

Residential Program Announcement



Dear Participating Contractors and Community Energy Advisors,

As we near the anticipated launch of the new Combined Residential Application (expected on July 16, 2021), we wanted to communicate the change in processing loan applications for Assisted Home Performance with ENERGY STAR® (AHP) projects.

Loan applications will continue to be processed by Slipstream, however effective July 19, 2021 contractors will need to submit the following information directly to Slipstream for loan approvals for EE projects:

- A construction contract signed by both the contractor and the customer
- A completed AHP ProForma Financial Workbook determining financing cost effectiveness

The loan payout process will also change on July 19. Contractors will have to submit a certificate of completion, signed by both the contractor and the customer, directly to Slipstream. Slipstream will not be able to access completion certificates entered into the NYSERDA HP Portal.

The ProForma and the certificate of completion can be found on NYSERDA's [website](#) starting July 19.

NYSERDA will no longer require AHP Program approval of a project to process and approve a loan. Information entered in the NYSERDA HP Portal will no longer be transferred to Slipstream and the Portal will be disabled for loan processing.

We continue to encourage contractors and customers to submit financing applications online whenever possible, but we will temporarily allow contractors to email applications and related documents to Slipstream. The following terms and conditions apply:

- Emailing of applications will be discontinued once the new online system is available. We are currently working with Slipstream to develop the new online application system.
- Emails should only be sent to EFS@EnergyFinanceSolutions.com
- Contractors can only submit one customer's application and related documents per email

Questions about these changes may be submitted to residential.financing@nyserda.ny.gov.

Thank you,
NYSERDA's Residential Financing Team

If you have any questions please contact your account manager or reach out to us

at resmarket@nyserda.ny.gov.

Thank you,
The NYSERDA Single-Family Residential Team

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About NYSERDA

NYSERDA, a public benefit corporation, offers objective information and analysis, innovative programs, technical expertise, and support to help New Yorkers increase energy efficiency, save money, use renewable energy, and reduce reliance on fossil fuels. NYSERDA professionals work to protect the environment and create clean energy jobs. NYSERDA has been developing partnerships to advance innovative energy solutions in New York State since 1975. To learn more about NYSERDA's programs, visit nyserda.ny.gov or follow us on [Twitter](#), [Facebook](#), [YouTube](#), or [Instagram](#).

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