

Theresa Dunn

dunn2property@gmail.com, T. 613-897-0188
www.tdunnconsulting.ca



Professional Summary

Theresa Dunn is a professional with more than 30 years' experience.

My primary goal is to facilitate respectful, emotionally safe, inclusive, creative, innovative, productive, forums. I have written and presented at numerous events on historical context that explains current human relations and suggests benefits of a conflict transformation model for building a thriving future.

Sample Expertise:

- Facilitate individual, multiparty, community, national and international forums using peace professional skills such as compassionate dialogue, inclusivity, qualities that develop healthy relationships.
- Research approaches that inform identified measurable objectives and desired outcomes. Able to build questionnaires, surveys, quantitative and qualitative tools.
- Use social mapping techniques to ensure inclusive problem solving and identify primary and secondary groups who would be strategic influences to achieving desired outcomes.
- Training, mentoring and coaching approaches to build people through their own strengths and helping bridge the change from old methods that no longer serve them to new ways that contribute to their best selves.
- I have written and provided public talks on the benefits and challenges of conflict transformation and reconciliation techniques, culture of peace, and compassionate relationships.

Other

- Skilled in MS Word, Excel 2010, Linux OPS and software, Social Media (limited)
- Certified counselor, mediator, peace professional
- Organizational Development practitioner

Work History

CEO TDunn & Associates Self-employed – Ottawa, ON and Area / 01.1997 – Current.

Sole proprietor.

- Evaluated problems and performed assessments to identify and resolve issues.
- Engaged executives to assess strategic needs and challenges and translate organizational strategy into human opportunities.
- Worked with executives to resolve multifaceted problems such as cultural sensitivities and human rights concerns, improve operations and provide excellent service.
- Encouraged positive relations and modeled effective problem-solving.
- Operated with integrity, built trust, and earned sustained credibility with national and international clients.

- Facilitated, advised and trained management and staff in professional development initiatives and processes.
- Provided reports and recommendations within agreed upon timelines that supported educational initiatives and leadership roles.
- Represented clients and members in public events as speaker and/or event facilitators.

A sample of clients are Community Living of Renfrew South, Wabano Centre for Aboriginal Health, National Research Centre, Department of National Defence, Catholic Immigration Centre, United Nations Development Program, Rwanda.

Community Facilitator / Circle of Care – Ottawa, ON / 09.2012 - 03.2017

- Facilitated Issues concerning child / family protection and services between First Nation, Inuit and Métis families and Children’s Aid Society of Eastern Ontario (CAS).
- Facilitated over 50 cases with a high rate of success, coordinating cases under the new legislation requiring that indigenous families be provided culturally relative service.
- Coordinated Dialogues, mediated disputes, advocated for services between multiple stakeholders, from housing, family services, clinical and mental health care, traditional elders and CAS officers.
- Conducted traditional Circles that melded the healing dialogues of the participants with the logistical exit strategy for closing the CAS file.
- Provided ongoing reports and evaluations.

Education

Wilfrid Laurier University / 1992

M.A. Community Psychology

Multi-disciplinary approach to organizational and community challenges pertaining to creating environments that support mental health through development or maintenance of compassionate human relations.

Thesis centred on identifying rural mental health needs and collaboration possibilities with community and health services for providing access to services.

University of Western Ontario / 1989

B.A. Clinical Psychology

Focus of Studies: Learning Disabilities and cognitive challenges in adults, *Quality of Life* assessment tools that identifies supports for mental health.

Accomplishments

- I have facilitated international forums on conflict prevention and recovery from violence for Project Ploughshares and the Canadian Peacebuilding Coordinating Committee (now Peacebuild) that have integrated concepts such as Conflict Prevention into solution focused approaches.
- Volunteer with Canadian Peace Initiative as National and Local Co-chair since 2006 campaigning to Establish a Department of Peace in Canada and Internationally. We have

accomplished building a growing citizen support and having the current Ambassador for Women Peace and Security roles generated from the proposed legislation for a Department of Peace.

- I am a Board member and on the Assessment Board to accredit peace professionals for Civilian Peace Service Canada.
- Coordinate community support for a family seeking asylum in Canada that involves establishing fundraising and cultural awareness.
- I have published academic and work-related articles on health, safety management systems, facing conflict in culturally diverse communities, and nonviolence in international conflicts.
- Co-produced videos on facing genocide, alternatives to military intervention in conflicts and emotional awareness.
- Facilitator in a Family Violence Prevention Program (*Fire in the Rose*) with the Church Council on Justice and Corrections (1992-1994).
- National program of community engagement, implementation and evaluation of issues pertaining to family violence. Focus on Restorative Justice approaches.

Certificates

- Successfully audited course *Indigenous Canada* through the University of Alberta 2020
- Certificate Peace Professional (2018), Civilian Peace Service Canada.
- Advanced Mediation Carleton University (16hrs) 2007
- Certificate in Executive Coaching, Professional School of Psychology, Berkeley University. (2003)
- Certificate in individual and organizational conflict resolution and mediation. University of Waterloo (78hrs) 1992
- Certificate in International Peacebuilding, Canadian International Institute of Applied Negotiation (70 hrs) 1998