



NYSERDA Residential Program Announcements

For the period of: 5/06/2021 to 5/12/2021

Dear Participating Contractors, Vendors, and Interested Parties:

The following document contains the combined Program Announcement(s) related to NYSERDA small residential (1 to 4 family) energy efficiency programs supported by the Energy Affordability and Equity, Single Family Residential, Clean Heating and Cooling, Finance, Standards and Quality Assurance and Workforce Development teams. We will be seeking to coordinate with additional teams in future program announcements.

Please read carefully to determine which notice(s) apply to your company. This announcement covers updates from the programs listed below. All contractors and interested parties are receiving this update and be aware that some notices may be for programs your company does not participate in or pertain to you.

Energy Affordability & Equity Team	
<ul style="list-style-type: none"> Assisted Home Performance with ENERGY STAR 	See Update
<ul style="list-style-type: none"> EmPower New York 	See Update
Single Family Residential Team	
<ul style="list-style-type: none"> Comfort Home 	No Update
<ul style="list-style-type: none"> Residential Energy Audit 	No Update
<ul style="list-style-type: none"> Home Energy Ratings 	No Update
<ul style="list-style-type: none"> Low-Income Forum on Energy (LIFE) 	No Update
Coordinated Program and Support Teams	
<ul style="list-style-type: none"> Residential Financing 	See Update

• Clean Heating and Cooling	No Update
• Workforce Development	No Update
• Standards and Quality Assurance	No Update

To	EmPower/AHP Contractors, Stakeholders, NYSERDA & CR
Regarding Program(s)	EmPower New York & Assisted Home Performance with ENERGY STAR
Summary	NYSERDA Single Family Programs Update

Full Announcement:

NYSERDA Single Family Programs Update
Friday, May 7, 2021
8:30am - 9:30am

<https://nyserdany.webex.com/nyserdany/onstage/g.php?MTID=ead14c49ca7f74fff3bc34a8494d326c6>

Event Password: Energy
Call-In Number: United States TOLL
+1-415-655-0003
Event Number: 145 840 6626
Event Password: Energy

NYSERDA staff will continue to host webinars on rotating topics, the next date and topic will be announced soon. All webinars are recorded and links to the recordings are found below. The recorded webinars are also available on the [Contractor Support website](#).

To	EmPower/AHP Contractors, Stakeholders, NYSERDA & CR
Regarding Program(s)	EmPower New York & Assisted Home Performance with ENERGY STAR
Summary	Changes to maximum funding allowed per contractor Heat Pump Demonstration Study
Comments/Questions or More Information	Please reach out to your Account Manager or contact Contractor Support at 800-284-9069 or support.residential@nyserda.ny.gov

Full Announcement:

Heat Pump Demonstration Study - Changes to Maximum Funding Allowed per Contractor

Beginning immediately, no single contractor can utilize more than 25% of the \$5,000,000 funding. The [Heat Pump Demonstration Project: Contractor Guidance for](#)

[EmPCalc and HP Portal](#) has been updated to reflect this change. Please contact your Account Manager or Contractor Support with any questions.

To	AHPwES and EmPower Participating Contractors
Regarding Program(s)	AHPwES and EmPower New York
Summary	Partial Payment for projects due to supply chain issues
Comments/Questions or More Information	For questions, please reach out to your account manager

Full Announcement:

In consideration of the ongoing supply constraints and increased cost of materials, the EmPower and Assisted Home Performance with ENERGY STAR® (AHP) programs will offer an option for participating contractors to receive partial payouts for projects that cannot proceed at this time due to supply chain issues impacting availability of materials.

The Program considers a project **partially completed** if at least one measure (including Audit/Electric Reduction measures) has been completed.

Two Options Available

1. **Revise Workscope** so that all work can be completed with available materials. This is the quickest and most comprehensive path to full payment. Prior to considering a project for partial payment, NYSERDA encourages contractors to review the scope of work proposed and make best efforts to provide alternate solutions so project may move forward to completion.
2. **Partial Payment for completely installed measures.** If an alternative workscope cannot be accomplished, project will be closed, and the audit or contractor incentive withheld pending the completion of remaining workscope items. Project reopened upon request by contractor.

In the event you cannot complete all the work due to supply chain issues and you are unable to revise your workscope utilizing other materials, you may submit for partial payout. The following conditions must be met:

- Project must have at least \$2,000 in completed measures installed.
- Each measure submitted for partial payment must be 100% completed.
- The signed Certificate of Completion submission attests that the home was left in a safe condition.
- Contractor commits to returning to the home at the **earliest opportunity** available to complete the required work.

For Partial payouts may be submitted for projects with partial work completed. This method can only be used once per project and should only be used if you are unable to revise your workscope.

AHP Projects with Loans

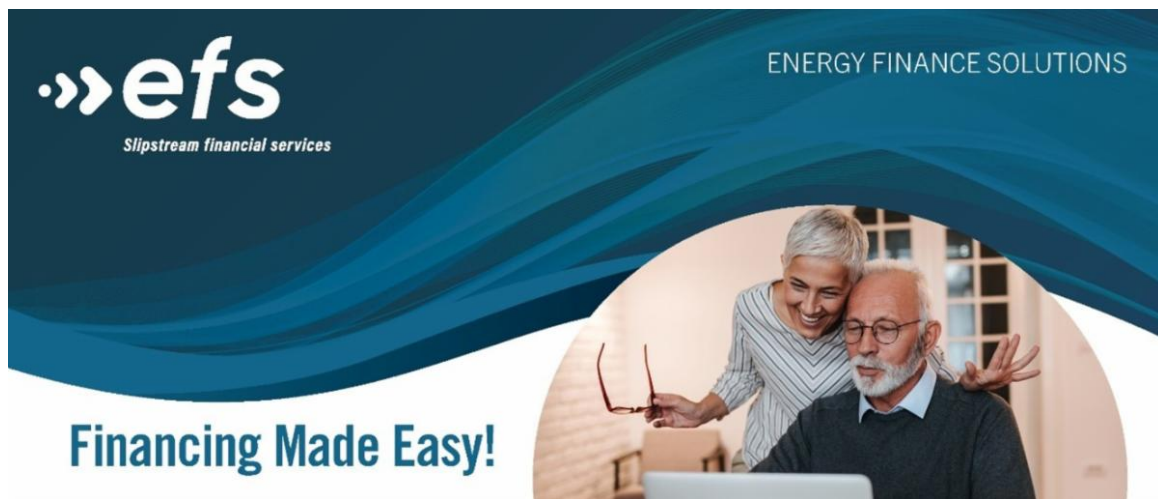
Partial payment for projects with loans can only occur if the contractor participates in the GJGNY [Residential Loan Fund Residential Advance Payment Program](#). This program allows a contractor to receive 50% of the loan when the loan documents are signed and the remaining 50% when the project is complete.

AHP Projects no Loan

Submit at Final Project Documents in NY HP Portal. Payment for the partial work will be made and the project rolled back to the appropriate stage.

Partial payout process will be a topic discussed in the May 7, 2021, contractor check-in webinar. For additional information, please visit the contractor support [site](#). If there are any questions, please reach out to your account manager.

	To (Group / Audience / Etc.)
Regarding Program(s)	NYSERDA Residential Financing Program
Summary	EFS Adds Online ACH Functionality
Comments/Questions or More Information	residential.financing@nyserda.ny.gov .



EFS is excited to announce the addition of **online ACH** functionality that makes financing energy efficiency projects even easier for your customers! They now have the option to set up automatic payments through their checking or savings accounts when applying for a loan online.

What does this mean for your customer's experience?

- **They can enter all their information online**
- **It saves time**
- **Less paperwork**
- **Added security of the online application portal**

What does it mean for you?

- **Fewer documentation requests**
- **Time savings on paperwork**
- **It's all online**

EFS is working to enhance your customer's experience and help you close more projects. [Learn more](#) about the new ACH functionality in a two minute video clip.

If you have questions, email us at efs@energyfinancesolutions.com.

Sincerely,

Your EFS Team

EFS provides financing program consultation, design, and delivery services in support of energy efficiency improvements. Through partnerships with utilities, contractors, and other agencies, EFS offers residential customers a simple, affordable way to finance energy efficiency improvements.

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