not Track Disclosures

We do not currently respond to browser Do Not Track signals or other mechanisms that provide a method to opt out of the collection of information across the networks of websites and online services in which we participate. We also cannot control the Do Not Track handling of third parties interacting with our Products and Services, such as Google Analytics, AdWords, and others. Therefore, it is not feasible for us to realistically implement an effective Do Not Track protocol.

If you have any questions or comments about this Privacy Policy, the ways in which we collect and use your Personal Information described here, your choices and rights regarding such use, or you wish to exercise your rights, please contact us at info@rhombusenergy.com.