



NYSERDA Residential Program Announcements

For the period of: 11/11/2021 to 11/17/2021

Dear Participating Contractors, Vendors, and Interested Parties:

The following document contains the combined Program Announcement(s) related to NYSERDA small residential (1 to 4 family) energy efficiency programs supported by the Energy Affordability and Equity, Single Family Residential, Clean Heating and Cooling, Finance, Standards and Quality Assurance and Workforce Development teams. We will be seeking to coordinate with additional teams in future program announcements.

Please read carefully to determine which notice(s) apply to your company. This announcement covers updates from the programs listed below. All contractors and interested parties are receiving this update and be aware that some notices may be for programs your company does not participate in or pertain to you.

Energy Affordability & Equity Team	
<ul style="list-style-type: none"> Assisted Home Performance with ENERGY STAR 	See Update
<ul style="list-style-type: none"> EmPower New York 	See Update
Single Family Residential Team	
<ul style="list-style-type: none"> Comfort Home 	No Update
<ul style="list-style-type: none"> Residential Energy Audit 	No Update
<ul style="list-style-type: none"> Home Energy Ratings 	No Update
<ul style="list-style-type: none"> Low-Income Forum on Energy (LIFE) 	No Update
Coordinated Program and Support Teams	
<ul style="list-style-type: none"> Residential Financing 	No Update
<ul style="list-style-type: none"> Clean Heating and Cooling 	No Update
<ul style="list-style-type: none"> Workforce Development 	No Update
<ul style="list-style-type: none"> Standards and Quality Assurance 	No Update

	To	EmPower/AHP Contractors, Stakeholders, NYSERDA & CR
	Regarding Program(s)	EmPower New York & Assisted Home Performance with ENERGY STAR
	Summary	NYSERDA Single Family Programs Update

NYSERDA Single Family Programs Update

Friday, December 3, 2021

8:30am - 9:30am

<https://nyserdany.webex.com/nyserdany/onstage/g.php?MTID=e6bd8ed80c30d469a7a92fa914bbb7c58>

Call-In Number: United States TOLL
+1-415-655-0003

Event number: 2591 726 8480

Event password: Energy1

NYSERDA staff will continue to host webinars on rotating topics, the next date and topic will be announced soon. All webinars are recorded and links to the recordings are available on the [Contractor Support website](#).

	To	Participating Contractors, CEAs
	Regarding Program(s)	AHP and EmPower New York
	Summary	2022 Program Changes
	Comments/Questions or More Information	support.residential@nyserda.ny.gov Questions can also be addressed with your account manager

Full Announcement:

NYSERDA is implementing the policies outlined in the 2019 Climate Leadership and Community Protection ACT (CLCPA) which calls for a major reduction in the use of fossil fuels for vehicles, buildings, and power plants. In order to meet the goals of this law NYSERDA is moving away from incentivizing fossil fuel equipment with a goal of ceasing all single family LMI fossil fuel incentives no later than 2025. The first phase of this transition will occur in Quarter 1 of 2022 with a move away from propane, kerosene, and oil HVAC equipment. Further changes will be made in the coming years to move towards our 2025 goal.

Measure Changes

The following changes to eligible measures for EmPower and Assisted Home Performance (AHP) will occur in the January/February timeframe of 2022.

1. **Fossil fuel heating equipment-** Ending incentives for propane, kerosene, and oil HVAC equipment except for no-heat situations. The program will no longer subsidize non-natural gas HVAC equipment unless the home is in a no-heat situation and the customer has applied for the Heating Equipment Repair and Replacement (HERR) benefit and received a denial letter.
2. **Natural gas furnaces-** Must have electric savings from ECM motors included in the work scope, be 96% efficient, and replace a furnace that is 80% efficient or less.
3. **Fossil fuel water heating equipment-** Incentives will end. Only heat pump water heater and electric resistance domestic hot water equipment will be incentivized.
4. **Spray foam-** Will be moved from a prequalified measure to one that requires project level SIR except for rim joists and cantilevers which will remain prequalified.
5. **Electric to natural gas dryer conversions-** No longer eligible for incentives.
6. **Air source heat pumps and heat pump water heaters -** Will be prequalified measures for AHP and EmPower when replacing propane, oil, kerosene, electric resistance, and wood. Air source heat pump must pass cost effectiveness when

used for replacing natural gas. Ground source heat pumps must pass cost effectiveness regardless of existing fuel type.

Caps on Fossil Fuel Equipment Incentives

The incentives for all fossil fuel HVAC equipment will be capped at the following amounts regardless of no-heat or standard installations:

1. EmPower- \$4,000
2. Assisted Home Performance- \$2,000

Customers will be responsible for all costs over the subsidized amount.

Health and Safety Caps for Auto Approval

When projects with the following Health and Safety amounts and all other measures are pre-qualified the projects will be approved without having to pass project level cost effectiveness.

1. EmPower- \$1,000
2. AHP- \$500

Project Level Cost Effectiveness

EmPower will be moving away from measure level cost effectiveness to a project level cost effectiveness where the total cost of the project will be evaluated against the total savings of all measures. This should allow for a more diverse mix of projects.

End of Combined Projects

When these measure changes go into effect, program participants will no longer be moved from EmPower to Assisted Home Performance. If a customer qualifies for EmPower, they must be served through the EmPower program only. Waivers (Opt-out forms) will no longer be accepted, and customers will not be allowed to participate in both levels of incentives.

End Express Audits

The program will no longer except audit only applications initiated in Uplight. A customer must use the Combined Application to qualify for both incentives and an audit.

Direct Install Will be Required on All Projects

With the increased installation of heat pumps, electrical conservation will be paramount. The program will require that every project have electrical savings measures completed during the audit or subsequent work. Projects that miss opportunities to directly install electrical measures during the audit or subsequent install work will be cited for having missed opportunities and QA scores will be demoted accordingly.

NYSERDA will be providing updates on any upcoming changes as part of the monthly webinar series and through Program Announcements. For any questions, please reach out to your account manager or support.residential@nyscrda.ny.gov.

	To	EmPower, AHP, CEAs
	Regarding Program(s)	EmPower New York, Assisted Home Performance with ENERGY STAR
	Summary	The income limits for 2021-2022 have been updated and are effective 11.12.2021
	Comments/Questions or More Information	If you have any questions, please reach out to your account manager

Full Announcement:

The income limits for EmPower New York and Assisted Home Performance with ENERGY STAR have been updated for 2021-2022. The updated document (Section 3.4 Income Limits-Rev 11.12.2021) is located in [Section 3](#) of the Contractor Resource Manual. These changes are effective November 12, 2021. All websites and program materials will be updated by December 15th, 2021. If you have any questions about these changes, please contact your Account Manager.

	To	EmPower, AHP, Appliance Vendors
	Regarding Program(s)	EmPower New York, Assisted Home Performance with ENERGY STAR
	Summary	The current EmPower/Assisted Home Performance/Appliance Vendor Agreements are being extended through June 30, 2022.
	Comments/Questions or More Information	If you have any questions, please reach out to your account manager or contact us at hpwes@nyserda.ny.gov .

Full Announcement:

The 2019-2021 NY Residential Existing Homes Program Participation Agreement and Vendor Agreement, as well as any subsequent modifications, addendums, and appendices (collectively "Agreements") are set to expire December 31, 2021.

These Agreements are being extended through **June 30, 2022. No action is required on your part to continue your participation.**

During this time, the terms and conditions of the Agreements will remain in effect. Participating Contractors and Vendors will be required to abide by these terms and conditions in order to remain in good standing in the Program. A copy of the current Agreements can be found in Section 2 of the [Contractor Resource Manual](#).

Should you no longer wish to participate in the Program, or if you have any objection to continuing participation in the Program under these terms and conditions, please provide notice to NYSERDA by emailing hpwes@nyserda.ny.gov.

The NYSERDA teams are working through updates to the Contractor Resource Manual to be released in the coming months that align with program redesign. In addition, NYSERDA will be making available a consolidated Participation Agreement that will cover multiple NYSERDA residential offerings. Once these program updates are ready, the new Agreement will supersede this extension.

We look forward to your continued participation. If you have any questions, please reach out to your account manager or contact us at hpwes@nyserda.ny.gov.

	To	Participating Contractors
	Regarding Program(s)	AHP and EmPower New York
	Summary	Material Installation and Guidelines change for 2022
	Comments/Questions or More Information	Matt Houle at matthew.houle@nyserda.ny.gov Questions can also be addressed with your account manager

Full Announcement:

As a reminder to the August 2021 program announcement, to align with other NYSERDA programs, the Single-Family Residential team will retire the Material Installation and Guidelines (MIG) effective December 31, 2021. Starting January 1, 2022, contractors will be required to comply to the following industry standards and guidelines referenced below when completing work through the EmPower New York and Assisted Home Performance programs:

- Building Performance Institute Standards
- NYS building codes
- Manufacturer specifications
- Department of Energy (DOE) Standard Work Specifications (SWS)

For any questions, please reach out to Matthew Houle at matthew.houle@nyserda.ny.gov or your account manager.

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