

**CASE STUDIES**

REV: JUNE 30, 2021

**ZPRO PROVIDES  
COMPREHENSIVE MAXIMO  
TECHNICAL TRAINING TO  
METRA**



Industry: Transit

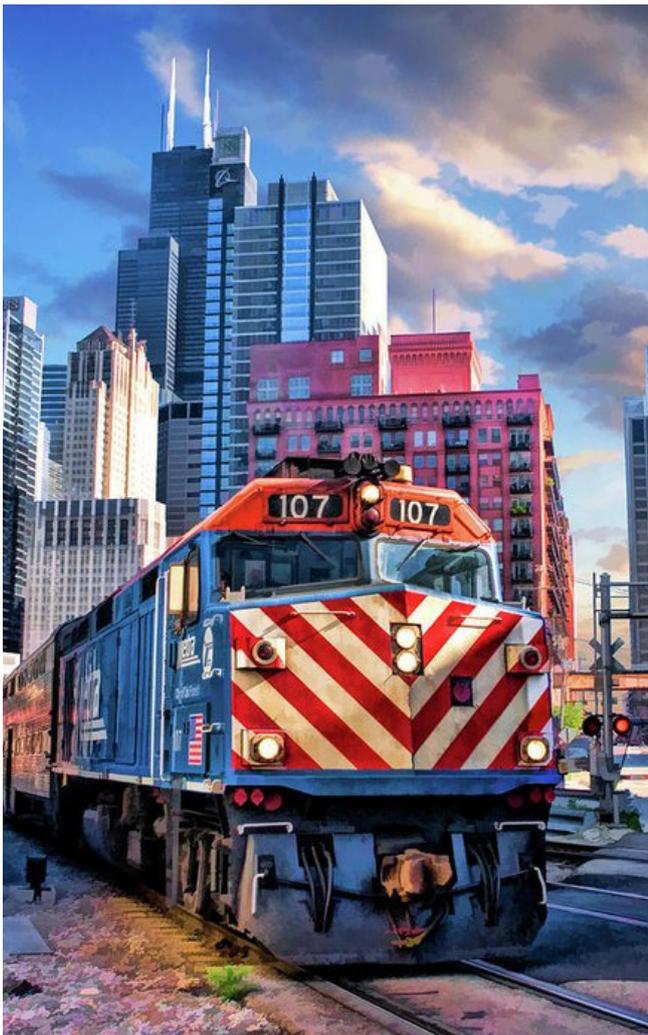
**CLIENT BACKGROUND**

As part of a regional transportation network, Metra provides safe, reliable, efficient commuter rail service that enhances the economic and environmental health of Northeast Illinois. Metra's Vision is to be a world-class commuter rail agency linking communities throughout the region by:

- Providing the safest, most efficient, and most reliable service to our customers.
- Sustaining our infrastructure for future generations.
- Leading the industry in achieving continuous improvement, innovation, and transparency.
- Facilitating economic vitality throughout Northeast Illinois.

## PROJECT DESCRIPTION

ZPro Solutions provided comprehensive Maximo technical training to Metra over three weeks. That included developing and delivering highly complex training covering three significant areas: Advanced Maximo Configuration and Maximo Integration Framework (MIF) Maximo Anywhere (IBM Maximo Mobile) Configuration. This training was delivered classroom style and included sessions where the client's needs were identified and solved. ZPro defined the as-is and to-be bridge inspection processes and requirements leading to the technical design and development of the Maximo desktop and anywhere mobile applications. This solution will give bridge inspectors and the bridge inspection team the ability to perform bridge inspection in the field, collect information in real-time. The process will also be automated to provide the required escalations and notifications to supervisory personnel when conditions are out of tolerance. This information capture will also assist Metra in more accurately and efficiently NTD reporting.



ZPro has helped us to configure our EAM system to better manage our assets and to track our asset lifecycles. ZPro is our go-to team for any Maximo asset management efforts.

**Alejandro Reyes**

Manager, Mechanical  
Data Systems, Metra