



Sage 50 Pricing and Service Options

Client:	
Address:	
City/State/Zip:	
Primary Contact:	
Phone #:	
Email Address	

Sage 50 Software License Pricing

	Sage 50 On-Premise	Sage 50 Cloud
Product Edition/# Licenses		
Sage 50 Premium– 1 Users	\$825	\$850
Sage 50 Premium– 2 Users	\$1,100	\$1,075
Sage 50 Premium– 3 Users	\$1,375	\$1,350
Sage 50 Premium– 4 Users	\$1,650	\$1,675
Sage 50 Premium– 5 Users	\$1,900	\$1,950
Sage 50 Quantum – 5 Users	\$4,300	\$2,650
Sage 50 Quantum – 6 Users	\$5,000	\$2,775
Sage 50 Quantum – 7 Users	\$5,675	\$2,900
Sage 50 Quantum – 8 Users	\$6,350	\$3,175
Sage 50 Quantum – 9 Users	\$7,025	\$3,300
Sage 50 Quantum – 10 Users	\$8,000	\$3,600
Sage 50 Quantum – 15 Users	\$9,400	\$3,850
Sage 50 Quantum – 20 Users	\$11,100	\$4,125
Sage 50 Quantum – 30 Users	\$12,475	\$5,475
Sage 50 Quantum – 40 Users	\$13,850	\$6,850

*A one year Sage BusinessCare plan is included with the initial purchase price of the **Sage 50 Perpetual** license, and is annually renewable at the user's discretion at plan expiration, at renewal rates set by Sage software.*

Sage 50cloud is a subscription-only product and **requires annual renewal of the license to maintain access to your accounting data. See attached terms and conditions for Sage 50cloud included at the end of this document.*

TriStar Support Services

Available Service	Server	Workstations
Remote software installation/configuration	\$300.00	\$100.00
Sage 50 Database Conversion service – price per Sage 50 database		
Sage 50 Version		
2015-2019		\$400
2007-2014		\$500
2006 and older		\$600

TriStar Contracted Service Plans:	Comprehensive:	Based on edition and number of licenses
	Basic:	\$1,500 per year
<i>A complete description of TriStar's Contracted Service Plans is attached for your reference</i>		



TriStar Contracted Service Plan Definitions and Conditions

Comprehensive Service Plan:

- Sage 50 licenses in the initially ordered quantity, **including all updates and new editions**
- Software installation, as needed, **for all updates and new editions**
- Database conversion services, as needed, **for all updates and new editions**
- Unlimited telephone and email support

Basic Service Plan:

- Unlimited telephone and email support only

A support “incident” is defined as any request for assistance needed to resolve a **technical or operational** (i.e., “business-related”) problem with your Sage 50 software, which results in the satisfactory resolution of that problem. Support services may be delivered via telephone, email message, remote connection to your computer, or, with mutual consent of the technician and the requestor, an on-site visit to your office. On-site visits **may** incur additional charges.

TriStar uses web-based technology (variously called “LogMeIn” or “GoToAssist”) to establish a “permission-based, attended” connection to your computer, as needed, from which we can share your computer’s desktop, keyboard, and mouse to perform installations, updates, diagnostic and repair services, as well as deliver basic user instruction. We also offer an option for “unattended” remote connection to your PC and/or your network, using either GoToAssist or Windows Remote Desktop. With your permission we will create and maintain a secure unattended link to your computer for the duration of this Agreement.

There are no limits to the number or length of incident requests that can be made during the term of the contract. For scheduling purposes, there is a discretionary “cap” of forty-five (45) minutes for any **single** remote support request, based on the nature of the specific request and the support technician’s judgment regarding the time/resources required to resolve the specific issue. Requests that require more than forty-five (45) minutes to resolve **may** be rescheduled, for either an extended remote session at a later date/time, or for an on-site visit, at the discretion of the technician handling the remote support request.

TriStar’s Contracted Service Plan does NOT include the following services:

<ul style="list-style-type: none"> • Network or internet connectivity troubleshooting or related network support services 	<ul style="list-style-type: none"> • Sage 50 data restores made from backup software outside of the Sage 50 application 	<ul style="list-style-type: none"> • Imports of external data files into Sage 50
<ul style="list-style-type: none"> • Integration of “third party” software applications with Sage 50 	<ul style="list-style-type: none"> • Design of customized reports or forms 	<ul style="list-style-type: none"> • Recovery from hardware or other equipment-related failures, beyond Sage 50 reinstallation and company database restore



Order Information / Acceptance:

Please indicate below your choice of:

1. Sage 50 product edition, license type, and number of licenses,
2. TriStar installation services,
3. TriStar Database Conversion Services
4. TriStar post-installation contracted support services

by completing the form below, and then sign and return this form. You will be billed for the products and services selected based on your choices.

Order Information

Sage 50 Product Edition	Purchase Type	# of Licenses
<input type="checkbox"/> Premium	<input type="checkbox"/> Sage 50 On Premise	
<input type="checkbox"/> Quantum	<input type="checkbox"/> Sage 50cloud	

"A La Carte" Services:

	Yes	No
TriStar Installation Services	<input type="checkbox"/>	<input type="checkbox"/>

Tristar Database Conversion Services	Yes	No	Current Version
	<input type="checkbox"/>	<input type="checkbox"/>	

Contracted Support Services

I am interested in purchasing a TriStar Contracted Support Plan.	Comprehensive Plan	Basic Plan
	<input type="checkbox"/>	<input type="checkbox"/>



Payment Information

- I will pay for the products and services ordered on this form by credit card. My credit card information is listed below, and I authorize you to charge my credit card for the amounts listed (*required for monthly billing plan*).

Credit Card Information		
Name on Card:		
Billing Address:		
Card Account Number:	Expiration Date:	CVV:

Prefer to pay online with a credit card for additional security? [Click this link](#) to be directed to our secure credit card processing site.

- I prefer to be billed for the products and services ordered on this form. Please send an invoice for the amounts listed for the products and services ordered and email the invoice to the email address listed on this form (*not available for monthly billing plan*).

Client –
Signature:
Name:
Title:
Date:



Sage 50cloud Terms and Conditions

Minimum one-year commitment required. Valid credit card and Internet access required to activate and maintain support and services. To ensure continuous service, your Sage Business Care plan is an **automatically renewing plan**, and you will be charged up to a week prior to your renewal date. The subscription plan is an **annual subscription** with a lease to the software license; therefore, **you can only use the software while you are on the plan**. You may terminate any of the plans with at least ten days' notice prior to your renewal date and not be charged for the renewal; however, **if you terminate your subscription plan or if your subscription payment is not received, you will have read-only access to your data**, and full program functionality will not be restored until you have brought your account current. The subscription plan requires that you be on the most current version of the software to continue your subscription.

Sage 50Cloud Accounting remote access requires a database stored on Sage Drive, which is only available to customers on the latest release of Sage 50cloud Accounting and requires a computer with Internet Explorer 10, Firefox, or Chrome and a high-speed Internet connection.

Sage 50 data may be accessed from more than one device at a time **by one individual each, however only one has full access while the others have read only access, and there are limits as to the amount of data that can be accessed**. Data access is subject to Internet provider network availability and occasional downtime due to system and server maintenance.

I have read the above and agree to be bound by the terms and conditions of a Sage 50cloud license purchase, as defined by Sage Software U.S.

Client –
Signature:
Name:
Title:
Date: