

May 10, 2021

Participating Contractors and Vendors,

The NYSERDA Portal (Contractor Support) system email issue has been fixed as of this morning. Any emails received in the support.residential inbox between 5:00pm Friday, May 7th and 8:45am Monday, May 10th, will be re-forwarded into the NYSERDA Portal.

Please contact Contractor Support or your Account Manager for any questions.